

September 21 - 24, 2003
San Diego, California

Exhibition Dates:
Sept. 21 - 23, 2003



Fall World 2003

Exhibitor Guide



DRJ Presents Its 29th Conference

**Sheraton San Diego
Hotel & Marina
Exhibition Hall**



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Exhibit Hall Schedule

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5:30 p.m. - 8:00 p.m. _____ Product Demonstrations

Monday

11:00 a.m. _____ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. _____ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. _____ Product Demonstrations

3:45 p.m. - 4:15 p.m. _____ Refreshment Break

5:00 p.m. _____ Exhibit Hall Closes

5:15 p.m. - 6:15 p.m. _____ Product Demonstrations

Tuesday

11:00 a.m. _____ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. _____ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. _____ Product Demonstrations

2:30 p.m. - 3:00 p.m. _____ Refreshment Break

3:30 p.m. _____ Exhibit Hall Closes

Check at the Exhibitor Information Desk for a listing of when and where specific product demonstrations will be held.

Sponsor Information

DRJ appreciates our conference co-sponsors and event sponsors who've helped make this show successful.

Agility Recovery Solutions	Forsythe Solutions Group
AT&T	Hitachi Data Systems
BRMA	Hewlett Packard
DRI International	MessageOne
EMC	PPBI
EMSS	Quantum DLTtape
FedEx Custom Critical	Sprint Corporation
	SunGard Availability Services

21ST CENTURY SOFTWARE, INC.

940 West Valley Road, Suite 1604
Wayne, PA 19087
800-555-6845
www.21stcenturysoftware.com

BOOTH 51

Rebecca M. Levesque
VP Sales and Marketing

At 21st Century Software, we have the tools and expertise to help you build an effective data recovery strategy that will provide you with the confidence of knowing your critical data is safe and accessible during a disaster. We help our clients identify and prioritize critical data so that they maximize their hardware and software investments. Our management and monitoring capabilities provide you the peace of mind knowing that your data is accessible when it is needed most. With more than a decade of experience in data recoverability, 21st Century Software offers the foremost solutions in the industry.

AGILITY RECOVERY SOLUTIONS

2281 North Sheridan Way
Mississauga, ON, Canada L5K 2S3
800-567-5001
www.agilityrecovery.com

BOOTH 6, 7

Andrea Hepworth
Marketing Manager

Agility Recovery Solutions has been a premier provider of onsite recovery solutions across the United States and Canada since 1989. Agility offers the most comprehensive range of flexible, cost-effective and practical disaster recovery and business continuity programs: Mobile Recovery – delivering pre-configured hardware, temporary facilities and emergency satellite connectivity to the client's site within 24 hours of declaration. Mobile Satellite Solutions and ACD Capability – networking, data pipes, Internet, voice lines and full function Call Center environments are all covered with state-of-the-art satellite technology and support. Guaranteed Technology Replacement – delivering client-server computing hardware within 12-48 hours of a disaster declaration. Consulting Practice – working closely with our clients to ensure accurate and tested disaster recovery and business continuity plans are in place to support your critical resources and business processes, should such emergencies arise.

AKARA and SBC

2591 Dallas Parkway, #300
Frisco, TX 75034
303-973-5620
www.akara.com

BOOTH 49

Jeffrey Hale
Director of Sales

Akara and SBC have teamed together to offer highly available storage extension over DS3 and OC-3, OC-12, OC-48 SONET circuits to provide enterprises immediate, affordable and reliable extension of business continuance applications. These applications include disk mirroring, tape/disk back-up, server geo-clustering as well as connecting geographically dispersed data centers to meet escalating disaster recovery needs. The OUSP™ has up to 8 software provisionable ports for transport of data center protocols (FC, ESCON, FICON, GbE) multiplexed on a single platform enabling unprecedented flexibility and scalability. A SONET connection is designed to meet the

strictest requirements of the most demanding business continuance applications, achieving a level of security and performance that is superior to any type of shared IP solution. Fully qualified from leading storage vendors including Brocade, EMC, HDS, HPQ, IBM, McData, and Qlogic.

AMCOM SOFTWARE, INC.

5555 West 78th Street
Edina, MN 55439
952-829-7445
www.amcomsoft.com

BOOTH 46

Kathy Veldboom

Amcom Software offers a universal Event Notification and Response system that can be shared across the enterprise including security, healthcare, and emergency response. The Amcom system supports a multitude of devices, protocols and rules, enabling users to automatically capture responses and determine if subsequent notifications or escalation are required. Core products include PC/Intelligent Workstation-based attendant console and database solutions, computer telephony integration (CTI), web service interfacing, paging management and messaging, and speech recognition technologies. Amcom unifies existing telephone, paging and computer information systems in a comprehensive call center solution. The company's products are designed within modular, standards-based architecture, utilize Oracle RDBMS and Linux/UNIX/Windows servers, and integrate into all communications network infrastructures (Central Office, PBX and/or VoIP).

AMERISTAR JET CHARTER

4400 Glenn Curtiss Drive
Addison, TX 75001
800-368-5387
www.ameristarjet.com

BOOTH 32

Troy Croasmun
National Sales Manager

Ameristar Jet Charter is an airline that focuses on the immediate response needs found in the disaster recovery and business continuity communities. Ameristar owns over 30 aircraft and employs over 80 pilots. Complementing our own fleet is our industry leading internet based bid and quote technology which immediately alerts and canvasses the North American charter market. Within minutes of your call, numerous charter operators are competing for your transport. You just have to make one phone call to Ameristar to have virtually the entire charter industry available to you. Whether it's tape library moves, hardware moves, transport of the executive team, or transport of the DR team – Ameristar is the charter transportation company you should have in your plan.

