

# 2006 Other Services Survey

## ADAPT, Inc.

**Gene Ackermann**  
 888 Shenandoah Shores Road  
 AirPac Technology Park  
 Front Royal, VA 22630 USA  
 800-243-COOL (2665)  
 www.CoollestSpot.com  
 solutions@coollestspot.com

ADAPT, Inc. is the leading solutions-driven manufacturer and distributor of portable air conditioners. ADAPT specializes in AirPac portable/mobile air conditioners which are in use worldwide. These portable air conditioners are self-contained, rugged, reliable and easily transportable for disaster response. Designed to deliver high-powered air conditioning for difficult cooling

situations, AirPac portable air conditioners are the top choice of disaster contingency planners for primary, temporary, supplemental and emergency cooling. When disaster strikes, ADAPT can offer you the cooling solution for your exact need. Units are available in cooling capacities of one to 15 tons. Call our Solution Department toll free at 800-243-2665 or visit us at www.CoollestSpot.com.

## Aggreko LLC

**Customer Support**  
 15600 JFK Boulevard, Suite 200  
 Houston, Texas 77032  
 877-603-6021  
 www.aggreko.com  
 aggreko@aggreko.com

Aggreko has the world's largest inventory of purpose-built rental equipment to provide critical power, cooling, heating, drying and other utility services. We also offer 24-hour emergency assistance from 50 locations in North America and more than 100 locations worldwide. Our product line is comprised of silenced generators, HVAC and process chillers, air conditioners, electric heaters, dehumidifiers, 100% oil-free air compressors and a complete line of accessories. Working with Aggreko disaster recovery services, you can recover rapidly from floods, storms, fires and other disasters.

## AmeriVault Corp.

**Bob Wojnowski**  
 130 Turner Street, Bldg. 3 Suite 220  
 Waltham, MA 02453  
 800-774-0235  
 www.amerivault.com  
 bwojnowski@amerivault.com

AmeriVault is a proven leader of hosted data protection and recovery services including online data backup, email archiving and data replication. Our advanced, disk-to-disk solutions deliver total automation, maximum security, regulatory compliance and the discipline needed to protect and preserve critical data. Since it's all about recovery, AmeriVault offers a suite of recovery solutions tailored to miti-

gate your specific risk.

## BELFOR USA

**Theresa Williams**  
 2425 Blue Smoke Ct. S.  
 Ft. Worth, TX 76105  
 817-535-6793  
 emergency hotline: 800-856-3333  
 www.belfor.com  
 Theresa.williams@us.belfor.com

BELFOR is the worldwide leader in disaster recovery services and solutions. With more than 50 full-service offices in North America to professionally help those that have experienced property damage from fire, water, wind or other catastrophes. BELFOR offers complete 24/7 emergency response services including: power generation, water extraction, emergency board up and barrier erection, mold remediation, document freeze drying, structural drying, electronics restoration, duct cleaning, decontamination services, machinery retrofitting, vital records recovery, and complete contents restoration.

## Black & Veatch Special Projects Corp.

**Rich McGurn**  
 6601 College Blvd.  
 Overland Park, KS 66211  
 913-458-7285  
 www.bv.com  
 mcgurnrc@bv.com

Black & Veatch Special Projects Corp. has handled the specialized security design needs of Government and public sector clients for 50 years. Our services include vulnerability and security assessments, electronic and physical

security design, and a full range of emergency and security planning support. We are an independent consultant unaffiliated with any equipment manufacturer. As such, our focus is always on identifying and implementing the most cost-effective security solution that meets your unique needs.

## BMS Catastrophe

**Scott BeVier**  
 303 Arthur Street  
 Fort Worth, TX 76107  
 817-433-2940, fax 817-332-6728  
 www.bmscat.com

BMS CAT provides a full array of recovery services to deliver the best available solutions for our clients. Our 13 regional locations gives us the ability to mobilize crews and equipment quickly and cost effectively. We offer complete fire and water services as well as special technologies such as document freeze-drying, electronics restoration, mold remediation, media recovery and dehumidification. Whether you need one service or have multiple recovery needs, BMS CAT is "Your Partner In Disaster Recovery."

