

Spring World 2004

March 7 - 10, 2004

Disney's Coronado Springs Resort • Orlando, Florida

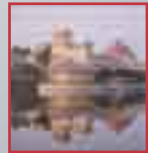


Photo by Michael Rieger/FEMA



**DRJ
Presents
Its 30th
Conference**

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Exhibit Hall Schedule

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5:30 p.m. - 8:00 p.m. _____ Welcome Reception

5:30 p.m. - 8:00 p.m. _____ Product Demonstrations

Monday

11:00 a.m. _____ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. _____ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. _____ Product Demonstrations

3:45 p.m. - 4:15 p.m. _____ Refreshment Break

5:00 p.m. _____ Exhibit Hall Closes

5:15 p.m. - 6:15 p.m. _____ Product Demonstrations

Tuesday

11:00 a.m. _____ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. _____ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. _____ Product Demonstrations

2:30 p.m. - 3:00 p.m. _____ Refreshment Break

3:30 p.m. _____ Exhibit Hall Closes

Check at the Exhibitor Information Desk for a listing of when and where specific product demonstrations will be held.

Sponsor Information

DRJ appreciates our conference co-sponsors and event sponsors who've helped make this show successful.

Agility Recovery Solutions	IBM BCRS
DRI International	MessageOne
Evergreen Assurance	PPBI
FedEx Custom Critical	Rentsys Recovery Services
Forsythe Solutions Group	SunGard Availability Services
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800-555-6845
www.21stCenturySoftware.com

21st Century Software's VFI brings intelligence to data protection and recovery. Unobtrusively analyzing your system in real-time, it identifies all critical files, schedules backups and generates recovery procedures, all performed automatically. VFI understands how your files are used and their interdependencies, providing a new level of insight into planning and managed recovery, regardless of media and including mirroring. In the event of a complete loss of availability, VFI provides prioritized, tiered recovery, enabling you to resume processing of your business critical applications first, and permitting you to schedule recovery of the less critical at your convenience. Versions of the VFI family of products are available to protect mainframe and client server environments.

BOOTH 409

Rebecca M. Levesque
Sr. VP Sales and Marketing

ACTUAL SOFTWARE, INC.

180 East Fifth Street, Suite 228
Saint Paul, MN 55101-1633
888-540-5919
www.alertcast.com

BOOTH 114

Matt Werre
Account Executive

Actual Software, Inc. provides a number of automated communications solutions for contingency planners, disaster recovery professionals and emergency management. The Alertcast™ Emergency Notification Service automates communication to your audience in an emergency – whether you're notifying employees or management, emergency response teams, area residents, public officials or others who require notification of urgent or important information. Since Alertcast is a subscription-based service there's no expensive equipment or software to buy, install, staff or maintain and it fits any budget.

ADVANCED CONTINUITY

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Falls Church, VA 22042
703-637-2321
www.advcontinuity.com

BOOTH 100

Charles Patten
Director of Operations

Advanced Continuity provides clients with intelligent business continuity solutions. We help customers create and maintain a competitive advantage by providing high-level strategic, business continuity and disaster recovery planning products and services, with an emphasis on security, bottom line profitability and practicality.

AGILITY RECOVERY SOLUTIONS

2281 North Sheridan Way
Mississauga, ON, Canada L5K 2S3
800-567-5001
www.agilityrecovery.com

BOOTH 400, 402

Mandy Faulkner
Marketing Manager

Agility Recovery Solutions has been a premier provider of onsite recovery solutions across the United States and Canada since 1989. Agility offers the most comprehensive range of flexible, cost-effective and practical disaster recovery and business continuity programs: Mobile Recovery – delivering pre-configured hardware, temporary facilities and emergency satellite connectivity to the client's site within 24 hours of declaration. Mobile Satellite solutions and ACD Capability – networking data pipes, internet, voice lines and full function Call Centre environments are all covered with state-of-the-art satellite technology and support. Quick-Ship Technology Replacement – delivering client-server computing hardware within 12-24 hours of a disaster declaration. Consulting Services – working closely with our clients to ensure accurate and tested disaster recovery and business continuity plans are in place to support your critical resources and business processes, should such emergencies arise.

AMCOM SOFTWARE INC.

5555 W. 78th St.
Minneapolis, MN 55439
952-829-7445
tcollins@amcomsoft.com

BOOTH 610, 612

Tiffany Collins
Trade Show Coordinator

Amcom Software offers a universal Event Notification and Response system that can be shared across the enterprise. Scalable, standards-based and highly configurable, the system supports a multitude of devices, protocols and rules, enabling users to automatically capture responses and determine if subsequent notifications or escalation are required. Core products include PC attendant console and database solutions, computer telephony integration (CTI), web service interfacing, paging management and messaging, and speech recognition technologies. Amcom unifies existing telephone, paging and computer information systems in a comprehensive call center solution. All applications are designed within modular, standards-based architecture, utilize Oracle RDBMS and Linux/UNIX/Windows servers, and integrate into all communications network infrastructures (Central Office, PBX and/or VoIP).

AMERISTAR JET CHARTER, INC.

4400 Glenn Curtiss Drive
Addison, TX 75001
800-368-5387
www.ameristarjet.com

BOOTH 203

Troy Croasman
National Sales Manager

Ameristar Jet Charter is an airline that focuses on the immediate response needs found in the disaster recovery and business continuity communities. Ameristar owns more than 30 aircraft and employs over 80 pilots. Complementing our own fleet is our industry leading internet based bid and quote technology which immediately alerts and canvasses the North American charter market. Within minutes of your call, numerous charter operators are competing for your transport. You just have to make one phone call to Ameristar to have virtually the entire charter industry available to you. Whether it's tape library moves, hardware moves, transport of the executive team, or transport of the DR team – Ameristar is the charter transportation company you should have in your plan.

AMERIVault CORP.

60 Hickory Dr.
Waltham, MA 02451
781-839-7815
www.amerivault.com

BOOTH 305

Scott Bush
Director of Marketing

AmeriVault is a pioneer and leading provider of secure online data backup and recovery solutions. With more than 20 years in the data protection industry, AmeriVault's founders have conquered the many moving parts associated with traditional backup methods. No longer do companies have to expend valuable resources addressing the pitfalls of a solution that only provides backup. AmeriVault's automated service goes beyond traditional by using a disk-to-disk block-change technology and existing bandwidth. Companies can now greatly enhance protection of their critical data by realizing daily full backups and off-site vaulting in the same synchronous process. With a host of recovery options, companies can lean on AmeriVault to bolster their business continuity requirements without having to modify their existing network or Internet connectivity. Behind the scenes, AmeriVault maintains world-class data vaults with multiple layers of security to ensure your data integrity and recoverability. www.amerivault.com

AT&T

55 Corporate Drive
Bridgewater, NJ 08807
800-222-0400
www.business.att.com

BOOTH 102

Elizabeth Gilmore
Marketing Manager

The AT&T Business Continuity Services Portfolio provides a continuum of integrated solutions to ensure the security, availability, and recovery of your networks, data storage, computing and mission-critical applications. Leveraging a heritage of reliability and reorganized continuity expertise. AT&T helps clients to identify the level of operational readiness, business resumption and recovery capabilities necessary to keep their business processes up and running.

B&L ASSOCIATES, INC.