ASCENDENT TELECOM

17141 Venture Blvd., Suite 204
Encino, CA 91316
818-728-2021
www.ascendenttelecom.com

BOOTH 67

Steven J. Apple

Ascendent provides continuity and disaster recovery through its industry leading mobility solution. Ascendent server functionality allows users to access their desktop phone calls from any mobile device including cellular, PDA, satellite and VoIP devices. It extends the reach and functionality

of the PBX even when the PBX is inoperable. The system utilizes Ascendent proprietary mobility and switching technology, which allows remote devices to be seamlessly linked to any PBX or Centrex switch. The technology converts any remote voice device into a portable extension of the PBX and allows users access to the same features and functions of their desktop office phones. Ascendent also offers the benefits of a remotely located recovery server, which allows an enterprise to function normally regardless of the condition of the main PBX.

BC MANAGEMENT, INC.

4630 Campus Drive, #107
Newport Beach, CA 92660
949-260-8453
www.bcmanagement.net

BOOTH 17

BC Management, Inc., a professional, executive search firm, is the premier placement agency for business continuity, disaster recovery, information security and emergency management professionals. We are a partner of the Disaster Recovery Institute International and a valuable resource for BC/DR professionals seeking assistance when looking to hire qualified candidates or find new careers. We have distinguished ourselves in the industry by maintaining a high standard of ethics in addition to taking the time to develop lasting relationships. BC Management, Inc. has placed professionals worldwide. Our experienced team regularly attends conferences and association meetings, and conducts extensive research within the industry. This includes an annual salary survey which is posted on www.bcmanagement.net for review. We look forward to meeting you at the conference!

BCP MEDIA

P.O. Box 510754
St. Louis, MO 63151
636-527-9677
www.bcpmedia.com

BOOTH 28

Jay Bender

BCP Media offers a wide range of educational video and training tools to advance the understanding of business continuity planning and emergency management. Included in the materials are video courses developed by recognized experts in business continuity planning such as Ed Devlin and Norm Harris, educational software developed by LBL Technology Partners, a video course on disaster recovery planning and emergency management by Public & Private Business Institute (PPBI) and a new video presentation on "Best Practices in Business Continuity Planning". These programs are ideal for self-study and/or for use as an ongoing part of your company's Business Continuity Planning training and awareness program. BCP Media recently announced a new membership program that entitles members to discounts on education and training materials and to DRJ conferences.

BELFOR USA

2425 Blue Smoke Court South
Fort Worth, TX 76105
817-535-6793

BOOTH 89, 90

Pat Moore, CBCP, FBCI
Director of BCP

BELFOR is the worldwide leader in disaster recovery services and solutions. With more than 50 full service offices and 1,700 full time employees in North America, BELFOR's proven track record of superior response and comprehensive service offerings has made BELFOR the contractor of choice for corporations, businesses, educational facilities, public entities and large property owners that have experienced property damage from fire, water, wind or other catastrophes. BELFOR offers complete 24/7 emergency response services including: power generation, water extraction, emergency board up and barrier erection, mold remediation, document freeze drying, structural drying, electronics restoration, duct cleaning, decontamination services, machinery retrofitting, vital records recovery, and complete contents restoration. BELFOR is the leader in restoration and reconstruction services, offering complete general contracting, project management and consulting services.

BICK GROUP

11902 Lackland Rd.
St. Louis, MO 63146
800-295-BICK
www.bickgroup.com

BOOTH 55

Tad Davies
EVP –
Business Development

Since 1964, Bick Group has been a leader in providing solutions for mission critical facilities. With a nationwide presence, our core competencies include: program analysis, facility analysis and planning, real estate acquisition, architectural and engineering design, equipment procurement and logistics, construction and program management, facility commissioning and startup, maintenance and site monitoring. If you're in need of a backup data center to ensure business and operational continuity, we're the ones to call on. Our clients have always embraced us as a valued strategic technology partner.

BIGBYTE.CC

P.O. Box 81200
Albuquerque, NM 87198
505-255-5422
www.bigbyte.cc

BOOTH 72

Nerissa Whittington
Principal

bigbyte.cc is New Mexico's only complete disaster recovery facility. Centrally located, bigbyte.cc works to prevent downtime due to any form of disaster, with effective planning for both your equipment and your personnel, from the outset. From data storage/back-up services, including on-site vaults, to tape courier services and call center seating, we can find the solution that fits your company. Bigbyte.cc also provides primary IT site location, aka collocation.

BLUE 292, INC.

2505 Meridian Pkwy #325
Durham, NC 27713
919-806-2440
www.blue292.com

BOOTH 82

Kevin Coyne
Executive Vice President

Whether protecting communities and the environment or corporate assets and employees, Blue EM provides a comprehensive approach to IPM including planning, response and reporting. With the easy-to-use interface of this Crisis Information Management System (CIMS) application, your organization can better plan and prepare for emergency and incident situations by alerting key personnel, quickly initiating response actions, tracking resources and recovery efforts, and efficiently collecting and reporting on all incident information.

BUSINESS PROTECTION SYSTEMS INT'L

5041 LaMart Drive, Suite 130
Riverside, CA 92507
800-594-3714
www.businessprotection.com

BOOTH 77, 78

Richard Cooper
Executive Vice President

Business Protection Systems International (BPSI) is a leading global provider of business continuity solutions. BPSI engineered an easy-to-use suite of tools, with a comprehensive help system, specifically for the creation and maintenance of business continuity plans called Business Protector™. This product line is the first choice of planning professionals. The scalable Business Protector Web and PC based tools have been designed to meet the needs of every size, budget and continuity planning knowledge. Our trusted software and certified professionals have been helping companies create comprehensive business continuity plans since 1986. Tools: Business Protector Gateway™ and Business Protector Professional™.