## CAPS Business Recovery Services

**Robert Urion**  
 2 Enterprise Drive  
 Shelton, CT 06484  
 800-542-2773  
 www.capsbrs.com  
 info@capsbrs.com

In addition to CAPS alternate site and business continuity planning services, CAPS provides web-based planning software, mobile recovery and drop-ship services. CAPS planning software, RecoveryPlanner, has all the components of the business continuity and disaster recovery process in one integrated web-based software package. CAPS Mobile Recovery Solutions are designed to meet an organization's workstation or bank branch's recovery needs. CAPS Quick-Ship Solutions provide technology replacement in the event of a disaster.

## Cat Rental Power - Caterpillar Inc.

**Scott Heppner**  
 N4 AC6109 P.O. Box 610  
 Mossville, IL 61552-0610  
 309-578-3717, fax 309-578-7219  
 www.cat-rental.com

Cat Rental Power is a global network made up of Caterpillar and Caterpillar dealers to provide energy solutions worldwide. Caterpillar dealers carry a full line of diesel and gas pow-

**SURVEY**

*Disaster Recover Journal* publishes four surveys per year on a variety of business continuity topics. Our policy is to edit the survey information to meet our guidelines. We neither evaluate nor rate any of the participating vendors' products or services. Our goal is to maintain an independent view while sharing information to assist our readers in making successful, well-informed decisions. Contact the vendor directly for further information on any product or service listed in one of our surveys.

ered generator sets, power modules, chillers, distribution equipment, load banks, cables, air compressors, and other equipment to handle your specific power needs. Generator sets are available from 5kW (12 kVA) to 2000 kW (2200 kVA) in individual sound attenuated modules and temperature control air conditioners, chillers, air handlers, and associated equipment from 25 to 500 tons. Cat Rental Power – On Site, On Line, On Time!

#### **Caterpillar Inc.**

**Scott Heppner**  
N4 AC 6109, P.O. Box 610  
Mossville, IL 61552-0610  
309-578-3717  
fax 309-578-7219  
[www.cat-rental.com](http://www.cat-rental.com)

Caterpillar is the world leader in power. The Cat Rental Power dealer network has thousands of portable generator sets on hand as well as Chillers, distribution equipment load banks and cable. Plus expert technicians to assist in start-up and follow up support.

#### **CDI Vaults**

**David Butler**  
P.O. Box 22308  
Eugene, OR 97402  
541-344-7890, fax 541-344-8773  
[cdivaults.com](mailto:cdivaults.com)  
[www.cdivaults.com](http://www.cdivaults.com)

CDI Vaults provides off-site data storage, software escrow, hot site test and DR assistance.

#### **Cervalis, LLC**

**Zack Margolis**  
1200 Bedford Street  
Stamford, CT 06905  
866-602-2020  
[zmargolis@cervalis.com](mailto:zmargolis@cervalis.com)

The Cervalis business continuity and disaster recovery strategy is to ensure that the customer's mission is operational at all times under any circumstances. Our strategy is to provide companies with a way to distribute their business risk by diversifying their assets and infrastructure. Cervalis assists with planning, designing and implementing the BC/DR solution that fits the customer business needs. Our services are available round-the-clock, 365 days a year and cover: Application systems recovery, including 'hotsites', warm and cold sites; Email backup and rapid recovery; Data replication and recovery; Work area recovery; Telephony and network connectivity recovery.

#### **Clear Channel Satellite**

**Monty Dent**  
7042 South Revere Parkway, Suite 400  
Centennial, CO 80112  
303-925-1708  
[www.clearchannelsatellite.com](http://www.clearchannelsatellite.com)  
[ccssales@clearchannel.com](mailto:ccssales@clearchannel.com)

Clear Channel Satellite operates as 24/7 network operation center supporting private, commercial and government recovery programs both small and large. We specialize in space

segment, Internet, VoIP, audio, video and data connectivity via satellite. Our professional grade recovery products include auto acquisition mobile systems, fixed site solutions and quick deploy units. We provide a better solution to connectivity when terrestrial connectivity is not an option or fails.