220 Reservoir St., Suite 15
Needham, MA 02494
781-444-1404
www.vertices.net

BOOTH 404

Vertices® Media Management System from B&L Associates, Inc. is the comprehensive, scalable disaster recovery tool that will help you meet even the most stringent business continuity guidelines. Vertices lets you easily store, track, move and protect all the media your company generates. And since Vertices integrates seamlessly with your backup system, the tracking and logging of your backup media will be done automatically. Plus, with the Vertices Legacy Logger module™, you are able to import the legacy information from your CA-1R system and take advantage of Vertices' robust features. Vertices is just another example of why B&L is recognized as a world leader in data center automation, amassing a client base that spans 26 countries since it was founded in 1975. Come by booth #404 and see why companies like AOL Time Warner, Credit Suisse First Boston, and QUALCOMM, Inc. trust the media management of their mission critical data to Vertices.

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Newport Beach, CA 92660
949-260-8453
www.bcmanagement.net

BOOTH 405

Cheyene Haase
Sr. Account Manager

BC Management, Inc., a professional, executive search firm, is the premier placement agency for business

continuity, disaster recovery, information security and emergency management professionals. We are a partner of the Disaster Recovery Institute International and a valuable resource for BC/DR professionals seeking assistance when looking to hire qualified candidates or find new careers. We have distinguished ourselves in the industry by maintaining a high standard of ethics in addition to taking the time to develop lasting relationships. BC Management, Inc. has placed professionals worldwide for over five years. Our experienced team regularly attends conferences and association meetings, and conducts extensive research within the industry. This includes an annual survey, which is posted on www.bcmanagemnet.net for review. We look forward to meeting you at the conference.

BCP MEDIA

P.O. Box 510754
St. Louis, MO 63151
636-527-9677
www.bcpmedia.com

BOOTH 108

Jay Bender

BCP Media offers a wide range of educational video and training tools to advance the understanding of business continuity planning and emergency management. Included in the materials are video courses developed by recognized experts in business continuity planning such as Ed Devlin and Norm Harris, educational software developed by LBL Technology Partners, a video course on disaster recovery planning and emergency management by Public & Private Business Institute (PPBI) and a video presentation on "Best Practices in Business Continuity Planning". These programs are ideal for self-study and/or for use as an ongoing part of your company's Business Continuity Planning training and awareness program. BCP Media has announced a new membership program that entitles members to discounts on education and training materials and to DRJ conferences.

BELFOR USA GROUP, INC.

2425 Blue Smoke Court South
Fort Worth, TX 76105
817-535-6793, 800-856-3333
www.belforusa.com

BOOTH 407

Pat Moore, CBCP, FBCI
Director of BCP

BELFOR is the worldwide leader in disaster recovery services and solutions. With more than 50 full service offices and 1700 full time employees in North America, BELFOR's proven track record of superior response and comprehensive service offerings has made BELFOR the contractor of choice for corporations, businesses, educational facilities, public entities and large property owners that have experienced property damage from fire, water, wind or other catastrophes. BELFOR offers complete 24/7 emergency response services including: power generation, water extraction, emergency board up and barrier erection, mold remediation, document freeze drying.

BIGBYTE.CC

P.O. Box 81200
Albuquerque, NM 87198
505-255-5422
www.bigbyte.cc

BOOTH 700

Nerissa Whittington
Principal

bigbyte.cc is New Mexico's only complete disaster recovery facility. Centrally located, bigbyte.cc works to prevent downtime due to any form of disaster, with effective planning for both your equipment and your

personnel, from the outset. From data storage/back-up services, including on-site vaults, to tape courier services and call center seating, we can find the solution that fits your company. Bigbyte.cc also provides primary IT site location, aka collocation.

BMS CATASTROPHE, INC.

303 Arthur Street
Fort Worth, TX 76107
317-332-2770
www.bmscat.com

BOOTH 107

Timothy Draney
Vice President Sales & Mktg

BMS Catastrophe is a leading restoration specialist providing complete fire and water restoration services, including desiccant dehumidification, document freeze drying, microbial remediation, electronic and media recovery including X-rays, microfilm and microfiche. BMS CAT has nine regional locations in the U.S. and 20 dehumidification locations.

BUSINESS PROTECTION SYSTEMS INTERNATIONAL

5041 La Mart Dr., Suite 130
Riverside, CA 92507
800-594-3714
www.businessprotection.com

BOOTH 711

Richard Cooper
EVP

Business Protection Systems International (BPSI) is a global provider of business continuity solutions. BPSI engineered an easy-to-use suite of tools, with a comprehensive help system specifically for the creation and maintenance of business continuity plans called Business Protector™. The Business Protector™ product line is the first choice of planning professionals. The scalable Business Protector Web and PC based tools have been designed to meet the needs of every size, budget and continuity planning knowledge. Our trusted software and certified professionals have been helping companies create comprehensive business continuity plans since 1986. Products: Business Protector Gateway™ is a web-based application specifically designed for risk management and business continuity planning, leveraging the Internet's significant advantages. Business Protector Gateway™ is a distributed knowledge collection and management tool with online help available for close guidance for risk management and/or business continuity education. Scalable hosted and self-hosted versions are available. The hosted version of Gateway is provided with the assistance of IBM and does not require separate expenditures for servers, hosting, or support. Business Protector Professional™ is a powerful plan development tool designed specifically for the creation of risk management and business continuity plans. This fully relational database software can be used on a single workstation or on a LAN or WAN.

CAPS BUSINESS RECOVERY SOLUTIONS

4 Corporate Drive
Shelton, CT 06484
800-542-2773
www.capsbrs.com

BOOTH 200

Robert Urion
General Manager

CAPS provides comprehensive business continuity and disaster recovery solutions including alternate site services, business continuity planning, and web-based planning software. At CAPS, our sole business is disaster recovery – it's all we do – it's all we've ever done. We know what works and how to make it work for you. CAPS alternate sites are fully equipped for workstation and data center recovery, are

customizable to meet your technical and people requirements, and includes attentive customer service. CAPS certified Planners are experienced in all stages of the planning process for companies of all sizes in a variety of industries. Demonstrations of our software will be held on March 8 & 9 at 12:30 pm and 5:30 pm in room Coronado G. Private demos are available – sign-up at booth #200.

CELION NETWORKS

1 Sheila Drive, Suite 2
Tinton Falls, NJ 07724
973-769-4488
www.celion.com

BOOTH 105

Michael Elstien
Director of Sales

Celion Networks provides clients with a dedicated network that allows customers to gain control over their WAN while employing bandwidth capacities that enable the business to use Information Technology to its fullest potential and efficiency. The Celion Solution, utilizing Celion’s state-of-the-art automated optical equipment, provides customers with bandwidth at a fixed cost model and loss of control and accountability once the WAN leaves the building. Let Celion’s expertise and vendor relationships simplify the design, acquisition, installation and on-going monitoring and maintenance of your network by providing your company with the Celion Solution. What would your company be able to do with unlimited bandwidth - Connect your potential.

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Norcross, GA 30092
678-291-1924
www.comlanta.com

BOOTH 600

John Griner
Business Recovery Consultant

Founded in 1976, Comlanta (formerly known as Sun Data) pioneered mid-range business recovery in 1985. With a full range of services, Comlanta is best known for its industry leading DEDICATED SERVER SOLUTIONS. The SuperHot Site offers each customer a 24/7/365 DEDICATED server, bandwidth, router and firewall. This provides the ultimate performance in response time plus we eliminate the risk of a hot site’s first-come first-serve. Comlanta is also known for it’s unique internal infrastructure. With over \$15MM in back-up hardware on-site, Comlanta can typically respond to a failed part within minutes. And with over 50 on-site engineers, we can devote the necessary resources to develop a customized solution to meet your exacting requirements. All at a price that will fit within your budget. Be sure to visit our web site at www.comlanta.com or call us at 800-649-9726.

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BOOTH 113

Bob Burton
Admin. Director of Marketing

A company working with municipal governments, disaster planners, certified industrial hygienists, insurance companies, disaster contractors to dry water damaged buildings to prevent deterioration of real property and environmental deterioration. With the use of desiccant dehumidifiers to protect buildings under construction from excessive moisture and its effects. Emergencies, humidity control, new construction interior drying are a sampling of the service we provide.