CAPS BUSINESS RECOVERY SERVICES

4 Corporate Drive, Suite 184
Shelton, CT 06484
203-925-3900
www.capsbrs.com

BOOTH 71

Chris Healey
Director of Sales

CAPS provides comprehensive business continuity and disaster recovery solutions including alternate site services, business continuity planning services, and web-based planning software. CAPS alternate sites are specifically designed to ensure its clients are fully equipped to recover from a business interruption. CAPS certified planners focus on the development of strategies that will provide for rapid recovery and timely resumption of critical operations. RecoveryPlanner software is a web-based planning tool that allows its users to easily write and maintain their BCP(s) and is then utilized to manage tests and disasters. RP's interactive capabilities address a void that has yet to be filled and permits teams, management and vendors to communicate effectively during a disaster. Visit CAPS' Booth 71 and demo the planning tool for the 21st century.

CNT

6000 Nathan Lane
Minneapolis, MN 55442
800-CNT-0090
www.cnt.com

BOOTH 39

Patty Barkley
Storage Networking
Marketing Manager

CNT is one of the world's largest providers of comprehensive storage networking solutions, prod-

ucts, and services. For 20 years, businesses around the world have depended on us to deliver business continuity solutions that drive business efficiencies, lowering costs and reducing IT risks in the enterprise. CNT applies its expertise in storage architecture to help companies build end-to-end solutions through analysis, planning and design, multi-vendor integration, connectivity, implementation and ongoing remote management of the storage infrastructure. To support our delivery of integrated storage solutions, CNT has developed alliances with other leaders, including IBM, EMC, HP, Hitachi Data Systems, StorageTek, Brocade and Veritas. A global company based in Minneapolis, Minnesota, CNT (Nasdaq: CMNT) has more than 1,200 employees, 12 international subsidiaries, and clients in over 30 countries.

COLLOCATION SOLUTIONS

1500 Stemmons Freeway, Suite 2033
Dallas, TX 75207
214-231-0162
www.collocationsolutions.com

BOOTH 11

Tim Moore
Vice President
of Sales and Marketing

Collocation Solutions is a corporate enterprise Internet infrastructure provider, helping clients meet their carrier-neutral collocation and outsourced datacenter needs, including disaster recovery hot site solutions. CS is located in Dallas, Austin and Las Vegas.

COMLANTA

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678-291-1911
www.comlanta.com

BOOTH 58

Jim Johnson
Vice President
and General Manager

Founded in 1976, Comlanta (formerly known as Sun Data) pioneered mid-range business recovery in 1985. With a full range of services, Comlanta is best known for its industry leading dedicated server solutions. The SuperHot Site offers each customer a 24/7/365 dedicated server, bandwidth, router and firewall. This provides the ultimate performance in response time plus we eliminate the risk of a hot site's first-come first-serve. Comlanta is also known for its unique internal infrastructure. With over \$15M in back-up hardware on-site, Comlanta can typically respond to a failed part within minutes. And with over 50 on-site engineers, we can devote the necessary resources to develop a customized solution to meet your exact requirements. All at a price that will fit within your budget. Be sure to visit our website at www.comlanta.com or call us at 800-649-9726.

COMPUTER RESOLUTIONS INC.

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Bridgeport, CT 06605
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www.CRI1.com

BOOTH 85

John Palmieri
President

CRI's services will take your organizations server and storage infrastructure and simplify it by reducing both the amount of hardware and operating system instances. This is done through best practices in consolidation while reducing your infrastructure and business continuance costs. CRI is an IBM, EMC, UNISYS, VERITAS reseller.

COOP CONSULTING LLC

12096 Kinsley Place
Reston, VA 20190
703-467-0574
www.coop-consulting.com

BOOTH 43

Vicki Alvord
COO

COOP Consulting, a woman-owned small business, focuses exclusively on continuity of operations planning (COOP) and business continuity planning (BCP) and related services, including exceptional software, training and consulting.

CPO, INC.

P.O. Box 290505
Columbia, SC 29229
803-712-6105, 803-920-8703
www.cpotracker.com

BOOTH 54

Combining CPO's planning methodology with its Resource Tracker™ software system, you can quickly implement an effective plan that is easy to maintain on an on-going basis with minimum expense and resource commitment.

CSCI

590 Danbury Road
Ridgefield, CT 06877
800-925-2724
www.csciweb.com

BOOTH 63, 64

Lynne Carino
Marketing Manager

CSCI is a business continuity planning industry leader delivering high-quality software and services to clients worldwide since 1984. CSCI offers a wide range of product and pricing configurations to support the enterprise needs of organizations of all sizes. Our products are easy-to-use, flexible, scalable, robust, and can be used for the development of a variety of plans, such as business continuity, emergency response, continuity of operations and crisis management. RecoveryPAC Windows places the power of streamlined business continuity plan development in the hands of the planner to reduce plan maintenance, manage plan testing, and track the progress of recovery. For organizations interested in deploying a web-based continuity planning strategy, CSCI offers RecoveryPAC Web. RiskPAC, a questionnaire based risk assessment product that goes beyond business impact analysis and gap analysis, provides the information needed to effectively identify, measure, and manage the risk faced by an organization. Customized consulting services, product training, and business continuity planning concepts and methodology education are offered to prospects and clients.