#### **Computer Conversions, Inc. (CCI)**

**Lee Tydlaska**  
2514 Jamacha Rd. 502-110  
El Cajon, CA 92019  
800-328-2911 (800-DATA-911), 619-447-5220

[www.computerconversions.com](http://www.computerconversions.com)  
Computer Conversions.....recovers data from computer backup tapes, optical media, and flash memory (digital camera) cards....transfers data from backup tape to other media (CD, DVD), making use of a large museum of backup devices ranging from the oldest 9-track magnetic tape and 8-inch disk drives to the latest LTO and Super DLT drives...converts data between formats...conducts forensic analyses of hard drives and other media...and provides expert witness testimony on data integrity, storage procedures and related issues.

#### **Consonus Inc.**

**Jack Schons**  
180 East 100 South  
Salt Lake City, UT 84111  
888-452-8000  
[www.consonus.com](http://www.consonus.com)  
[info@consonus.com](mailto:info@consonus.com)

Consonus owns and operates three e-business data centers in the Salt Lake Valley. The company sells, designs, installs and supports computer networking systems and equipment as well as develops and implements Application Service Provider (ASP) Internet Software. The company has sales and software development offices at its headquarters in Salt Lake City.

#### **CORT Furniture Rental**

**Paula B. Green**  
11250 Waples Mill Road, Suite 500  
Fairfax, VA 22030  
(703) 968-8500, fax (703) 968-7911  
[www.cort1.com](http://www.cort1.com)  
[cs@cort.net](mailto:cs@cort.net)

Contact CORT Furniture Rental to establish parameters for setting up temporary offices and housing if you have a disruption affecting key facilities or people. CORT is uniquely qualified to manage your disaster recovery by helping locate and furnish business facilities and homes for affected employees. From a local disaster to large-scale loss of homes and businesses due to hurricanes, fires, floods, and more, CORT is the recognized leader. CORT's nationwide network of showrooms and warehouses lets us begin mobilizing immediately to establish a disaster command center and hotline. We work closely with both the Red Cross and FEMA to help restore order. Our status as one of the largest furniture buyers in

the country gives us first access to manufacturer shipments to supplement our own \$200 million plus furniture inventory. CORT's strong relationships with leasing agents and property managers for office space and apartments give our customers access to temporary and permanent facilities to replace lost homes and offices. Visit us at [www.cort1.com](http://www.cort1.com) or [www.relocationcentral.com](http://www.relocationcentral.com).

#### **DCC (Dialogic Communications Corporation)**

**Lorin Bristow**  
730 Cool Springs Blvd., Suite 300  
Franklin, TN 37067  
615-790-2882  
[www.dccusa.com](http://www.dccusa.com)  
[marketing@dccusa.com](mailto:marketing@dccusa.com)

For more than 20 years, public and private organizations nationwide have looked to Dialogic Communications Corporation for critical and routine information exchange. The company offers the only complete notification solution, automating even the most complex and far-reaching communications. Team mobilization is quickly accomplished using Dialogic's web-based software, Communicator! NXT. And, GeoCast Web provides map-driven alerting of local communities. Dialogic also offers the most comprehensive training, consulting and support programs available. See the Dialogic difference first-hand at [www.dccusa.com](http://www.dccusa.com).

#### **Disaster Resource Guide**

**P.O. Box 15243**  
**Santa Ana, CA 92735**  
**714-558-8940, fax 714-558-8901**  
[www.disaster-resource.com](http://www.disaster-resource.com)

The 10TH Annual DISASTER RESOURCE GUIDE has more than 175 pages filled with resources for prevention, mitigation, response and recovery. The GUIDE has been developed to assist business and industry, government, institutions and schools in six key areas: Planning and Management, Human Concerns, Information Availability & Security, Telecommunications, Facility Issues, and Crisis Communications and Response. Included are resources from more than 1000 companies and organizations with products and services. Special sections spotlight associations, conferences, expos and educational institutions. Other helpful sections are Meet the Pros, What's New, Book Review, Bibliography of Industry Publications, and Internet Directory. Copies of the GUIDE are free to qualified individuals who have responsibilities in the areas of Emergency Response, Risk/Crisis Management, Disaster Recovery, and Business Continuity. Go to [www.disaster-resource.com/freeguide](http://www.disaster-resource.com/freeguide) to register.