COOP CONSULTING LLC

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McLean, VA 22102
703-245-3100
www.coop-consulting.com

COOP Consulting, a woman-owned small business, focuses exclusively on continuity of operations planning (COOP) and business continuity planning (BCP) and related services, including exceptional software, training and consulting.

CORIGELAN, LLC

1945 S. Halsted, Suite 200
Chicago, IL 60608
312-563-1430
www.corigelan.com

Corigelan, LLC is a professional services practice providing a full suite of High Availability and Internal Recovery-focused continuity services, featuring proprietary Infrastructure Modeling products, Supply-Chain Availability and Internal Recovery expertise. Headquartered in Chicago, we help clients understand how information flows through their enterprise, empowering them to make the best possible and most cost-effective decisions regarding business continuity, high availability, disaster recovery and risk mitigation.

CPO, INC.

P.O. Box 290505
Columbia, SC 29229
803-712-6105
www.cpotracker.com

CPO provides business continuity planning service and tools to large and small companies. CPO's methodology and supporting software tools result in plans that are quick to develop, implement, maintain and are cost effective. Depending upon the customer's time restraints, level of in-house expertise and budget allocations, they may select from several levels of service ranging from a do-it-yourself approach to having CPO develop and implement the plan on-site. In most cases, plans can be completed in 45 days or less. CPO will be exhibiting its planning methodology, services and software planning tool, Resource Tracker™.

CSCI

590 Danbury Road
Ridgefield, CT 06877
800-925-2724, 203-431-8720
www.csciweb.com

CSCI has been providing business continuity planning products and services to clients worldwide since 1984. CSCI offers a wide range of product and pricing configurations to support the enterprise needs of organizations of all sizes. Our products are easy-to-use, flexible, scalable, robust and can be used for the development of a variety of plans, such as business continuity, emergency response, continuity of operations and crisis management. RecoveryPAC Windows places the power of streamlined business

BOOTH 702

Vicki Alvord
COO

BOOTH 210

Ryan Koopmans
Principal

BOOTH 213

Tim Lord, CBCP
CEO

BOOTH 500, 502

Lynne Carino
Marketing Manager

continuity plan development in the hands of the planner to reduce plan maintenance, manage plan testing and track the progress of recovery. For organizations interested in deploying a web-based continuity planning strategy, CSCI offers RecoveryPAC Web. RiskPAC, a questionnaire based risk assessment product for business impact analysis and gap analysis provides the information needed to effectively identify, measure and manage the risk faced by an organization. Customized consulting services, product training and business continuity planning concepts and methodology education are offered to prospects and clients.

DATAMIRROR

3100 Steeles Ave East, Suite 1100
Markham, Ontario L3R 8T3
905-415-0310, 800-362-5955
www.datamirror.com

BOOTH 607

Stewart Ritchie
VP Sales Americas

DataMirror delivers LiveBusiness™ software solutions that let customers integrate, protect and monitor data in real-time. DataMirror's comprehensive solutions unlock the experience of now™ by providing instant data access, integration and availability across all systems. DataMirror LiveIntegration™ solutions, including Transformation Server™ software, provide a flexible, high performance solution that enables real-time, bi-directional data integration across heterogeneous environments. DataMirror LiveResiliency™ solutions, including iCluster™ and iReflect™ software, provide the ability to continuously mirror live data and applications and automatically switch users from primary to recovery systems in the event of an outage. DataMirror LiveAudit™ software monitors the security of data and information systems by capturing and preserving any changes made to electronic records. To learn more, visit www.datamirror.com.

DCC

730 Cool Springs Blvd., Ste. 300
Franklin, TN 37067
800-723-3201, 615-790-1329 ext. 3984
www.dccusa.com

BOOTH 611

Gary Aydelott
Strategic Account Rep.

From alerting and evacuating residents when critical situations threaten public safety to routine employee announcements, DCC's The Communicator!™ high-speed notification system ensures business continuity during unexpected events. Used by hundreds of mission-critical operations globally, The Communicator is the perfect solution for disaster recovery, emergency management and corporate contingencies. Fast and efficient, it automatically contacts persons by phone, pager, fax and email; delivers incident-specific information or potentially life-saving instruction: confirms message receipt and prints, faxes and emails comprehensive reports detailing call-out results. The system's powerful GIS interface, GeoCast enables easy geographical selection of targeted notification areas, and initiates first phone warnings within 60-90 seconds of incident identification. DCC also offers back-up and hosting services, providing users secure access to hundreds of phone lines, and ensuring 24/7 readiness for any notification need.

DISASTER RECOVERY JOURNAL

P.O. Box 510110
St. Louis, MO 63151
314-894-0276
www.drj.com

BOOTH 110

Jon Seals
Editor-in-Chief

Stop by our booth and discover the latest in reference materials, videos and disaster recovery information. As the publishers of the industry's premier magazine on business continuity, DRJ has an abundance of resources and materials available. These include training videos, reference books, CDs and much more. Also, remember to sign up for a free subscription to Disaster Recovery Journal.

DISASTER RESOURCE GUIDE

P.O. Box 15243
Santa Ana, CA 97235
714-558-8901
www.disaster-resource.com

BOOTH 704

The DISASTER RESOURCE GUIDE is an annual "One-Stop" GUIDE with resources for prevention, mitigation, response and recovery. The GUIDE has been developed to assist business and industry, government, institutions and schools in six key areas: planning and management, human concerns, information technology, telecommunications, facility issues, and crisis communications & response. Included are resources from more than 170 providers of products and services. Special feature sections spotlight associations, conferences, and educational institutions. Other helpful sections are: Meet the Pros, What's New!, Book Review, Bibliography of Industry Publications, and Internet Directory. Copies of the GUIDE are free to qualified individuals who have responsibilities in the areas of emergency response, risk/crisis management, disaster recovery, and business continuity. Go to www.disaster-resource.com to register.

DISASTER SURVIVAL PLANNING NETWORK

669 Pacific Cove Drive
Port Hueneme, CA 93041
984-9547
www.dspnetwork.com

BOOTH 712

Paul Klier
VP Business Development 805-

Disaster Survival Planning Network specializes in assisting organizations to prepare comprehensive business continuity plans. Our consultants are nationally certified business recovery, emergency response, and communications professionals. We work one-on-one with top executives, department managers, safety committees, and disaster recovery project coordinators to design, document, implement, and test emergency response and business recovery plans. Our clients include major businesses, utilities, government agencies, colleges and universities, and community organizations. We offer many different consulting services including business impact analysis (BIA), creation of comprehensive emergency response and business recovery plans for all levels of the organization, and the design of emergency operation centers (EOC). We work with our clients to facilitate their planning process, saving them money and time through our exclusive methodology. We also conduct extensive testing to ensure that plans are realistic.

DLTtape

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Boulder, CO 80303
720-406-5700
www.DLTtape.com

BOOTH 708

Marilyn R. Kroner
Mktg. Communications Manager

With an installed base of over two million DLTtape drives and 100 million DLTtape media cartridges

shipped to date, DLTape technology is the standard for tape backup, archiving and recovery of business-critical data. The SDLT Series for enterprise applications delivers outstanding reliability, performance and capacity, while the DLT VS Series of products is the perfect combination of capacity and value. But whichever you choose, you'll always get the broadest platform acceptance and the most compatible line of products available. And, if that's not enough to convince you, consider this: 98% of FORTUNE 500 companies trust DLTape Technology to back up their business-critical data.

