

September 21 - 24, 2003  
San Diego, California

Exhibition Dates:  
Sept. 21 - 23, 2003



# ***Fall World 2003***

*Exhibitor Guide*



DRJ Presents Its 29th Conference



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## *Exhibit Hall Schedule*

### **Sunday**

5:30 p.m. - 8:00 p.m. \_\_\_\_\_ Welcome Reception

5:30 p.m. - 8:00 p.m. \_\_\_\_\_ Product Demonstrations

### **Monday**

11:00 a.m. \_\_\_\_\_ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. \_\_\_\_\_ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. \_\_\_\_\_ Product Demonstrations

3:45 p.m. - 4:15 p.m. \_\_\_\_\_ Refreshment Break

5:00 p.m. \_\_\_\_\_ Exhibit Hall Closes

5:15 p.m. - 6:15 p.m. \_\_\_\_\_ Product Demonstrations

### **Tuesday**

11:00 a.m. \_\_\_\_\_ Exhibit Hall Opens

11:45 a.m. - 1:30 p.m. \_\_\_\_\_ Lunch in Exhibit Hall

11:45 a.m. - 1:30 p.m. \_\_\_\_\_ Product Demonstrations

2:30 p.m. - 3:00 p.m. \_\_\_\_\_ Refreshment Break

3:30 p.m. \_\_\_\_\_ Exhibit Hall Closes

Check at the Exhibitor Information Desk for a listing of when and where specific product demonstrations will be held.

## *Sponsor Information*

DRJ appreciates our conference co-sponsors and event sponsors who've helped make this show successful.

Agility Recovery Solutions	Forsythe Solutions Group
AT&T	Hitachi Data Systems
BRMA	Hewlett Packard
DRI International	MessageOne
EMC	PPBI
EMSS	Quantum DLTtape
FedEx Custom Critical	Sprint Corporation
	SunGard Availability Services

**21<sup>ST</sup> CENTURY SOFTWARE, INC.**

940 West Valley Road, Suite 1604  
Wayne, PA 19087  
800-555-6845  
[www.21stcenturysoftware.com](http://www.21stcenturysoftware.com)

**BOOTH 51**

Rebecca M. Levesque  
VP Sales and Marketing

At 21<sup>st</sup> Century Software, we have the tools and expertise to help you build an effective data recovery strategy that will provide you with the confidence of knowing your critical data is safe and accessible during a disaster. We help our clients identify and prioritize critical data so that they maximize their hardware and software investments. Our management and monitoring capabilities provide you the peace of mind knowing that your data is accessible when it is needed most. With more than a decade of experience in data recoverability, 21st Century Software offers the foremost solutions in the industry.

**AGILITY RECOVERY SOLUTIONS**

2281 North Sheridan Way  
Mississauga, ON, Canada L5K 2S3  
800-567-5001  
[www.agilityrecovery.com](http://www.agilityrecovery.com)

**BOOTH 6, 7**

Andrea Hepworth  
Marketing Manager

Agility Recovery Solutions has been a premier provider of onsite recovery solutions across the United States and Canada since 1989. Agility offers the most comprehensive range of flexible, cost-effective and practical disaster recovery and business continuity programs: Mobile Recovery – delivering pre-configured hardware, temporary facilities and emergency satellite connectivity to the client's site within 24 hours of declaration. Mobile Satellite Solutions and ACD Capability – networking, data pipes, Internet, voice lines and full function Call Center environments are all covered with state-of-the-art satellite technology and support. Guaranteed Technology Replacement – delivering client-server computing hardware within 12-48 hours of a disaster declaration. Consulting Practice – working closely with our clients to ensure accurate and tested disaster recovery and business continuity plans are in place to support your critical resources and business processes, should such emergencies arise.