DCC

730 Cool Springs Blvd., Ste. 300
Franklin, TN 37067
800-723-3201, 615-790-1329
www.dccusa.com

BOOTH 8

Gary Aydett
Senior Sales Representative

From alerting and evacuating residents when critical situations threaten public safety to routine employee announcements, DCC's The Communicator!™ high-speed notification system ensures business continuity during unexpected events. Used by hundreds of mission-critical operations globally, The Communicator is the perfect solution for disaster recovery, emergency management and corporate contingencies. Fast and efficient, it automatically contacts persons by phone, pager, fax and email; delivers incident-specific information or potentially life-saving instruction: confirms message receipt and prints, faxes and emails comprehensive reports detailing call-out results. The system's powerful GIS interface, GeoCast enables easy geographical selection of targeted notification areas, and initiates first phone warnings within 60-90 seconds of incident identification. DCC also offers back-up and hosting services, providing users secure access to hundreds of phone lines, and ensuring 24/7 readiness for any notification need.

DISASTER RECOVERY JOURNAL

P.O. Box 510110
St. Louis, MO 63151
314-894-0276
www.drj.com

BOOTH 29

Jon Seals
Editor-in-Chief

Stop by our booth and discover the latest in reference materials, videos and disaster recovery information. As the publishers of the industry's premier magazine on business continuity, DRJ has an abundance of resources and materials available. These include training videos, reference books, CDs and much more. Also, remember to sign up for a free subscription to Disaster Recovery Journal.

DISASTER RESOURCE GUIDE

P.O. Box 15243
Santa Ana, CA 97235
714-558-8901
www.disaster-resource.com

BOOTH 52

The DISASTER RESOURCE GUIDE is an annual "One-Stop" GUIDE with resources for prevention, mitigation, response and recovery. The GUIDE has been developed to assist business and industry, government, institutions and schools in six key areas: planning and management, human concerns, information technology, telecommunications, facility issues, and crisis communications & response. Included are resources from more than 170 providers of products and services. Special feature sections spotlight associations, conferences, and educational institutions. Other helpful sections are: Meet the Pros, What's New!, Book Review, Bibliography of Industry Publications, and Internet Directory. Copies of the GUIDE are free to qualified individuals who have responsibilities in the areas of emergency response, risk/crisis management, disaster recovery, and business continuity. Go to www.disaster-resource.com to register.

DISASTER SURVIVAL PLANNING NETWORK

669 Pacific Cove Drive
Port Hueneme, CA 93041
805-984-9547
www.dspnetwork.com

BOOTH 33

Judy Bell, CEO
Steve Craig, COO

Disaster Survival Planning Network specializes in assisting organizations to prepare comprehensive business continuity plans. Our consultants are nationally certified business recovery, emergency response, and communications professionals. We work one-on-one with top executives, department managers, safety committees, and disaster recovery project coordinators to design, document, implement, and test emergency response and business recovery plans. Our clients include major businesses, utilities, government agencies, colleges and universities, and community organizations. We offer many different consulting services including business impact analysis (BIA), creation of comprehensive emergency response and business recovery plans for all levels of the organization, and the design of emergency operation centers (EOC). We work with our clients to facilitate their planning process, saving them money and time through our exclusive methodology. We also conduct extensive testing to ensure that plans are realistic.

dRAY TECH, INC.

P.O. Box 10639
Glendale, CA 91209
818-244-9050
www.draytech.com

BOOTH 47

Bill Savage
Mgr. Sales/Marketing

dRay Tech, Inc. is a general contractor specializing in the design build of mission critical facilities.

DRI INTERNATIONAL

201 Park Washington Ct.
Falls Church, VA 22046
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www.drii.org

BOOTH 44

Thomas C. Mawson
Executive Director

DRI International leaders and staff will describe the process for obtaining professional certification in the field of business continuity planning. See the latest offerings in programs and services from DRI International.

E TEAM, INC.

7301 Topanga Canyon Blvd., Suite #300
Canoga Park, CA 91303
877-546-7892 ext. 228
www.eteam.com

BOOTH 42

E Team is the leading provider of crisis management software, serving public agencies of all levels and sizes, private entities, and non-profit organizations. E Team's collaborative software offers comprehensive functionality for the critical tasks of crisis management, enabling users to better prepare for, respond to, and recover from both large-scale emergencies and everyday incidents. E Team has been proven time and again in real-world situations and is used in a wide variety of applications including emergency management, homeland security, biodefense, business continuity, disaster preparedness and recovery, event management, and training and exercises. E Team's browser-based software links all the key players in a response, ensuring that the right information

gets to the right people at the right time.

EMC CORPORATION

42 South Street
Hopkinton, MA 01748
508-249-6207
www.emc.com

BOOTH 2, 3

Nancy Wilga
Corporate

EMC Corporation is the world leader in information storage systems, software, networks and services, providing automated networked storage solutions for organizations across the globe. Information about EMC's products and services can be found at www.emc.com.

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BOOTH 20

Paul Erling
Manager, Operations

Automated emergency notification systems and services for large and small organizations. We have been in business for nearly 10 years, focused on notification.

ENVOYWORLDWIDE

100 Crosby Drive
Bedford, MA 01730
781-482-2100
www.envoyworldwide.com

BOOTH 25

Debbie Mongeou
Marketing Specialist

EnvoyWorldWide offers real-time notification services that can immediately and simultaneously deliver any number of voice and text messages to any device when an unplanned event threatens or disrupts business continuity. Our advanced messaging capabilities include transferring from an automated message to a live operator or conference call, message escalation to ensure important information reaches its intended recipient, interactive features to capture immediate responses, real-time tracking for a complete audit trail. EnvoyWorldWide's communications network is hosted at redundant, secure facilities for maximum reliability. In the face of an emergency, EnvoyWorldWide can enable any organization to automate its call trees, execute employee accountability programs, and facilitate the collaboration of executive and response teams for immediate decision-making.