DRI INTERNATIONAL

201 Park Washington Ct.
Falls Church, VA 22046
703-538-1792
www.drii.org

BOOTH 206

Thomas C. Mawson
Executive Director

DRI International leaders and staff will describe the process for obtaining professional certification in the field of business continuity planning. See the latest offerings in programs and services from DRI International.

EAGLE ROCK ALLIANCE, LTD.

80 Main Street, 3rd Floor
West Orange, NJ 07052
973-325-9900

BOOTH 505, 507

Eagle Rock Alliance, Ltd. is the New York area's largest independent management consulting firm specializing in Business Reliability Planning (BRP). Eagle Rock consultants have assisted hundreds of U.S. and multinational organizations in the objective analysis and development of enterprise-wide business continuity programs, IT and trading floor disaster recovery programs. Eagle Rock also provides BRP staffing assistance, and research and benchmarking studies through its Contingency Planning Research (CPR) division.

eBRP SOLUTIONS

1081 Knotty Pine
Mississauga, Ontario, Canada L5W 1J6
905-795-1607
www.eBRP.net

BOOTH 208

Ramesh Warrior
Director

eBRP is a web-based business continuity plan development tool, including BIA and Risk Assessment functions. eBRP uses a unique business process modeling approach to identify critical infrastructure, response timelines, recovery priorities, and process dependencies. Within eBRP the plan(s), procedures and tasks are presented as 'Tree-Views'. The utility allows embedding of reference documents and electronic files. Plan Templates & "Cut, Copy & Paste" functionality make eBRP easy to use with minimal training. Create and use your own plan templates to standardize BCP plans across the organization. Use eBRP to create notification Call-Trees, manage DR Kit and track DR contracts eBRP provides 'Dedicated' or 'Shared' hosting along with full consultancy and operational support.

ENERA, INCORPORATED

1525 E. 55th St.
Chicago, IL 60615
866-463-6372
www.enera.com

BOOTH 301

Paul Erling

RAPIDREACH® and RapidReach ENS are a suite of automated notification products and platforms for automating emergency notifications across a variety of industries and circumstances.

ENVOYWORLDWIDE, INC.

100 Crosby Drive
Bedford, MA 01730
781-482-2100, 888-252-7837
www.envoyworldwide.com

BOOTH 406

Debbie Mongeau
Marketing Manager

EnvoyWorldWide offers real-time notification services that can immediately and simultaneously deliver any number of voice and text messages to any device when an unplanned event threatens or disrupts business continuity. Our advanced messaging capabilities include transferring from an automated message to a live operator or conference call, message escalation to ensure important information reaches its intended recipient, interactive features to capture immediate responses, real-time training for a complete audit trail. EnvoyWorldWide's communications network is hosted as redundant, secure facilities for maximum reliability in the face of an emergency. EnvoyWorldWide can enable any organization to automate its call trees, execute employees, accountability programs, and facilitate the collaboration of executive and response teams for immediate decision-maker.

EVERGREEN ASSURANCE, INC.

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Annapolis, MD 21401
800-571-8267
www.evergreen.net

BOOTH 501, 503

Tiffany Schummer
Mktg. Communications
Associate

Evergreen Assurance has created the world's first Disaster Recovery Management System (DRMS) – an integrated solution that protects your company's most critical applications. The Evergreen DRMS provides real-time disaster recovery of application functionality and data during any crisis or disaster, planned or unplanned. Simply pushing a button triggers an automated failover to a dedicated secondary site. The system also prevents downtime using behavior-based monitoring to correlate events and real-time analytics to pinpoint impending or actual failure. Evergreen puts the client in complete control of the environment through a secure web-based console. Designed around crisis management, the DRMS provides integrated command and control capabilities to affect a complete and rapid recovery. Evergreen for Exchange leverages the DRMS system to provide complete protection for Microsoft Exchange.

EVOXIS, INC.

130 Seventh St. Ste. 700
Pittsburgh, PA 15222
412-765-2004
www.evoxis.com

BOOTH 601

David Salsbury
Marketing-Communications
Coordinator

Evoxis is an emerging leader in Intelligent Messaging Software. Its solution, called Prodigent, solves complex communication challenges involving critical, time-sensitive information that require interaction and customization for each recipient. Solutions include Prodigent for Emergency Management, Prodigent for Corporate Crisis Management and Prodigent for Healthcare.

FEDEX CUSTOM CRITICAL

1475 Boettler Rd.
Uniontown, OH 44685
800-762-3787
www.customcritical.fedex.com

BOOTH 112

Jennifer Meek
Market Specialist

When disaster strikes, FedEx Custom Critical is there to answer the call. Whether it's an actual emergency, data tap delivery or testing your contingency plan, we provide an array of expedited transportation solutions to fit your needs. We're ready to ship your critical freight 24/7/365 – including nights, weekends and holidays at no extra charge. Our exclusive-use vehicles are equipped with a satellite tracking system, so you know where your freight is at any time during the shipment. If your freight requires special care in handling, our White Glove Services® division offers vehicles equipped with air-ride suspension, lift gates and temperature control. If a surface option isn't fast enough for you, we offer a full portfolio of air options with Air Expedite.

FIBERMEDIA

2410 Hollywood Boulevard
Hollywood, FL 33020
954-367-0416
www.fibermedia.net

BOOTH 202

FiberMedia operates a network of geographically distributed data centers as well as high-speed connectivity solutions for enterprise, government and educational clients. Our flexible and affordable business continuity solutions are designed to address the most critical data storage and ongoing business concerns. We also offer an excellent alternative to traditional hot sites and company-owned secondary data centers. Our facilities offer our clients tremendous flexibility and oversight of the operations we host, and do not require that key functions and services be turned over to a third-party. All of our business units and strategic alliances are based on the assumption that the services we provide are mission critical.

FORSYTHE SOLUTIONS GROUP, INC.

7770 Frontage Road
Skokie, IL 60077
847-213-7525
www.forsythe.com

BOOTH 510, 512

Devin R. Hogan
Senior Marketing Specialist

Since 1971, Forsythe has served as a national provider of technology infrastructure solutions to organizations across all industries, including many Fortune 1000 companies. Forsythe acts as a trusted, independent advisor, helping organizations build cost-effective IT infrastructure they can trust. Forsythe does this by offering business and technology consulting, technology leasing, and value-added reseller services for all of the leading IT infrastructure manufacturers. While addressing the complete technology lifecycle – including assessment, design, integration, management, procurement, and financing – Forsythe functions as a single point of contact through which its customers can manage the cost and risk of their information technology infrastructure.

GETS

15000 Conference Center Drive
Chantilly, VA 20151
703-818-5403
<http://gets.ncs.gov/>

BOOTH 205

Don Smith

Government Emergency Telecommunications Service (GETS) is offered by the National Communications System (NCS) to provide designated users of Federal, State and Local government as well as non-government National Security/Emergency Preparedness-related organizations with voice, facsimile, and dial-up MODEM data communications during crisis and emergency situations using existing Public Switched Network resources. GETS provides access authorization, enhanced routing, and priority treatment in local and long-distance telephone networks, and is accessible through a nationwide dialing plan and personal identification number (PIN).

HEWLETT PACKARD

800-863-5360

www.hp.com/go/businesscontinuity

www.hp.com/go/recovery

BOOTH 300, 302

In today's business environment, change is the norm. To win in this volatile environment, you must become an adaptive enterprise. An adaptive enterprise tightens integration and synchronization between IT resources and business processes while delivering a level of interoperability that supports the requirements for a new infrastructure ecosystem. HP has a long legacy of solving business continuity problems for customers worldwide. We have applied proven methodologies and best practices in order to develop our own adaptive enterprise - and we share this knowledge and experience in developing Business Continuity Solutions for our customers. Today's Internet-based enterprise requires your infrastructure to be available, continuous and secure. HP provides a comprehensive collection of business continuity solutions that incorporate people, processes and technologies – from expert consulting services to high-availability and storage technologies, global recovery centers, and ongoing support – to ensure your business is up and on track, no matter what. For further information, visit www.hp.com/go/businesscontinuity or www.hp.com/go/recovery.