### **Fastening Solutions, Inc.**

**Dennis Johnson**  
19458 Ventura Blvd. #6  
Tarzana, CA 91356  
818-996-1977, fax 818-996-7835  
[www.fasteningsolutions.com](http://www.fasteningsolutions.com)  
[sales@fasteningsolutions.com](mailto:sales@fasteningsolutions.com)

Fastening Solutions, Inc. offers Thumb Lock safety fasteners. Thumb Lock safety fasteners stabilize and secure office lab and technical equipment, preventing shifting or toppling by accident or jarring movement. Weight ranges to 400 lbs. Lockguard combines lock and key with earthquake protection.

### **Iron Mountain Off-Site Data Protection**

**Mike Baldani**  
745 Atlantic Avenue  
Boston, MA 02111  
800-899-IRON (4766)  
[www.ironmountain.com](http://www.ironmountain.com)  
[vaultoffsite@ironmountain.com](mailto:vaultoffsite@ironmountain.com)

Iron Mountain Off-Site Data Protection is the industry's leading provider of complete solutions for vaulting and protection backup data off premises. Services range from secure, convenient data transport and off-site vaulting, electronic vaulting for continuous data backup, to complete disaster recovery support services. For more information, call 800-899-IRON or visit us online at [www.ironmountain.com](http://www.ironmountain.com).

### **LiveVault Corporation**

**Christine Eyre**  
201 Boston Post Road West  
Marlborough, MA 01752  
508-460-6670  
[www.livevault.com](http://www.livevault.com)  
[sales@livevault.com](mailto:sales@livevault.com)

LiveVault (now Iron Mountain) is the leading provider of server online backup and recovery solutions, completely automating end-to-end data protection for small-and mid-sized businesses and companies with remote offices. Through its partnerships with IBM, BT, HP, Microsoft, and others, award-winning LiveVault delivers automatic and continuous data protection (CDP), backing up server data, protecting it offsite at a secure, remote facility, archiving it, and making it immediately available for guaranteed recovery. Visit [www.livevault.com](http://www.livevault.com) or call 877-VAULT-ME or 508-460-6670.

### **Mail-Gard**

**Christine Durfee**  
65 Steamboat Drive  
Warminster, PA 18974  
267-960-3119  
[www.mailgard.com](http://www.mailgard.com)  
[cdurfee@transcontinentaldirect.com](mailto:cdurfee@transcontinentaldirect.com)

Critical documents – they are vital to your organizations survival. Invoices, statements, policies, payroll – if you can't print and mail these documents your company can suffer fines, loss of cash flow, compliance issues. Mail-Gard is the nation's leading provider of print-to-mail

continuity and recovery solutions – producing your critical documents when you can't and protecting your bottom line. Mail-Gard maintains a fully secured, dedicated recovery facility supporting cut sheet, continuous, duplex, MICR, highlight color, accumulation, intelligent inserting systems, on-site warehousing and two on-site U.S. postal substations.

### **McDATA Corporation**

**11802 Ridge Parkway**  
**Broomfield, CO 80021**  
**800-752-5534**  
[sales@mcddata.com](mailto:sales@mcddata.com)

McDATA Corporation is the leading provider of data networking solutions for the enterprise. We deliver the broadest range of solutions in the industry today to help companies optimize their storage networks, unify diverse resources and solve their data challenges. With over two decades experience developing industry-leading products and helping customers design and manage their storage environments, McDATA is uniquely able to help companies meet data growth today and fulfill their storage strategies tomorrow.