EVERGREEN ASSURANCE, INC.

1997 Annapolis Exchange Parkway
Annapolis, MD 21401
410-571-8270
www.evergreen.net

BOOTH 4, 5

Tiffany Schummer
Mktg. Communications
Associate

Evergreen Assurance has created the world's first Disaster Recovery Management System (DRMS) – an integrated solution that protects your company's most critical applications. The Evergreen DRMS provides real-time disaster recovery of application functionality and data during any crisis

or disaster, planned or unplanned. Simply pushing a button triggers an automated failover to a dedicated secondary site. The system also prevents downtime using behavior-based monitoring to correlate events and real-time analytics to pinpoint impending or actual failure. Evergreen puts the client in complete control of the environment through a secure web-based console. Designed around crisis management, the DRMS provides integrated command and control capabilities to affect a complete and rapid recovery. Evergreen for Exchange leverages the DRMS system to provide complete protection for Microsoft Exchange.

EVERGREEN DATA CONTINUITY, INC.

28 Green Street
Newbury, MA 01951
978-499-7711
www.evergreen-data.com

BOOTH 80, 81

Jennifer Zucco
Director of Marketing
Communications

EverGreen Data Continuity offers software products and services for business continuity planning and disaster recovery. EverGreen's suite of products and services enable its customers to mitigate and manage organizational risks, lessening the impact on their businesses, of natural disasters, terrorism and other catastrophic events.

FEDEX CUSTOM CRITICAL

1475 Boettler Rd.
Uniontown, OH 44685
800-762-3787
www.customcritical.fedex.com

BOOTH 70

Jennifer Meek
Market Specialist

When disasters strike, you need a transportation company you can count on – any time of day or night. That's why FedEx Custom Critical should be an integral part of your disaster recovery plan. Whether you're in the midst of a disaster or running test shipments, we're available to transport your critical freight 24/7 – including nights, weekends and holidays at no extra charge. Our exclusive-use vehicles, available in five sizes, ship freight anywhere in the United States or Canada and are equipped with a satellite tracking system, so you can know where your freight is at all times. If your freight requires special care in handling, our White Glove Services® division offers vehicles equipped with temperature control, lift gates and air-ride suspension. When ground expedite isn't fast enough, choose our Air Expedite division for an array of expedited air solutions.

FORSYTHE SOLUTIONS GROUP

7500 Frontage Road
Skokie, IL 60077
800-843-4488
www.forsythe.com

BOOTH 93, 94

Since 1971, Forsythe has served as a national provider of technology infrastructure solutions to organizations nationwide, including many Fortune 1000 companies. A trusted, independent advisor, Forsythe brings cross-platform expertise to its technology consulting, technology leasing, and value added reseller services. While addressing the complete technology lifecycle, including assessment, design, integration, and management, Forsythe offers a single point of contact for

managing the cost and risk of information technology infrastructures. For more information, please visit Forsythe at www.forsythe.com.

GIGATREND, INC.

5115 Avenida Encinas, Suite G
Carlsbad, CA 92008
800-743-4442
www.gigatrend.com

BOOTH 48

Greg Jabin
Director of Marketing

GigaTrend designs, develops and markets backup and storage solutions for every network, from small one-server shops to Fortune 500 multi-platform enterprises. We provide complete hardware and software solutions, including tape libraries, NAS, SAN, low-cost RAID-5 Disk, and turn-key data backup systems. GigaTrend offers tape solutions utilizing 4mm DAT, 8mm Helical Scan, DLT, Super DLT, AIT, and LTO, as well as RAID storage systems and Optical drives for archiving. We cover a wide range of operating environments including Windows NT/2000, Novell NetWare, UNIX, PCs and Macs, as well as solutions for AS/400. GigaTrend has been successful worldwide in supplying high quality, competitively priced backup and storage solutions. GigaTrend is partnered with today's leading hardware and software vendors, including Overland Storage, QualStar, Nexsan, StorServer, Procom, InoStore, Veritas, BakBone, and SyncSort.

HEWLETT PACKARD

800-863-5360
www.business.continuity@hp.com

BOOTH 91, 92

In today's business environment, change is the norm. To win in this volatile environment, you must become an adaptive enterprise. An adaptive enterprise tightens integration and synchronization between IT resources and business processes while delivering a level of interoperability that supports the requirements for a new infrastructure ecosystem. HP has a long legacy of solving business continuity problems for customers worldwide. We have applied proven methodologies and best practices in order to develop our own adaptive enterprise - and we share this knowledge and experience in developing business continuity solutions for our customers. Today's Internet-based enterprise requires your infrastructure to be available, continuous and secure. HP provides a comprehensive collection of business continuity solutions that incorporate people, processes and technologies – from expert consulting services to high-availability and storage technologies, global recovery centers, and ongoing support – to ensure your business is up and on track, no matter what. For further information, visit www.hp.com/go/businesscontinuity or www.hp.com/go/recovery.