IBM BUSINESS CONTINUITY AND RECOVERY SERVICES

300 Long Meadow Rd.

Sterling Forest, NY 10979

800-599-9950

www.ibm.com/services/continuity

BOOTH 411, 413

Jennifer Jung

Lead Management

Customer Support – BCRS

In an era of dynamic change, many organization are experiencing escalating and changing threats and increased regulatory requirements. IBM understands how critical continuous business processes can be to financial viability and success. IBM applies its industry specific business and technology expertise to help identify, evaluate, mitigate and manage risks. IBM Business Continuity and Recovery Services can cost effectively help clients rapidly adapt and respond to internal or external dynamic changes – opportunities, demands, disruptions or threats – and continue operations with limited impact to the business. Our skilled and experienced professionals will lead clients through our comprehensive and logical process to help put them confidently on the path to business resilience. IBM combines business and technological expertise with a complete understanding of clients' unique exposures to risks and interdependencies to keep their businesses running. IBM provides a wide range of services and solutions that help clients not only react to business interruptions, but also proactively build in prevention and protection measures to help ensure business continuity. Using proven methodologies, we can identify business vulnerabilities, assess the impact of a disruption and develop a strategy to manage the risks.

INDIGO STONE

One River Place, Suite 2628
New York, NY 10036
212-971-4432
www.indigostone.com

BOOTH 506, 508

Bobby Paulus
North American Sales -
Relationship Manager

Indigo Stone brings a business process application-centric perspective to recovery/migration that is both innovative and open to market/customer demand. A software tool set that offers a reliable, reputable and certain solution for recovering your enterprise Universal Recovery Methodology (URM) reduces recovery time objectives (RTO) and ensures business resiliency through software automation, change management and end user functionality. URM in conjunction with Homebase TS provides fast recovery of failed servers and assists a quick return to end user function in the customer's own environment – inhouse solution. Through strategic channels, alliances, partnerships and direct sales, IndigoStone, will make its products and services available to the global market.

INTERSTATE RESTORATION GROUP, INC.

8910 Oak Grove Road
Ft. Worth, TX 76140
800-622-6433
www.interstaterestoration.com

BOOTH 103

Wayne R. Myer
National Accounts Manager

Interstate Restoration Group, Inc. is a full-service disaster recovery company specializing in the restoration and reconstruction of commercial properties following fire, flood and all types of storm damage. Services include emergency response, structural drying, restoration, mold and environmental remediation, document restoration and full turn-key reconstruction. Offices throughout the U.S., Puerto Rico and Mexico. Interstate's Technology Division is dedicated to providing timely, accurate and complete assessments and recovery solutions for electronic, electrical and mechanical equipment compromised by fire, water and/or other contaminants and exposures. Utilizing state of the art loss-mitigation and restoration procedures, Interstate's Technology Division provides effective and efficient reconditioning of affected equipment and machinery, returning them to "pre-loss" conditions.

iTERA

150 N. Wright Brothers Drive, Suite 500
Salt Lake City, UT 84116
801-799-0300
www.iterainc.com

BOOTH 303

Dave Nelson
Admin. Asst.

iTera's suite of products will help keep your systems available to your users during unplanned events and planned events. iTera offers solutions for nearly all downtime events including: disasters, hardware failures, reorganizing files, backups and saves, hardware upgrades, application software upgrades, and operating system upgrades. iTera's products: Echo2 (high availability); reorganize while active; upgrade and convert while active; purge and archive; GuardianSave. iTera's mission is to provide comprehensive "system availability" solutions for all planned events as well as for those caused by disasters.

JANUS ASSOCIATES, INC.

1010 Summer Street
Stamford, CT 06905-5553
203-251-0200
www.JANUSAssociates.com

BOOTH 703

George D. Hellyer
Director of Consulting

JANUS Associates provides comprehensive information-telecommunications security solutions; risk analysis and disaster recovery planning; computer forensics and fraud investigations; information management strategies; advanced identity authentication software; and ongoing IT security contractual services.

KETCHConsulting

P.O. Box 641
Waverly, PA 18471
888-KETCHYC
KETCHConsulting@aol.com

BOOTH 309

Ted Brown
President & CEO

KETCHConsulting's offerings: BCP Development – KETCH consultants can help develop, enhance, update or maintain a BCP. We can migrate your existing DR plan to a comprehensive business continuity plan. Plus, you can outsource all of your plan exercise and recovery efforts to us. Business Impact Analysis – KETCHConsulting offers several approaches designed to fit your financial and business needs. Hot site contract negotiations – KETCHConsulting Unique – We bring expertise with thousands of negotiations and dollar contract values of hundreds of millions. Guaranteed Savings. Business continuity education – Complete BCP courses from "Introduction" through "Expert." On-site, custom. BCP Executive Justification – The primary challenge is justifying business continuity. KETCHConsulting is uniquely qualified to: analyze your business continuity ROI, create and even give the presentation to get management investment in BCP.

KPMG LLP

303 Peachtree St., Suite 2000
Atlanta, GA 30308
404-222-7378
www.us.kpmg.com

BOOTH 606

Jeff Dato
Senior Manager,
Information Risk Management

KPMG welcomes you to Disaster Recovery Journal's Spring World 2004. Stop by our exhibit booth and learn more about: Business Impact Analysis; Business Continuity Planning; Disaster Recovery Planning; Information and Data High Availability; Risk and Vulnerability Analysis; Test Facilitation and Training; Structuring and Managing Service Level Agreements. KPMG LLP is the accounting and tax firm that has maintained a continuous commitment throughout its history to providing leadership, integrity and quality to the capital markets. The Big Four firm with the strongest growth record over the past decade, KPMG offers clients the scale, global reach, industry insights, and multidisciplinary range of services they demand. KPMG LLP (www.us.kpmg.com) is the U.S. member firm of KPMG International. KPMG International's member firms have nearly 100,000 professionals including 6,600 partners, in 150 countries.

LAKEVIEW TECHNOLOGY

1901 S. Meyers Road, Ste. 600
Oakbrook Terrace, IL 60181
670-282-8100
www.lakeviewtech.com

BOOTH 204

Mark Koszyk
Events Manager

Lakeview Technology is a leader in infrastructure software and services, specializing in high availability, disaster recovery, clustering and data replication. Lakeview's solutions enhance the customer's information enterprise by making business information highly available and accessible to decision makers. By

supporting any application in OS/400®, Windows®, UNIX® and Linux® operating environments, Lakeview offers customers a single vendor of choice who can simplify the complexity of the IT infrastructure and deliver high ROI within 12 months. Companies around the world have trusted their information to Lakeview Technology's MIMIX® and OmniReplicator™ software for over a decade. Customers range from Fortune 100 to medium and small businesses across all industries. Headquartered near Chicago, Illinois, Lakeview serves customers from offices in the U.S., Europe and Asia and through an extensive partner network. For more information, please visit www.lakeviewtech.com or call 630-282-8100.