### **Mobile Satellite Ventures**

**Austin Comerton**  
**10802 Parkridge Blvd.**  
**Reston, VA 20191-4334**  
**877-588-4288 ext. 4332**  
[www.msvlp.com](http://www.msvlp.com)  
[info@msvlp.com](mailto:info@msvlp.com)

Mobile Satellite Ventures is North America's premier provider of mobile satellite communications. Delivering service since 1996, MSV has a growing base of customers in the emergency response arena. Satellite service is the perfect communications solution when natural disasters strike. It enables emergency response personnel to coordinate and maintain communications between multiple responding agencies. From satellite phone, two-way radio and scalable talk groups, MSV's services lets you speak with one voice wherever an emergency occurs.

### **Mobility Resource Associates (MRA)**

**Tina Pautz**  
**29001 Harper Ave**  
**St. Clair Shores, MI 48081**  
**586-778-8937**  
[www.goMRA.com](http://www.goMRA.com)  
[tinap@goMRA.com](mailto:tinap@goMRA.com)

From 48-foot expandable semi trailers to custom Hummers, Mobility Resource Associates (MRA) specializes in providing custom controlled mobile environments to government agencies, the armed forces, and the private sector. Headquartered outside Detroit, Michigan, MRA designs and engineers mobile command centers for applications such as: mobile classrooms and training centers, contingency plan office space, mobile technology centers, mobile laboratories, mobile medical labs and more. For more information, visit <http://www.goMRA.com> or call 800.676.3520.

### **Munters Corporation**

**Eddy Pokluda**  
**79 Monroe St.**  
**Amesbury, MA 01913**  
**1-800-MUNTERS (686-8377)**  
[www.munters.us](http://www.munters.us)  
[mcsinfo@munters.com](mailto:mcsinfo@munters.com)

Munters, Moisture Control Services is the recognized leader in water damage recovery solutions. With more than 30 company owned offices in the Americas and the largest fleet of company owned and manufactured dehumidification equipment, we are uniquely qualified to handle any water damage situation. We specialize in full service disaster restoration including, but not limited to water extraction, clean-up, debris removal, structural drying, mold remediation and document restoration.

### **Ontrack Data Recovery**

**Jeff Faust**  
**9023 Columbine Road**  
**Eden Prairie, MN 55347**  
**800-872-2599, 952-937-5161**  
[www.ontrack.com](http://www.ontrack.com)  
[sales@ontrack.com](mailto:sales@ontrack.com)

Ontrack Data Recovery™ offers the widest range of products and services, while leading the industry with the most technologically advanced data recovery solutions available. Serving customers globally for nearly 20 years with offices, clean labs, engineers and employees located around the world, Ontrack Data Recovery is the undisputed leader in the data recovery industry today and ensures the fastest, most convenient and cost-effective solutions.

### **Pitney Bowes Business Recovery Services**

**Michael Mack**  
**23 Barry Place - MSC 13-15**  
**Stamford, CT 06926-0700**  
**888-470-9016, fax 203-326-6183**

Pitney Bowes state-of-the-art, 50,000 sq. ft. Business Recovery Center operates 24 hours a day, 365 days a year, with a daily capacity of 1 million pieces. By setting up your Business Recovery Plan with us, your printing, finishing and mailing operations could be back on line within hours after a shutdown. Pitney Bowes Recovery Center offers a secure environment, with the latest equipment, staffed by highly trained professional technicians.

### **Q-Safety, Inc.**

**Tom Rundberg**  
**1760 Evergreen Street**  
**Duarte, CA 91010**  
**800-997-2338, fax 626-932-1287**  
[www.qsafety.com](http://www.qsafety.com)  
[tom@qsafety.com](mailto:tom@qsafety.com)

Manufacturing, sales, and installation of earthquake safety fastening products for office, data center, laboratory, and home.

### QuakeHold! by Trevco

**Dean Reese**  
1150 Simpson Way  
Escondido, CA 92029  
760-466-1060  
www.earthquakeinfo.com  
dean@trevco.net

Manufacturers and distributors of earthquake safety products. Our line includes a full range of security fasteners, temporary adhesives to safeguard breakables, and new Emergency Kits containing essentials for one and two people for three days. Included in our line: QuakeHold! Putty, The A-Maze-ing Picture Hook, 12-hour Safety Light Sticks, Water Heater Restraints and Automatic Gas Shut Off Valves. Products are available at the Home Depot, Lowe's, Sears/OSH, Ace and TruServ, plus more than 2,000 other retail outlets.