HITACHI DATA SYSTEMS

750 Central Expressway
Santa Clara, CA 95050
408-970-1000
www.hds.com

BOOTH 65, 66

Hitachi Data Systems is committed to enabling organizations to exploit the full potential of information. By adhering to our TrueNorth™ strategy, we provide customers with a broad range of data storage solutions. Our offerings include centralized and distributed storage systems, storage

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IBM

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BOOTH 34, 35

Jennifer Jung
Lead Manager

Technological expertise alone does not adequately address the business continuity challenge – you can count on IBM to combine business knowledge with technological expertise to deliver strategic technology solutions that achieve real business results. Using a personal consulting approach, IBM will help identify your integrated IT and business vulnerabilities and design and implement solutions that proactively shield your company's critical multivendor IT and business processes. In an e-business world operating at Web speed, IBM will help you address the vital issue of business continuity, ensuring maximum availability of your critical business information and processes. With over 300 successful customer recoveries worldwide and operation in over 72 countries, you can count on the people of IBM to develop and implement recovery solutions that protect your business. For more information about IBM Business Continuity and Recovery Services, visit our home page at www.ibm.com/services/continuity.

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www.indigostore.com

BOOTH 40, 41

Bobby Paulus
North American Sales
– Relationship Manager

Indigo Stone brings a business process application-centric perspective to recovery/mitigation that is both innovative and open to market/customer demand. A software tool set that offers a reliable, reputable and certain solution for recovering your enterprise. Universal Recovery Methodology (URM) reduces "recovery time objectives" (RTO) and ensures business resiliency through software automation, storage management and end user functionality. We are proud to announce the release of our in-house recovery software for the Intel world – Homebase – IS. Customers can now have comfort of a URM recovery in their production Intel environment. Through strategic channels, alliances, partnerships and direct sales, Indigo Stone will make its products and services available to the global marketplace.

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Plymouth, MN 55447
763-519-0105 ext. 209
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BOOTH 74

Amir Radmehr
Director, Sales And Mktg.

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BOOTH 1

John North
President

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Ft. Worth, TX 76140
800-622-6433
www.interstaterestoration.com

BOOTH 69

Wayne R. Myer
National Accounts Manager

Interstate Restoration Group, Inc. is a national full-service disaster recovery company specializing in restoration and reconstruction of commercial properties. Interstate provides technical recovery solutions for electronic, telecommunication, and mechanical equipment compromised by fire, water and/or other contaminants.

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BOOTH 83

Dave Nelson
Administrative Assistant

iTera, Inc. is a leading developer and integrator of iSeries high availability and continuous availability solutions. iTera's flagship product, Echo2 High Availability is an affordable, easy-to-use solution

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www.kashya.com

BOOTH 50

Mehran Hadipour
Vice President of
Product Marketing

The KBX4000 is an advanced enterprise-class disaster recovery solution. Developed from the ground up with a completely new approach, Kashya's unique technology is designed to deliver superior data protection at a fraction of the total cost of existing solutions. Kashya's architecture is based on an intelligent Data Protection Appliance™ that connects to the SAN and IP Infrastructure and provides bi-directional data replication across any distance for heterogeneous storage and server environments. Highlights: Bi-directional data replication across heterogeneous server and storage platforms; Guaranteed data consistency across multiple servers and storage platforms in the event of any possible failure or disaster; Intelligent use of bandwidth reduction technologies to deliver an unprecedented reduction in bandwidth requirements; User-defined policies to support full range of data protection service levels; Dynamic support of full spectrum of replication modes from synchronous, to asynchronous, to point-in-time; Synchronous, no-data-loss levels of protection with no application degradation and no distance limitations; Snapshot history to allow rollback to any point-in-time to enable quick recovery; Enterprise-class availability and scalability.

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www.kenyonInternational.com

BOOTH 73

John Warren
Vice President
Personnel, Administration and
Contracting

Kenyon is the world specialist in disaster management. Since 1929, Kenyon has acted on behalf of air, sea, ground, and rail carriers, commercial and private organizations, insurance companies and governments, both nationally and internationally in over 260 mass fatality incidents. Kenyon maintains offices in Houston, Texas (USA), London, England and Sydney Australia. Services offered range from a single incident consultant to a full Disaster Response Team (DRT) contingent upon the needs of the client. As requested, Kenyon can: recover remains and personal effects, identify remains, associate personal effects, process remains and personal effects for disposition, effect disposition of remains and personal effects, collect, document and collate ante and post mortem identification data, provide Call and Crisis Intervention Support Centers, provide family assistance; acquisition of facilities and equipment to establish a Family Assistance Center; interview and escort relatives; provide mental health services including urgent response services and grief/bereavement management and supportive counseling, communicate/ liaise with other agencies, embassies and

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www.lakeviewtech.com

BOOTH 9

Bob Johnson
VP Sales

Lakeview Technology is a worldwide leader in infrastructure software for the information enterprise. Lakeview's MIMIX® family of solutions provides Optimum Availability™ by maintaining real-time or near real-time backup of mission-critical data and applications, enabling businesses to quickly switch to backup servers in any instance of unplanned or planned downtime. Lakeview's OmniReplicator™ solution facilitates data movement, transformation and integration across both similar and disparate databases, including DB2, SQL Server, Oracle and Sybase. Lakeview provides solutions through partners in more than 200 business centers and 70 countries worldwide, supported by solution services and support offices in Europe, Asia Pacific and the Americas.

LBL TECHNOLOGY PARTNERS

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BOOTH 31

Geoffrey H. Wold
Partner

LBL Technology Partners are leaders in providing enterprise-wide business continuity consulting services. Our consultants have been involved in over 12,000 business continuity plans and have published several books, videos and articles on the subject. We have developed a proven methodology for the planning process that focuses on the high risk and mission critical aspects of an organization. Our consultants have a number of certifications including the CBCP. We are not affiliated with software vendors or companies that provide recovery facilities or services. Therefore, we are independent and objective with respect to these needs. LBL has a high commitment toward class service. We use both a responsive and proactive approach in servicing our clients. Our software, the LBL Contingency Planner, contains electronic guides and tools to facilitate the preparation and maintenance of business continuity plans.