LBL TECHNOLOGY PARTNERS

2501 Wayzata Blvd.
Minneapolis, MN 55405
888-437-5051
www.drplan.com

BOOTH 613

Geoffrey H. Wold
Partner

LBL Technology Partners are leaders in providing enterprise-wide business continuity consulting services. Our consultants have been involved in more than 1000 business continuity plans and have published several books, videos and articles on the subject. We have developed a proven methodology for the planning process that focuses on the high risk and mission critical aspects of an organization. Our consultants have a number of certifications including the CBCP. We are not affiliated with software vendors or companies that provide recovery facilities or services. Therefore, we are independent and objective with respect to these needs. LBL has a high commitment to world class service. We use both a responsive and proactive approach in servicing our clients. Our software, the LBL Contingency Planner, contains electronic guides and tools to facilitate the preparation and maintenance of business continuity plans.

MAIL-GARD

1044 Pulinski Rd.
Ivyland, PA 18474
215-957-1007
www.mailgard.com

BOOTH 311, 313

Christine Durfee
Marketing Manager

Mail-Gard is the nation's leading provider of print-to-mail continuity and recovery service. The company provides recovery solutions to Fortune 1000 companies throughout North America. A pioneer in the print-to-mail recovery industry, Mail-Gard maintains a dedicated recovery facility in Pennsylvania, a testing facility in California, and will soon offer a recovery facility in Texas. Whether it's a natural disaster, or any other business interruption, Mail-Gard provides clients with recovery solutions for their critical document processing, supporting cut sheet, continuous, duplex, MICR, highlight color, accumulation, and intelligent inserting systems, warehousing, an on-site U.S. postal substations. Mail-Gard can also offer multiple communications solutions for data transmission from frame relay, FTP, VPN, T1 line (direct connect or through your hot site provider).

MAINSTAR SOFTWARE CORPORATION

12011 NE 1st St., Ste. 102
Bellevue, WA 98009
425-455-3589
www.mainstar.com

BOOTH 212

Keri Duenn
Marketing Director

Mainstar Software Corporation, founded in 1978, provides complete storage management and disaster recovery solutions for MVS environments throughout the U.S.A., Europe, Australia, and the Asia/Pacific

region. Mainstar's DR products are widely recognized as market leaders, and currently include Backup & Recovery Manager, ASAP and a number of specialized tools. Our storage management products include Catalog RecoveryPlus, Storage Manager, HSM Reporter/Manager, FastAudit/390, Real-Time Defrag (RTD), and VSAM Manager. Our new Mirroring Solutions product suite includes: Mirroring Solutions/Volume Conflict Rename (MS/VCR) and Mirroring Solutions/Copy Services Manager (MS/CSM). We also provide comprehensive consulting and implementation services. Visit our web site at www.mainstar.com for more details.

MESSAGEONE, INC.

9420 Research Blvd. Ste. 330
Austin, TX 78759
512-652-4500
www.messageone.com

BOOTH 310, 312, 401, 403

Janet Vito
Director of Marketing

MessageOne helps enterprises prepare for and respond to disruptions in their normal business operations with the best and most cost-efficient solutions in the industry. The company's flagship product, EMS (Emergency Messaging System), provides guaranteed continuity of corporate enterprise messaging and email communications as well as emergency employee notification services. Designed as a hot-standby email system that kicks in when a company's primary email system has been taken down by any one of a number of natural, man-made or technological disasters, EMS guarantees the uninterrupted flow of business-critical information between a company and its customers, partners and employees. All of this is delivered in an incredibly affordable package (less than one-twentieth the price of traditional, replicated backup email systems) that deploys in well under a day and requires zero ongoing maintenance/management.

MINDGENT

40 Shuman Blvd., Ste. 348
Naperville, IL 60563
630-718-4245
www.mindgent.com

BOOTH 608

Mary Ann Bergdoll
Marketing Specialist

MindGent is an IT consulting company offering its clients a complete line of solutions in IT infrastructure and business-to-business integration. We help companies raise their business productivity and embrace technology as a strategic advantage. MindGent is a leader in providing disaster recovery solutions and business resiliency services. Using MindGent's RISCOVERY™ methodology, clients now have the ability to ensure quick recovery in times of disaster. This exclusive process has been designed for rapid, repeatable and reliable recovery of your critical systems. Other MindGent services include expertise in security, business resiliency services, and risk assessment, to name a few.

MIR3, INC.

11455 El Camino Real
San Diego, CA 92130
858-724-1200
www.mir3.com

BOOTH 509

When your communication must get through, you need a reliable and trusted Notification and Response solution. MIR3's software products combine hosted and deliverable options to ease implementation and to provide flexibility of product delivery. INlogicPRO: When a business or a government organization

needs to communicate critical events in a guaranteed, timely and managed fashion, InlogicPRO is the answer. INlogicPRO is a platform independent delivered solution that helps organizations streamline and manage critical communication activities. INlogicNOW. Secure and reliable, this hosted service offers the power of MIR3's flagship product, INlogicPRO, with a powerful feature-set and an intuitive interface. With no hardware to install, it's easy to have thousands of users in your organization receive and respond to Intelligent Notifications on any number of communication devices.

MOBILITY RESOURCE ASSOCIATES (MRA)

29001 Harper Ave.
St. Clair Shores, MI 48081
800-676-3520
www.goMRA.com

BOOTH 713

Roger Ruel
Assc. Director Sales Engineering

From 48-foot expandable semi trailers to custom Hummers, Mobility Resource Associates (MRA), specializes in providing custom controlled mobile environments to government agencies, the armed forces, and the private sector. Headquartered outside Detroit, Michigan, MRA designs and engineers mobile command centers for applications such as: mobile classrooms and training centers, contingency plan office space, mobile technology centers, mobile laboratories, mobile medical labs and more. For more information visit www.goMRA.com or call 800-676-3520.

NATIONAL NOTIFICATION NETWORK (3N)

438 W. Cypress St.
Glendale, CA 91204
888-366-4911
www.3nonline.com

BOOTH 207, 209

Terra Christensen
Marketing Manager

The 3n technology is the most advanced, efficient and easy to use emergency notification system available. Subscribers can simultaneously notify thousands via landline, mobile, pager, SMS, PDA, Blackberry, Fax, Email – all within minutes.

OPWATCH

2600 Tower Oaks Blvd. #500
Rockville, MD 20852
301-468-1200, 800-679-2856
www.opwatch.net

BOOTH 504

Anita Creasi
Director of Marketing

OpWatch™ delivers innovative business continuity and disaster recovery consulting services with easy to use, cost effective and collaborative web-based software, training, program management, emergency notification and recovery. OpWatch™ is dedicated to helping its clients prepare their enterprise, mitigate major risks and achieve productivity and performance improvement. For more on OpWatch and its professional services, training and software – contact us at sales@opwatch.net, 1-800-679-2856, or on the web at www.opwatch.net.

PERM-A-STORE

217 S. Washington
Wichita, KS 67202
800-366-7535, 316-264-4144
www.turtlecase.com

BOOTH 603

Alan K. O'Regan
Vice President of
Sales and Marketing

TURTLE brand backup tape containers protect all vital computer media during transportation, offsite storage, library moves and disaster recovery situations. These patented cases provide unique protection against impacts, temperature and particle contamination. The TURTLE shell absorbs impacts and insulates without using foam interiors. Magnetic tape manufacturers are recommended against foam. The foam will deteriorate and migrate to the tape causing data errors. That is why IMATION, MAXELL, FUJI, and IBM distribute TURTLES under their label. TURTLES by Perm-A-Store have been protecting mainframe and midrange media for more than 15 years. TURTLE cases are available for LTO, DLT, 9840, 9940 3480/3490/3590/3592, 3570, 8mm, 4mm, 5 ¼" optical, .25" data cartridges, Zip and diskettes. Model capacities range from one tape in a TURTLE Mailer to hundreds of tapes in a Master Turtle. "You Can't Beat A Turtle"

PHOENIX SAFE INTERNATIONAL

P.O. Box 608
Lebanon, IN 46052
765-483-0954
www.phoenixsafeusa.com

BOOTH 307

Penny Goldess
Vice President Sales

Phoenix Safe International manufactures and distributes a full line of safes and files that protect your vital records. We offer a wide range of Class 125 – 1 & 2 hour rated media safes as well as UL Class 350 – 1 hour rated fire resistant files in 2, 3 and 4 drawer vertical and lateral styles. Inserts are also available to convert paper protection to media protection. All Phoenix fire resistant products come with a lifetime free after the fire replacement warranty.