### Recall

**John Hansen**  
One Recall Center  
180 Technology Parkway  
Norcross, GA 30092  
1-866-RECALL-8  
john.hansen@recall.com

Recall's Data Protection Services protect the vital intellectual property resident on your mainframe or distributed computer systems. On a 24x7 basis, we provide secure storage, protection and restoration for your computer backup data. Our proven methodologies, technologies and protocols ensure that when disaster strikes, your disaster recovery plan is invoked to meet your audit requirements. Recall also brings the unique ability to provide an interface to any tape management system, ensuring integrity and security of your data resources. This allows your IT professionals to reliably meet their users' expectations through continuously available operations.

### RecoveryPlanner

**Dan Delventhal**  
2 Enterprise Drive  
Shelton, CT 06484  
866-925-3950  
www.RecoveryPlanner.com  
info@recoveryplanner.com

RecoveryPlanner provides all components of the continuity process in one integrated web-based business continuity software package: from BIA, to emergency preparedness, including automatic notification, to easy creation, maintenance and management of plan(s). Administer plans with easy to use features such as version control, workflows, and audit abilities, as well as manage events and testing effortlessly over the web. Used by companies of all sizes and in all industries, RecoveryPlanner is modifiable and scalable to meet any organization's requirements.

### Rentsys Recovery Services

**Susan DeSantis**  
200 Quality Circle  
College Station, TX 77845  
800-955-5171  
www.rentsysrecovery.com  
marketing@rentsys.com

Rentsys Recovery Services, Inc. is the premier nationwide continuity provider of true mobile recovery solutions. Our services focus on the recovery of clients' critical business processes using our Mobile Recovery Centers with comprehensive satellite data and voice communications. In addition to our expansive and flexible mobile fleet options, we also have fixed facilities located throughout the U.S. and a QuickShip program that includes an extensive inventory of tier-one technology available on-site within hours of a disaster.

### RescueTech

**Cory Matthews**  
10343 Federal Blvd. #J423  
Denver, CO 80260  
303-380-1708  
www.rescuetech.us

RescueTech is a smoke, fire and water damage restoration company specializing in disaster recovery for computer systems, data storage media and other industrial and consumer electronic equipment.

### Rothstein Catalog On Disaster Recovery

**Philip Jan Rothstein, FBCI**  
4 Arapaho Rd.  
Brookfield, CT 06804-3104  
203-740-7444, 888-ROTHSTEIN  
fax 203-740-7401  
www.rothstein.com

The Rothstein Catalog on Disaster Recovery is the industry's principal source for thousands of books, software tools, research reports and videos, since 1989. The comprehensive catalog can be found at www.DisasterRecoveryBooks.com or www.rothstein.com or, on CD-ROM (free on request to info@rothstein.com). Topics include: business continuity, crisis management, information protection, natural disasters, risk management, security, mitigation, emergency management, service level agreements, and more, including almost 60 software tools.

### Schwab Corporation

**Ron Lashbrook**  
110 Professional Court  
Lafayette, IN 47905  
765-447-9470  
www.schwabcorp.com

Schwab Corp. manufactures products designed to provide fire protection for vital records. All products are tested to meet or exceed Underwriters Laboratories fire protection standards. Our file, record, and media cabinets, safes, and vault doors protect all types of records, including electronic media. Some of our files offer additional protection

from impact and water damage, and many can be configured to meet specific needs. Founded in 1872, Schwab Corp. is the most recognized name in fire-protective storage products.