**AKARA and SBC**

2591 Dallas Parkway, #300  
Frisco, TX 75034  
303-973-5620  
[www.akara.com](http://www.akara.com)

**BOOTH 49**

Jeffrey Hale  
Director of Sales

Akara and SBC have teamed together to offer highly available storage extension over DS3 and OC-3, OC-12, OC-48 SONET circuits to provide enterprises immediate, affordable and reliable extension of business continuance applications. These applications include disk mirroring, tape/disk back-up, server geo-clustering as well as connecting geographically dispersed data centers to meet escalating disaster recovery needs. The OUSP™ has up to 8 software provisionable ports for transport of data center protocols (FC, ESCON, FICON, GbE) multiplexed on a single platform enabling unprecedented flexibility and scalability. A SONET connection is designed to meet the

strictest requirements of the most demanding business continuance applications, achieving a level of security and performance that is superior to any type of shared IP solution. Fully qualified from leading storage vendors including Brocade, EMC, HDS, HPQ, IBM, McData, and Qlogic.

**AMCOM SOFTWARE, INC.**

5555 West 78<sup>th</sup> Street  
Edina, MN 55439  
952-829-7445  
[www.amcomsoft.com](http://www.amcomsoft.com)

**BOOTH 46**

Kathy Veldboom

Amcom Software offers a universal Event Notification and Response system that can be shared across the enterprise including security, healthcare, and emergency response. The Amcom system supports a multitude of devices, protocols and rules, enabling users to automatically capture responses and determine if subsequent notifications or escalation are required. Core products include PC/Intelligent Workstation-based attendant console and database solutions, computer telephony integration (CTI), web service interfacing, paging management and messaging, and speech recognition technologies. Amcom unifies existing telephone, paging and computer information systems in a comprehensive call center solution. The company's products are designed within modular, standards-based architecture, utilize Oracle RDBMS and Linux/UNIX/Windows servers, and integrate into all communications network infrastructures (Central Office, PBX and/or VoIP).

**AMERISTAR JET CHARTER**

4400 Glenn Curtiss Drive  
Addison, TX 75001  
800-368-5387  
[www.ameristarjet.com](http://www.ameristarjet.com)

**BOOTH 32**

Troy Croasmun  
National Sales Manager

Ameristar Jet Charter is an airline that focuses on the immediate response needs found in the disaster recovery and business continuity communities. Ameristar owns over 30 aircraft and employs over 80 pilots. Complementing our own fleet is our industry leading internet based bid and quote technology which immediately alerts and canvasses the North American charter market. Within minutes of your call, numerous charter operators are competing for your transport. You just have to make one phone call to Ameristar to have virtually the entire charter industry available to you. Whether it's tape library moves, hardware moves, transport of the executive team, or transport of the DR team – Ameristar is the charter transportation company you should have in your plan.

**ASCENDENT TELECOM**

17141 Venture Blvd., Suite 204  
Encino, CA 91316  
818-728-2021  
[www.ascendenttelecom.com](http://www.ascendenttelecom.com)

**BOOTH 67**

Steven J. Apple

Ascendent provides continuity and disaster recovery through its industry leading mobility solution. Ascendent server functionality allows users to access their desktop phone calls from any mobile device including cellular, PDA, satellite and VoIP devices. It extends the reach and functionality

of the PBX even when the PBX is inoperable. The system utilizes Ascendent proprietary mobility and switching technology, which allows remote devices to be seamlessly linked to any PBX or Centrex switch. The technology converts any remote voice device into a portable extension of the PBX and allows users access to the same features and functions of their desktop office phones. Ascendent also offers the benefits of a remotely located recovery server, which allows an enterprise to function normally regardless of the condition of the main PBX.

**BC MANAGEMENT, INC.**

4630 Campus Drive, #107  
Newport Beach, CA 92660  
949-260-8453  
[www.bcmanagement.net](http://www.bcmanagement.net)

**BOOTH 17**

BC Management, Inc., a professional, executive search firm, is the premier placement agency for business continuity, disaster recovery, information security and emergency management professionals. We are a partner of the Disaster Recovery Institute International and a valuable resource for BC/DR professionals seeking assistance when looking to hire qualified candidates or find new careers. We have distinguished ourselves in the industry by maintaining a high standard of ethics in addition to taking the time to develop lasting relationships. BC Management, Inc. has placed professionals worldwide. Our experienced team regularly attends conferences and association meetings, and conducts extensive research within the industry. This includes an annual salary survey which is posted on [www.bcmanagement.net](http://www.bcmanagement.net) for review. We look forward to meeting you at the conference!