LEFTHAND NETWORKS

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www.lefthandnetworks.com

BOOTH 60

Tracey Floming

LeftHand Networks, based in Boulder, CO, led the market in 2002 with the first full-featured IP SAN. By utilizing the Ethernet infrastructure, the LeftHand IP SAN eliminates the learning curve, expensive components, and complexity of fibre channel SANs. IT administrators get the benefits of shared storage, with the simplicity of IP networking. LeftHand Networks will demonstrate the

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www.mir3.com

BOOTH 56, 57

Suzi Nawabi
Director Operations

When your communication must get through, you need a reliable and trusted notification and response solution. MIR3's family of software products combines hosted and deliverable operations to ease implementation and to provide flexibility of product delivery. INlogicPRO: When a business or a government organization needs to communicate critical events in a guaranteed, timely and managed fashion, INlogicPRO is the answer. INlogicPRO is a platform independent delivered solution that helps organizations streamline and manage critical communication activities. INlogicNOW. Secure and reliable, this hosted service offers the power of MIR3's flagship product, INlogicPRO, with a powerful feature-set and an intuitive interface. With no hardware to install, it's easy to have thousands of users in your organization receive and respond to Intelligent Notifications on any number of communication devices.

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BOOTH 26, 27

Christine Burke
Marketing Manager

Mail-Gard is the nation's leading/provider of print-to-mail continuity and recovery services. The company provides recovery solutions to Fortune 1000 companies throughout North America. A pioneer in the print-to-mail recovery industry, Mail-Gard maintains a dedicated recovery facility in Pennsylvania, a testing facility in California, and a satellite operation in Canada to deliver recovery solutions for critical print and mail applications. Whether it's a natural disaster, or any other business interruption, Mail-Gard provides clients with recovery solutions for their critical document processing, supporting cut sheet, continuous, duplex, MICR, highlight color, accumulation, and intelligent inserting systems, warehousing, and on-site U.S. postal substations.

MAINSTAR SOFTWARE CORPORATION

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www.mainstar.com

BOOTH 62

Betsy Petko
Marketing Assistant

Mainstar Software Corporation, founded in 1978, provides complete storage management and

disaster recovery solutions for MVS environments throughout the U.S., Europe, Australia and the Asia/Pacific region. Mainstar's DR products are widely recognized as market leaders, and currently include Backup & Recovery Manager, ASAP and a number of specialized tools. Our storage management products include Catalog RecoveryPlus, Storage Manager, HSM Reporter/Manager, FastAudit/390, Real-Time Defrag (RTD) and VSAM Manager. Our new mirroring solutions product suite includes: Mirroring Solutions/Volume Conflict Rename (MS/VCR) and Mirroring Solutions/Copy Services Manager (MS/CSM). We also provide comprehensive consulting and implementation services. Visit our web site at www.mainstar.com for more details.

MARSH INC.

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BOOTH 84

Scot Ferrell
Senior Vice President

Marsh's Business Continuity Management consulting practice can systematically identify critical business processes, develop recovery strategies and help organizations in the event of a severe disruption. With deep experience in business continuity and a thorough understanding of the business and regulatory drivers that affect your business processes, we'll add value through an end-to-end solution. Our clear understanding of regulatory requirements and fiduciary responsibilities can help you to avoid potential penalties and litigation. By working with you to improve employee readiness, we will help you enhance safety by establishing an organized, company-wide response to disruption. We will also prioritize recovery of your organization's business processes to help you to achieve the optimal allocation of resources that protect revenue and contains costs.

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www.messageone.com

BOOTH 18, 19, 87, 88

Janet Vito
Director of Marketing

MessageOne helps enterprises prepare for and respond to disruptions in their normal business operations with the best and most cost-efficient solutions in the industry. The company's flagship product, EMS (Emergency Messaging System), provides guaranteed continuity of corporate enterprise messaging and email communications as well as emergency employee notification services. Designed as a hot-standby email system that kicks in when a company's primary email system has been taken down by any one of a number of natural, man-made or technological disasters, EMS guarantees the uninterrupted flow of business-critical information between a company and its customers, partners and employees. All of this is delivered in an incredibly affordable package (less than one-twentieth the price of traditional, replicated backup email systems) that deploys in well under a day and requires zero ongoing maintenance/management.

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BOOTH 76

MindGent is an IT consulting company that offers its clients a complete line of solutions in IT infrastructure and business-to-business integration.

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BOOTH 68

Mary Ann Stoops
Marketing Director

The National Communications System-Critical Infrastructure Protection (CIP) Division provides priority telecommunications services and other related programs to support NS/EP efforts across federal, state, and local organizations. The CIP Services support the initiation, coordination and restoration of NS/EP telecommunications under all conditions. These services and programs collectively are referred to as One Stop Shop Services (OSSS) and may be accessed through a single-source, Virtual Call Center at 1-866-NCS Call. OSSS includes the following services: Government Emergency Telecommunications Service (GETS), Wireless Priority Service (WPS), Telecommunications Service Priority (TSP), Emergency Notification System (ENS) and SHARED RESources (SHARES) High Frequency Radio program.

NATIONAL NOTIFICATION NETWORK

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BOOTH 10

Desiree Palmari
Administrative Assistant

In an emergency or non-emergency situation the 3n notification system has the ability to transmit a single voice or text message to one, ten or thousands of people simultaneously through all their contact paths, by making one toll-free call from any phone or accessing our website via any computer.

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BOOTH 61

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BOOTH 15, 16

Sheila Frye
Corporate Sales

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Private & Public Businesses, Incorporated's mission is to act as a clearinghouse for the exchange of information between private business, public agencies and emergency management through communication, training and standards-setting in order to increase awareness of the economic viability of a community as an issue during recovery from disasters.