### ServiceMaster Clean Disaster Restoration – RecoverLink

**Jim Wills**  
3839 Forest Hill-Irene Road  
Memphis, TN 38125-2502  
800-633-5703 ext. 7543  
fax 860-448-0307

There is no job too large or too small. The Disaster Restoration division of ServiceMaster Clean offers a solution called RecoverLink which is an excellent pre-loss emergency response plan for businesses with multi-site locations. Whether hit by natural disasters like hurricanes, or incidents from fire or flood, ServiceMaster Clean RecoverLink provides companies the answer on who to call. In the event of a disaster, businesses are prepared to use ServiceMaster Clean as their vendor of choice to mitigate losses. RecoverLink services include: single source solutions through (800) RESPOND, onsite in 2-4 hours, industry approved pre-arranged rates, priority service in the event of a regional disaster, and centralized billing. ServiceMaster Clean businesses cover the nation – over 600 locations respond to local market needs immediately. Our network offers response, solutions, communication, integrity and value to victims of disaster. ServiceMaster Clean services include: fire and smoke restoration, water damage mitigation, drying and dehumidification, content and structural stabilization, document and media recovery, mold remediation as well as project management and consulting.

### Simpler Life Emergency

**Provisions Inc.**  
**Bob Snedaker**  
2035 Park Ave. Suite 1  
Redlands, CA 92373  
800-266-PREP (7737)  
www.simplerlife.com  
simpler@i4f.net

For over seven years, a consistent exhibitor at DRJ conferences and for 20 years a provider of Emergency Response Kits and Supplies for hundreds of America's businesses... Simpler Life has set the standards for innovation, quality, value and service. Featured new products are: 1) Complete Portable Sanitation System in a Backpack – ideal for evacuation or shelter in place (lockdown); 2) "Shake" Magnetic Flashlight without batteries and bulb - stores energy, five year warranty; 3) Employee Evacuation Safety Kits – enabled many to safely escape the World Trade Center disaster, cost-effective; custom kits available.

### **Sprung Instant Structures, Inc.**

**Jim Avery**

**5711 West Dannon Way (9280 South)**

**West Jordan, UT 84088**

**800-528-9899**

**www.disasterecovery.com**

**info@sprung.com**

Recognized as the world's leader in the manufacture and supply of stressed membrane structures designed and engineered to provide immediate shelter for natural and man made disasters. Disaster recovery applications include temporary housing shelters, classrooms, hospitals, warehousing and distribution, churches and aircraft hangers. Sprung offers an immediate solution to any disaster relief application...worldwide!

### **Strand Earthquake Consultants**

**Carl Strand**

**1436 S. Bentley Ave., #6**

**Los Angeles, CA 90025**

**310-473-2316, fax 310-473-1366**

**www.strandearthquake.com**

**strandearth@aol.com**

Strand Earthquake Consultants supplies seismic gas shutoff valves, seismic switches, and digital accelerographs. Our valves satisfy regulations of Los Angeles and other jurisdictions in California and Washington to install a seismic gas shutoff valve on new construction, remodels, or buildings closing escrow. Our seismic switches satisfy regulations in Santa Clara County for seismic control of toxic gases. Our accelerographs monitor railways, tall buildings, bridges, dams, tunnels, and power plants and can provide two user-selectable seismic alarms, automatic dial-out, and data analysis. We also supply flexible pipe loops and base-isolation platforms.

### **SunGard Availability Services Company**

**Linda Maxson**

**680 East Swedesford Road**

**Wayne, PA 19087**

**484-582-2000**

**www.availability.sungard.com**

**linda.maxson@sungard.com**

SunGard provides a variety of services to customize the smartest approach for a company's Information Availability strategy. Services include: replication services, storage services; vaulting services, email availability services, Hosted Exchange services, web based BCP software, information security assessments, managed security services; network solutions, fully managed hosting services, records management services, compliance assessments, test management, advanced DR services and traditional DR services.

### **Symantec Corporation**

**Jill Stevenson**

**20330 Stevens Creek Blvd.**

**Cupertino, CA 95014**

**www.symantec.com**

**jill\_stevenson@symantec.com**

Symantec helps individuals and enterprises

protect and manage their assets. Symantec provides a wide range of solutions including enterprise and consumer security, data management, application and infrastructure management, security management, storage and service management, and response and managed security services. Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability and integrity of their information. Headquartered in Cupertino, Calif., Symantec has operations in more than 40 countries.