**BCP MEDIA**

P.O. Box 510754  
St. Louis, MO 63151  
636-527-9677  
[www.bcpmedia.com](http://www.bcpmedia.com)

**BOOTH 28**

Jay Bender

BCP Media offers a wide range of educational video and training tools to advance the understanding of business continuity planning and emergency management. Included in the materials are video courses developed by recognized experts in business continuity planning such as Ed Devlin and Norm Harris, educational software developed by LBL Technology Partners, a video course on disaster recovery planning and emergency management by Public & Private Business Institute (PPBI) and a new video presentation on "Best Practices in Business Continuity Planning". These programs are ideal for self-study and/or for use as an ongoing part of your company's Business Continuity Planning training and awareness program. BCP Media recently announced a new membership program that entitles members to discounts on education and training materials and to DRJ conferences.

**BELFOR USA**

2425 Blue Smoke Court South  
Fort Worth, TX 76105  
817-535-6793

**BOOTH 89, 90**

Pat Moore, CBCP, FBCI  
Director of BCP

BELFOR is the worldwide leader in disaster recovery services and solutions. With more than 50 full service offices and 1,700 full time employees in North America, BELFOR's proven track record of superior response and comprehensive service offerings has made BELFOR the contractor of choice for corporations, businesses, educational facilities, public entities and large property owners that have experienced property damage from fire, water, wind or other catastrophes. BELFOR offers complete 24/7 emergency response services including: power generation, water extraction, emergency board up and barrier erection, mold remediation, document freeze drying, structural drying, electronics restoration, duct cleaning, decontamination services, machinery retrofitting, vital records recovery, and complete contents restoration. BELFOR is the leader in restoration and reconstruction services, offering complete general contracting, project management and consulting services.

**BICK GROUP**

11902 Lackland Rd.  
St. Louis, MO 63146  
800-295-BICK  
www.bickgroup.com

**BOOTH 55**

Tad Davies  
EVP –  
Business Development

Since 1964, Bick Group has been a leader in providing solutions for mission critical facilities. With a nationwide presence, our core competencies include: program analysis, facility analysis and planning, real estate acquisition, architectural and engineering design, equipment procurement and logistics, construction and program management, facility commissioning and startup, maintenance and site monitoring. If you're in need of a backup data center to ensure business and operational continuity, we're the ones to call on. Our clients have always embraced us as a valued strategic technology partner.

**BIGBYTE.CC**

P.O. Box 81200  
Albuquerque, NM 87198  
505-255-5422  
www.bigbyte.cc

**BOOTH 72**

Nerissa Whittington  
Principal

bigbyte.cc is New Mexico's only complete disaster recovery facility. Centrally located, bigbyte.cc works to prevent downtime due to any form of disaster, with effective planning for both your equipment and your personnel, from the outset. From data storage/back-up services, including on-site vaults, to tape courier services and call center seating, we can find the solution that fits your company. Bigbyte.cc also provides primary IT site location, aka collocation.

**BLUE 292, INC.**

2505 Meridian Pkwy #325  
Durham, NC 27713  
919-806-2440  
www.blue292.com

**BOOTH 82**

Kevin Coyne  
Executive Vice President

Whether protecting communities and the environment or corporate assets and employees, Blue EM provides a comprehensive approach to IPM including planning, response and reporting. With the easy-to-use interface of this Crisis Information Management System (CIMS) application, your organization can better plan and prepare for emergency and incident situations by alerting key personnel, quickly initiating response actions, tracking resources and recovery efforts, and efficiently collecting and reporting on all incident information.

**BUSINESS PROTECTION SYSTEMS INT'L**

5041 LaMart Drive, Suite 130  
Riverside, CA 92507  
800-594-3714  
[www.businessprotection.com](http://www.businessprotection.com)

**BOOTH 77, 78**

Richard Cooper  
Executive Vice President

Business Protection Systems International (BPSI) is a leading global provider of business continuity solutions. BPSI engineered an easy-to-use suite of tools, with a comprehensive help system, specifically for the creation and maintenance of business continuity plans called Business Protector™. This product line is the first choice of planning professionals. The scalable Business Protector Web and PC based tools have been designed to meet the needs of every size, budget and continuity planning knowledge. Our trusted software and certified professionals have been helping companies create comprehensive business continuity plans since 1986. Tools: Business Protector Gateway™ and Business Protector Professional™.