PRINCETON SOFTECH

111 Campus Drive
Princeton, NJ 08540
609-627-5599
www.princetonsofttech.com

BOOTH 701

Malcolm Harris

Princeton Softech, the market leader in database archiving, provides Active Archive Solutions, essential to Information Lifecycle Management (ILM). Overloaded databases degrade application performance, limit availability and significantly increase cost. Database tuning and capacity upgrades do not directly address database growth and offer diminishing return. IT organizations need more effective alternatives for managing and storing data throughout the information lifecycle. Princeton Softech's Active Archive Solutions help companies to safely archive rarely accessed data by providing cost-effective storage alternatives. Companies can improve performance and allow for easy access to the archived data on demand, while reducing the total cost of ownership (TCO).

PRIVATE & PUBLIC BUSINESSES, INC.

P.O. Box 510229
St. Louis, MO 63151-0110
314-894-2052

BOOTH 710

Private & Public Businesses, Incorporated's mission is to act as a clearinghouse for the exchange of information between private business, public agencies and emergency management through communication, training and standards-setting in order to increase awareness of the economic viability of a community as an issue during recovery from disasters.

RECOVERYPLANNER

4 Corporate Drive, Suite 184
Shelton, CT 06484
866-925-3950
www.recoveryplanner.com

With RecoveryPlanner® you will receive all components of the continuity process in one web-based business continuity software package. From Business Impact Analysis, to emergency preparedness, including automatic notification, to easy creation, maintenance and management of plan(s). Administer your plans with easy to use features such as version control, plan manager, workflows, and audit control. Manage events and testing effortlessly on the web through various RecoveryPlanner® features. RecoveryPlanner® is adaptable and modifiable to companies of all sizes and preferences. Demonstrations will be held on March 8 & 9 at 12:30 pm and 5:30 pm in room Coronado G. Private demos are available – come by booth #200 and sign-up.

BOOTH 200

Robert Urion
General Manager

RECOVERY POINT SYSTEMS

75 West Watkins Mill Road
Gaithersburg, MD 20878
(240) 632-7010
www.recoverypoint.com

BOOTH 306, 308

Sandy Swan Guidera
VP, Marketing

Recovery Point Systems represents the state of the art in end-user disaster recovery capability. Located outside the critical information hub of Washington, D.C., the facility provides both the power and the place - with unprecedented security and speed - through which to recover operations on which an organization's viability depends. Collocation of data, technology and work group resources in a sealed, self-sustaining environment closes the gap between those who survive an interruption and those who fail - that of time. Whether the goal is immediate recovery (in hours, not days) of data processing and end-user operations, secure website hosting, or server mirroring, Recovery Point Systems provides to businesses of virtually every size and type, the highest level of availability, functionality, and security now offered in the marketplace. RPOS is a provider of the following products and services: End-User Hotsite Facility; Secure Hosting and Server Mirroring.

RENTSYS RECOVERY SERVICES

200 Quality Circle
College Station, TX 77845
979-595-2700 ext. 1410
www.rentsys.com/recovery

BOOTH 104, 106

Ginger Zwicker
Marketing Representative

Rentsys Recovery Services is the premier, nationwide continuity provider of recovery and contingency solutions. Our services focus on the recovery of clients' critical business processes and include hot site, end-user, dropship, satellite, mobile and modular recovery. With fixed facilities located throughout the U.S., access to a mobile fleet of over 90,000 trailers, and an extensive inventory of tier-one technology, Rentsys has the assets and expertise to recover any size organization. For additional information regarding Rentsys Recovery Services, point your browser to www.rentsys.com/recovery or speak to an account representative by calling 800.955.5171.

SCHLUMBERGER BUSINESS CONTINUITY

194 Wood Avenue South
Iselin, NJ 08830
732-590-7380
www.slb.com

BOOTH 707

Lynn Jorrii
Sales Executive

Schlumberger Business Continuity Services (SBCS) is one of the world's leading providers of managed business continuity facility solutions. SBCS focuses on providing solutions that deliver the benefits of outsourcing while preserving customer control and ownership. With more than 20 years experience, 45 locations, and 1.5 million square feet under management, SBCS has the depth of experience to provide customers with cost-effective solutions that are custom tailored to their specific needs. Data center solutions include dedicated equipment, unencumbered access, timely availability for testing, data replication options, and a platform suitable for continuous operations or very low recovery times. Business continuity services include low ratio shared or guaranteed work positions and dedicated work area suites built to meet each customer's unique requirements.

SEND WORD NOW

340 W. 39th St., Suite 1100
New York, NY 10018
212-645-5985, 800-388-4796
www.sendwordnow.com

BOOTH 101

Michael J. Sher
Executive Vice President

Send Word Now (SWN) provides emergency and routine notification services to the private and public sectors. SWN is an outsourced service that allows an individual to send a message anywhere in the world to predefined groups of people within minutes to familiar communication devices – combining voice and text messaging, voice and text responses and real-time message tracking. Send messages with one click to hundreds or thousands of people simultaneously, reaching home phones, work phones, cell phones, email, pagers and/or text messaging devices. Companies such as American Express, PricewaterhouseCoopers and McGraw-Hill chose SWN for reasons that include: no hardware or software to install, web-based solution, easy to use, well priced, easily scales with specific requirements, responsive customer service. See for yourself why organizations are choosing Send Word Now. For a no obligation 30-day test of the service, please contact us directly at sales@sendwordnow.com or 1-800-388-4796. Send Word Now was started as a direct result of 9/11 due to people's inability to communicate effectively during times of crises.

SERENA SOFTWARE INC.

2755 Campus Drive
San Mateo, CA 94065
650-522-6540
www.serena.com

BOOTH 605

Pradeep Bhanot
Product Marketing Manager

Serena Software provides solutions that help enterprises automate change to the applications that run their businesses. Serena's products are based on the Serena Application Framework for Enterprises (SAFE™), which provides cross-platform, cross-process and cross-organizational support across application life cycle processes. Customers using Serena products have experienced up to 100% reduction in both planned and unplanned application downtime, thereby reducing business risk and increasing customer satisfaction.

SERVICEMASTER CLEAN

860 Ridge Lake Blvd.
 Memphis, TN 38120
 800-633-5703
www.servicemasterclean.com

BOOTH 706

Kimberly Dotson
 DR Marketing Manager

The Disaster Restoration division of ServiceMaster Clean has an excellent Disaster Recovery product for businesses with multi-site locations. In the event of a disaster, ServiceMaster Clean will be the pre-qualified vendor of choice to mitigate losses. RecoverLink services include: priority service in the event of a regional disaster, single source solutions through (800) RESPOND, onsite service in 2-4 hours when required, industry approved pre-arranged rates, and centralized billing. RecoverLink is designed to provide facility solutions as part of a recovery plan. ServiceMaster Clean service centers cover the nation – over 600 to respond immediately to local market needs, both large and small. Our restoration specialists offer response, solutions, communication, integrity and value to victims of disaster. ServiceMaster Clean services include: fire and smoke restoration, drying and dehumidification, content and structural stabilization, document and media recovery, mold remediation as well as project management and consulting.