### **TAMP Systems**

**Tom Abruzzo**

**1732 Remson Avenue**

**Merrick, NY 11566**

**516-623-2038**

**www.drscopytamp.com**

**info@drscopytamp.com**

TAMP provides a comprehensive resource and document management system specifically designed for disaster recovery and business continuity planning. The Disaster Recovery System (DRS) is a web-based software solution that is easy to learn and features automatic updating of plan content. For more than 20 years, TAMP has focused solely on developing solutions for contingency and recovery planning. Our DRS-certified consultants provide customized planning services to ensure that plans meet regulatory requirements. Demo and trial available.

### **Trade-Winds Environmental**

**Restoration, Inc.**

**Tiffany O'Reilly**

**100 Sweeneydale Ave.**

**Bay Shore, NY 11706**

**631-435-8900**

**www.tradewindsenvironmental.com**

Trade-Winds is a full service environmental and catastrophe restoration company with over 200 skilled professionals on staff, available 24/7. We are a National Catastrophe Responder able to mobilize over 800 trained personnel, anywhere in the United States. Some of our services include: fire and flood restoration, specialists in mold and fungus removal, nuclear, biological and chemical response, reconstruction, lead and asbestos remediation and spill response.

### **United Recovery Services Co.**

**Joseph R. Davis**

**100 Dobbs Lane, Suite 110**

**Cherry Hill, NJ 08034**

**856-427-5700, fax 856-354-8855**

**sales@ucc.urs.com**

Located in suburban Philadelphia, United Recovery Services Co. (URS) provides the only fully operational check processing/remittance processing/mail finishing disaster recovery site in the nation. The recovery center is a 40,000 sq. ft. single story facility with IBM 3890 XP1 Reader Sorters, as well as check and remittance processing equipment from OPEX, BancTec, NCR and Unisys. All required

auxiliary processing equipment, supplies and telecommunications devices are also available. URS check processing, mail processing, and disaster recovery professionals support the Member organizations in contingency planning, testing, telecommunications and in actual recoveries. The facility may also be used for testing, development, training and/or peak volume processing.

### **V&M Restoration Inc.**

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**Anaheim, CA 92807**

**800-451-5380**

V&M has a team of experts standing by to help with your disaster recovery. Experienced in fire, water, mold and catastrophic damage, V&M is ready to restore your commercial, industrial or residential loss while minimizing business interruption.

### **Vanguard Vaults Inc**

**Todd Sperber**

**9750 Kent St.**

**Elk Grove, CA 95624**

**916-686-8286**

**www.VanguardVaults.com**

**email: Info@VanguardVaults.com**

Offsite Data Storage & Management: Offsite Records Storage, Management & Retention: Certified Document Destruction: Magnetic Media Sales: Disaster Recovery & Business Continuity Planning, Testing and Implementation: Data Center Relocations: Onsite Records Management, Filing, Indexing and Boxing: Document Box Sales: HIPAA, Sarbanes-Oxley, Gramm-Leach-Bliley & FACTA compliant: Medical Records Management: Microfilm & Microfiche Storage: Independent Climate Controlled Vaults for Each Media Type: Emergency Delivery and Services Available 24/7 – 365: Media Degaussing

### **Vital Records, Inc.**

**Ron Riemann**

**P.O. Box 688**

**Flagtown, NJ 08821**

**908-369-6900, fax (908) 369-7319**

**www.vitalrecords.com**

**info@vitalrecords.com**

VRI provides underground off-site protection and management of critical computer media to more than 1,700 data center clients in NY, NJ, PA, DE and CT. VRI protects more than 6 million tapes, and our staff of 160 full-time employees performs over 50 million tape transactions per year while supporting 30-40 disaster recovery tests each month. We own two underground nuclear hardened facilities, each fully staffed with VRI operations personnel 24x365. On a national basis, VRI provides tape library inventories, bar-code tape tracking software and storage of both scratch and production tapes for out-of-area customers who recover at one of the regions various hot-site locations.