**CAPS BUSINESS RECOVERY SERVICES**

4 Corporate Drive, Suite 184  
Shelton, CT 06484  
203-925-3900  
[www.capsbrs.com](http://www.capsbrs.com)

**BOOTH 71**

Chris Healey  
Director of Sales

CAPS provides comprehensive business continuity and disaster recovery solutions including alternate site services, business continuity planning services, and web-based planning software. CAPS alternate sites are specifically designed to ensure its clients are fully equipped to recover from a business interruption. CAPS certified planners focus on the development of strategies that will provide for rapid recovery and timely resumption of critical operations. RecoveryPlanner software is a web-based planning tool that allows its users to easily write and maintain their BCP(s) and is then utilized to manage tests and disasters. RP's interactive capabilities address a void that has yet to be filled and permits teams, management and vendors to communicate effectively during a disaster. Visit CAPS' Booth 71 and demo the planning tool for the 21<sup>st</sup> century.

**CNT**

6000 Nathan Lane  
Minneapolis, MN 55442  
800-CNT-0090  
[www.cnt.com](http://www.cnt.com)

**BOOTH 39**

Patty Barkley  
Storage Networking  
Marketing Manager

CNT is one of the world's largest providers of comprehensive storage networking solutions, prod-

ucts, and services. For 20 years, businesses around the world have depended on us to deliver business continuity solutions that drive business efficiencies, lowering costs and reducing IT risks in the enterprise. CNT applies its expertise in storage architecture to help companies build end-to-end solutions through analysis, planning and design, multi-vendor integration, connectivity, implementation and ongoing remote management of the storage infrastructure. To support our delivery of integrated storage solutions, CNT has developed alliances with other leaders, including IBM, EMC, HP, Hitachi Data Systems, StorageTek, Brocade and Veritas. A global company based in Minneapolis, Minnesota, CNT (Nasdaq: CMNT) has more than 1,200 employees, 12 international subsidiaries, and clients in over 30 countries.

**COLLOCATION SOLUTIONS**

1950 Stemmons Freeway, Suite 2033  
Dallas, TX 75207  
214-231-0162  
[www.collocationsolutions.com](http://www.collocationsolutions.com)

**BOOTH 11**

Tim Moore  
Vice President  
of Sales and Marketing

Collocation Solutions is a corporate enterprise Internet infrastructure provider, helping clients meet their carrier-neutral collocation and outsourced datacenter needs, including disaster recovery hot site solutions. CS is located in Dallas, Austin and Las Vegas.

**COMLANTA**

Two Sun Court, Suite 230  
Norcross, GA 30092  
678-291-1911  
[www.comlanta.com](http://www.comlanta.com)

**BOOTH 58**

Jim Johnson  
Vice President  
and General Manager

Founded in 1976, Comlanta (formerly known as Sun Data) pioneered mid-range business recovery in 1985. With a full range of services, Comlanta is best known for its industry leading dedicated server solutions. The SuperHot Site offers each customer a 24/7/365 dedicated server, bandwidth, router and firewall. This provides the ultimate performance in response time plus we eliminate the risk of a hot site's first-come first-serve. Comlanta is also known for its unique internal infrastructure. With over \$15M in back-up hardware on-site, Comlanta can typically respond to a failed part within minutes. And with over 50 on-site engineers, we can devote the necessary resources to develop a customized solution to meet your exact requirements. All at a price that will fit within your budget. Be sure to visit our website at [www.comlanta.com](http://www.comlanta.com) or call us at 800-649-9726.

**COMPUTER RESOLUTIONS INC.**

35 Benham Ave.  
Bridgeport, CT 06605  
203-332-8600  
[www.CRI1.com](http://www.CRI1.com)

**BOOTH 85**

John Palmieri  
President

CRI's services will take your organizations server and storage infrastructure and simplify it by reducing both the amount of hardware and operating system instances. This is done through best practices in consolidation while reducing your infrastructure and business continuance costs. CRI is an IBM, EMC, UNISYS, VERITAS reseller.