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Marilyn Kroner

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BOOTH 79

Marie Vigliarolo
VP of Marketing

Quick International Courier is uniquely positioned to provide you with the fastest and most secure data transportation services, 24/7. Quick International offers 20 years of experience in moving critical shipments across the country and around the world. Quick offers a nationwide network of charter and commercial aircraft as well as climate controlled trucking services, to provide our customers with cost-effective high-priority transportation. Quick provides complete transportation services for disaster recovery, disaster recovery drills, tape library relocation and emergency tape expediting. Rates are quoted within 10 minutes, and pick up within one hour of your call in most cases. Each shipment is monitored throughout transit, meeting or exceeding all deadlines. Completely secure and confidential. Please visit booth #79 at DRJ Fall World 2003.

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BOOTH 21, 22

Ginger Zwicker
Marketing Representative

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BOOTH 53

Stan Mork
Director of BCP

RSM McGladrey, Inc. is one of the largest business services firms in the nation focused on offering industry-specific advice to help businesses succeed. Together, RSM McGladrey and McGladrey & Pullen are the seventh largest provider of consulting, accounting and tax services in the U.S. with more than 100 offices nationwide. RSM McGladrey's technology advisors help organizations achieve focused strategies to meet internal and external customer demands, as well as rapidly changing security requirements. Products and services include: business continuity planning, planning software, network and application security reviews, internal/external intrusion testing, strategic technology planning and system selection.

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Sionix has designed and is manufacturing a portable, packaged water treatment system that is housed in a standard, 40-foot truck trailer. The unit produces up to 300,000 gallons of water per day. It can produce enough water to take care of a community of 2,500 – 2,600 people (about 500 – 600 homes).

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Sprint is a global integrated communications provider serving more than 26 million customers in over 200 countries. With approximately 70,000 employees worldwide and nearly \$27 billion in annual revenues, Sprint is widely recognized for developing, engineering and deploying state-of-the-art network technologies, including the United States' first nationwide all-digital, fiber-optic network and an award-winning Tier 1 Internet backbone. Sprint provides local voice and data services in 18 states and operates the largest 100-percent digital, nationwide PCS wireless network in the United States. For more information, visit www.sprint.com.

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The mission of Strategic Teaching Associates is to mitigate the impact of disasters and emergencies by assisting communities, corporations, small business enterprises, not-for-profit agencies, and educational institutions in the development and implementation of customized disaster preparedness and contingency plans. STA offers vulnerability analysis, emergency and contingency plan development, exercise development and evaluation, evacuation plan development, staff training, command posts operations planning, crisis communications training, crisis management planning, and public-private partnership development. In addition, we prepare and deliver keynote addresses on emergency management services. NEW for 2003: On-line Emergency Management Training with CEU availability. Contact Lynda Mura at sta@twcny.rr.com or 315-622-5924.

BOOTH 59

Larry Stocker
Vice President, Development

BOOTH 75

Adrian Yeoh
Senior Program Manager

BOOTH 20B

Dr. Thomas Phelan
President

STROHL SYSTEMS

631 Park Ave.
King of Prussia, PA 19406
800-634-2016, 610-768-4120
www.strohlsystems.com

BOOTH 36, 37, 38

Chris Worton
Senior Vice President

Strohl Systems is dedicated to the design, development, and support of business continuity software and services. The recognized global industry leader, Strohl Systems offers a depth and breadth of resources unmatched in the industry. Strohl software, consistently leading edge, includes LDRPS business continuity planning software, BIA Professional business impact analysis software, Incident Manager emergency command center software, and NotiFind emergency notification software. Other services provided include Strohl Consulting Services, renowned for its unbiased, innovative solutions. View our website at www.strohlsystems.com for more information.

SUNGARD AVAILABILITY SERVICES

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800-434-5002
www.sungard.com/availability

BOOTH 13, 14

SunGard Availability Services (SAS) helps ensure that nearly 8,000 clients worldwide have uninterrupted access to their business-critical information systems through a complete continuum of information availability services including planning, disaster recovery, business continuity, high availability, managed hosting and IT outsourcing. We understand that information availability solutions must provide for both the protection of information and plans to enable people to access that information. That's why we employ our people, technology and infrastructure to provide organizations with multiple points of access to information and flexible options to help ensure people have a fully-equipped place to work to carry on business operations. At SunGard, we're the net beneath you, always there with services that cover every phase of your IT needs.

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BOOTH 12

Pat McAnally
Sr. Marketing Director

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BOOTH 30

Michael J. Sher
Executive Vice President

Send Word Now (SWN), a managed software service for the enterprise and public sector, allows an individual to send a single message to groups of people (large or small) in minutes to familiar communication devices – combining voice and text messaging, voice and text response collection, and real-time tracking. SWN is set up within 24 hours, easy to use, available anywhere and anytime (leverages the Internet), and speeds message delivery to phones, cell phones, email, pagers and text messaging devices. SWN is a disruptive service that drastically changes the way people notify other people.

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BOOTH 45

Donna Ricker
Marketing Manager

Twenty First Century's Universal Communications System offers the largest inbound and outbound high speed notification capacity in the industry. It delivers unprecedented 1-to-1 communications during disasters. With UCS, phone, fax, email or pager notification can provide information to the public or critical staff. Using the available GIS mapping feature, you can easily identify a notification area quickly providing targeted, precise alerts. UCS is the most effective method of communicating information, gathering data and activating resources available.

WORKSAFE TECHNOLOGIES

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BOOTH 23, 24

Don Hubbard
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