SOLARCOM, LLC

One Sun Court
 Norcross, GA 30092
 770-449-6116
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BOOTH 602

John Griner
 Business Recovery Consultant

Founded in 1976, THE SOLARCOM UNIVERSE is comprised of eight strategic focus areas that revolve around our customers' needs including: business recovery, internetworking, telecom services, enterprise systems, storage technologies, managed services, financial solutions and professional services. as one of the largest IT solution providers in the U.S. of Cisco Systems, Sun Microsystems, HP, and IBM (I, P, & X Series), Solarcom provides not only the equipment, but more importantly the knowledge, insight and expertise developed over a quarter century helping businesses use technology to maintain competitive edge. Today we stand at the forefront of the technology industry—constantly evolving, exploring, transforming, adapting, evaluating—so when our customers turn to us for answers they know they are getting the right solution—the best solution.

SPRINGNET

301 E. Central
 Springfield, MO 65802
 417-575-7000
www.springnet.net

BOOTH 715

Dan Brewer
 Sales Engineer

SpringNet offers Springfield Underground, a disaster recovery facility; NetLink, an internet access service for businesses and LANLink, a networking service for businesses.

STRATEGIC TEACHING ASSOCIATES, INC.

3750 Snowdrop Road
 Baldwinsville, NY 13027
 315-622-5924
www.drpthdrtom.com

BOOTH 604

Dr. Tom Phelan, President
 Lynda Mura, Manager

The mission of Strategic Teaching Associates is to mitigate the impact of disasters and emergencies by assisting communities, corporations, small business enterprises, not-for-profit agencies, and educational institutions in the development and implementation of customized disaster preparedness and contingency plans. STA offers vulnerability analysis, emergency and contingency plan development, exercise development and evaluation, evacuation plan development, staff training, command post operations planning, crisis communications training, crisis management planning, and public-private partnership development. In addition, we prepare and deliver keynote addresses on emergency management services. On-line Emergency Management Training with CEU availability. Contact Lynda Mura at sta@twcny.rr.com or 315-622-5924.

STROHL SYSTEMS

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King of Prussia, PA 19406
800-634-2016
www.strohlsystems.com

BOOTH 408, 410, 412

Chris Worton
Senior Vice President, Sales

Strohl Systems is dedicated to the design, development, and support of business continuity software and services. The recognized global industry leader, Strohl Systems offers a depth of resources unrivaled in the industry including LDRPS® business continuity planning software, BIA Professional® business impact analysis software, Incident Manager™ emergency command center software, and NotiFind™ emergency notification software.

SUNGARD AVAILABILITY SERVICES

680 East Swedesford Road
Wayne, PA 19087
www.availability.sungard.com

BOOTH 511, 513

Linda Maxson
Marketing Manager

SunGard Availability Services offers a complete portfolio of solutions to help keep people and information connected – no matter what. By designing customized, enterprise wide solutions that support people, processes and infrastructure, SunGard helps ensure that more than 10,000 customers achieve Information Availability - uninterrupted access to mission-critical data and systems.

TECHNOLOGY MANAGEMENT, INC.

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Rolling Meadows, IL 60008
847-394-8900 ext. 224
www.TMIAmerica.com

BOOTH 111

Jose Hernandez
Vice President

Technology Management designs, engineers and builds data centers and disaster recovery sites throughout the U.S.A.

THE BUSINESS CONTINUITY GROUP

3340 Peachtree Rd. NE, Suite 1800
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404-848-7722
www.continuitypeople.com

BOOTH 116

Geraldine Lawson
Event Coordinator

The Business Continuity Group was formed to provide high-level expertise in international business contingency. While our headquarters are in Boston, MA and London, England, we have established a presence in many regions, including: North America, Europe, Asia and the Middle East. Our company is focused on offering a complete array of consulting, support and sales services. It provides management consulting services to help develop your business continuity plans. It offers technical consulting and training services to help you implement those plans, integrate your systems, or deploy new technologies. It also offers specialized consulting services in the areas of continuity, such as security and regulatory compliance, storage and networking, contract negotiations, etc. The company also provides support services in the areas of Site Hosting, Monitoring Services, and through our partnerships with such companies as HQ Global Workplaces, contingency office space and services.

THE KNOWLEDGE CONTINUITY CENTER

46 Kennedy Rd., Unit #1
South Windsor, CT 06074
860-882-1208
www.knowledgecontinuity.org

BOOTH 109

Chuck Schad
Director

The Knowledge Continuity Center uses proven frameworks and the Mindmanager Software Suite to assist organizations capture critical intellectual assets, reduce learning curves, improve processes, increase project success, and accelerate decisions. Transform untapped human capital into profit, productivity and value.

TRADE-WINDS ENVIRONMENTAL RESTORATION INC.

100 Sweeneydale Ave.
Bay Shore, NY 11706
631-435-8900
www.tradewindsenvironmental.com

BOOTH 609

David Harvey
Executive VP

Trade-Winds Environmental Restoration, Inc. is a full service environmental and catastrophe remediation and restoration company with over 200 skilled professionals on staff. We respond 24/7 and our scope of services includes: catastrophe restoration, anthrax remediation, fire restoration, flood restoration, specialists in mold and fungus removal, emergency cleaning, soot and odor removal, on-site water extraction, document restoration (freeze drying), painting/wallpapering, interior reconstruction, HVAC duct cleaning, fine arts/antique repairs, oriental rug restoration, contents moving and storage, electronics restoration, expert loss appraisals, deodorizing and disinfecting, plumbing, electrical, flooring, structural restoration. We are a National Catastrophe Responder and have the ability to deploy over 500 trained personnel on site, anywhere in the United States.

TWENTY FIRST CENTURY COMMUNICATIONS

760 Northlawn Drive
Columbus, OH 43214
614-442-1215 ext. 252
www.tfcci.com

BOOTH 304

Eric Sutliff
Director of Sales -Public Safety

Twenty First Century's Universal Communications System offers the largest inbound and outbound call handling capacity in North America. It delivers unprecedented 1-to-1 communication during disasters such as severe weather, terrorism or environmental events and is the most effective method of communicating information, gathering data and activating resources available.

VIRTUAL CORPORATION

227 Route 206
Flanders, NJ 07836
973-927-5454
www.virtual-corp.net

BOOTH 201

Cheryl Burgess
Marketing Coordinator

Virtual Corporation is a consulting company that specializes in business continuity. In business for 10 years, Virtual's consultants provide assistance in all areas of BC planning, including enterprise BC Program design and implementation, BIA's and Disaster Recovery (IT) Planning. Virtual's Business Continuity Maturity ModelSM is a comprehensive tool to evaluate the level of Enterprise BC preparedness. In addition, Virtual offers a two-day training class to individuals to become licensed BCMMSM assessors.

VITAL RECORDS INC.

P.O. Box 688
563 New Center Road
Flagtown, NJ 08821
908-369-6900
www.vitalrecords.com

BOOTH 211

Ron Riemann
President

Since 1980, VRI's only focus has been the off-site protection and management of critical computer media. We provide daily service to more than 1,700 data center clients in NY, NJ, PA, DE and CT. VRI protects more than 4.5 million tapes, and our staff of 158 full-time employees performs more than 50 million tape transactions per year while supporting 30-40 disaster recovery tests each month. We own two underground facilities, each fully staffed with VRI operations personnel 24x365. On a national basis, VRI provides tape library inventories, bar-code tape tracking software and storage of both scratch and production tapes for out-of-area customers who recover at one of the regions various hot-site locations.

Mark Your Calendars
*for our upcoming
conferences.*

Fall World 2004

*September 19 - 22, 2004
San Diego, California*

Spring World 2005

*March 6 - 9, 2005
Orlando, Florida*