**COOP CONSULTING LLC**

12096 Kinsley Place  
Reston, VA 20190  
703-467-0574  
[www.coop-consulting.com](http://www.coop-consulting.com)

**BOOTH 43**

Vicki Alvord  
COO

COOP Consulting, a woman-owned small business, focuses exclusively on continuity of operations planning (COOP) and business continuity planning (BCP) and related services, including exceptional software, training and consulting.

**CPO, INC.**

P.O. Box 290505  
Columbia, SC 29229  
803-712-6105, 803-920-8703  
[www.cpotracker.com](http://www.cpotracker.com)

**BOOTH 54**

Combining CPO's planning methodology with its Resource Tracker™ software system, you can quickly implement an effective plan that is easy to maintain on an on-going basis with minimum expense and resource commitment.

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590 Danbury Road  
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800-925-2724  
[www.csciweb.com](http://www.csciweb.com)

**BOOTH 63, 64**

Lynne Carino  
Marketing Manager

CSCI is a business continuity planning industry leader delivering high-quality software and services to clients worldwide since 1984. CSCI offers a wide range of product and pricing configurations to support the enterprise needs of organizations of all sizes. Our products are easy-to-use, flexible, scalable, robust, and can be used for the development of a variety of plans, such as business continuity, emergency response, continuity of operations and crisis management. RecoveryPAC Windows places the power of streamlined business continuity plan development in the hands of the planner to reduce plan maintenance, manage plan testing, and track the progress of recovery. For organizations interested in deploying a web-based continuity planning strategy, CSCI offers RecoveryPAC Web. RiskPAC, a questionnaire based risk assessment product that goes beyond business impact analysis and gap analysis, provides the information needed to effectively identify, measure, and manage the risk faced by an organization. Customized consulting services, product training, and business continuity planning concepts and methodology education are offered to prospects and clients.

**DCC**

730 Cool Springs Blvd., Ste. 300  
Franklin, TN 37067  
800-723-3201, 615-790-1329  
[www.dccusa.com](http://www.dccusa.com)

**BOOTH 8**

Gary Aydett  
Senior Sales Representative

From alerting and evacuating residents when critical situations threaten public safety to routine employee announcements, DCC's The Communicator!™ high-speed notification system ensures business continuity during unexpected events. Used by hundreds of mission-critical operations globally, The Communicator is the perfect solution for disaster recovery, emergency management and corporate contingencies. Fast and efficient, it automatically contacts persons by phone, pager, fax and email; delivers incident-specific information or potentially life-saving instruction: confirms message receipt and prints, faxes and emails comprehensive reports detailing call-out results. The system's powerful GIS interface, GeoCast enables easy geographical selection of targeted notification areas, and initiates first phone warnings within 60-90 seconds of incident identification. DCC also offers back-up and hosting services, providing users secure access to hundreds of phone lines, and ensuring 24/7 readiness for any notification need.

### **DISASTER RECOVERY JOURNAL**

P.O. Box 510110  
St. Louis, MO 63151  
314-894-0276  
[www.drj.com](http://www.drj.com)

### **BOOTH 29**

Jon Seals  
Editor-in-Chief

Stop by our booth and discover the latest in reference materials, videos and disaster recovery information. As the publishers of the industry's premier magazine on business continuity, DRJ has an abundance of resources and materials available. These include training videos, reference books, CDs and much more. Also, remember to sign up for a free subscription to Disaster Recovery Journal.

### **DISASTER RESOURCE GUIDE**

P.O. Box 15243  
Santa Ana, CA 97235  
714-558-8901  
[www.disaster-resource.com](http://www.disaster-resource.com)

### **BOOTH 52**

The DISASTER RESOURCE GUIDE is an annual "One-Stop" GUIDE with resources for prevention, mitigation, response and recovery. The GUIDE has been developed to assist business and industry, government, institutions and schools in six key areas: planning and management, human concerns, information technology, telecommunications, facility issues, and crisis communications & response. Included are resources from more than 170 providers of products and services. Special feature sections spotlight associations, conferences, and educational institutions. Other helpful sections are: Meet the Pros, What's New!, Book Review, Bibliography of Industry Publications, and Internet Directory. Copies of the GUIDE are free to qualified individuals who have responsibilities in the areas of emergency response, risk/crisis management, disaster recovery, and business continuity. Go to [www.disaster-resource.com](http://www.disaster-resource.com) to register.

### **DISASTER SURVIVAL PLANNING NETWORK**

669 Pacific Cove Drive  
Port Hueneme, CA 93041  
805-984-9547  
[www.dspnetwork.com](http://www.dspnetwork.com)

### **BOOTH 33**

Judy Bell, CEO  
Steve Craig, COO

Disaster Survival Planning Network specializes in assisting organizations to prepare comprehensive business continuity plans. Our consultants are nationally certified business recovery, emergency response, and communications professionals. We work one-on-one with top executives, department managers, safety committees, and disaster recovery project coordinators to design, document, implement, and test emergency response and business recovery plans. Our clients include major businesses, utilities, government agencies, colleges and universities, and community organizations. We offer many different consulting services including business impact analysis (BIA), creation of comprehensive emergency response and business recovery plans for all levels of the organization, and the design of emergency operation centers (EOC). We work with our clients to facilitate their planning process, saving them money and time through our exclusive methodology. We also conduct extensive testing to ensure that plans are realistic.

**dRAY TECH, INC.**

P.O. Box 10639  
Glendale, CA 91209  
818-244-9050  
www.draytech.com

**BOOTH 47**

Bill Savage  
Mgr. Sales/Marketing

dRay Tech, Inc. is a general contractor specializing in the design build of mission critical facilities.

**DRI INTERNATIONAL**

201 Park Washington Ct.  
Falls Church, VA 22046  
703-538-1792  
www.drii.org

**BOOTH 44**

Thomas C. Mawson  
Executive Director

DRI International leaders and staff will describe the process for obtaining professional certification in the field of business continuity planning. See the latest offerings in programs and services from DRI International.

**E TEAM, INC.**

7301 Topanga Canyon Blvd., Suite #300  
Canoga Park, CA 91303  
877-546-7892 ext. 228  
www.eteam.com

**BOOTH 42**

E Team is the leading provider of crisis management software, serving public agencies of all levels and sizes, private entities, and non-profit organizations. E Team's collaborative software offers comprehensive functionality for the critical tasks of crisis management, enabling users to better prepare for, respond to, and recover from both large-scale emergencies and everyday incidents. E Team has been proven time and again in real-world situations and is used in a wide variety of applications including emergency management, homeland security, biodefense, business continuity, disaster preparedness and recovery, event management, and training and exercises. E Team's browser-based software links all the key players in a response, ensuring that the right information

gets to the right people at the right time.

**EMC CORPORATION**

42 South Street  
Hopkinton, MA 01748  
508-249-6207  
www.emc.com

**BOOTH 2, 3**

Nancy Wilga  
Corporate

EMC Corporation is the world leader in information storage systems, software, networks and services, providing automated networked storage solutions for organizations across the globe. Information about EMC's products and services can be found at [www.emc.com](http://www.emc.com).

**ENERA, INC.**

1525 E. 55<sup>th</sup> Street  
Chicago, IL 60615  
866-463-6372  
www.enera.com

**BOOTH 20**

Paul Erling  
Manager, Operations

Automated emergency notification systems and services for large and small organizations. We have been in business for nearly 10 years, focused on notification.

**ENVOYWORLDWIDE**

100 Crosby Drive  
Bedford, MA 01730  
781-482-2100  
www.envoyworldwide.com

**BOOTH 25**

Debbie Mongeou  
Marketing Specialist

EnvoyWorldWide offers real-time notification services that can immediately and simultaneously deliver any number of voice and text messages to any device when an unplanned event threatens or disrupts business continuity. Our advanced messaging capabilities include transferring from an automated message to a live operator or conference call, message escalation to ensure important information reaches its intended recipient, interactive features to capture immediate responses, real-time tracking for a complete audit trail. EnvoyWorldWide's communications network is hosted at redundant, secure facilities for maximum reliability. In the face of an emergency, EnvoyWorldWide can enable any organization to automate its call trees, execute employee accountability programs, and facilitate the collaboration of executive and response teams for immediate decision-making.

**EVERGREEN ASSURANCE, INC.**

1997 Annapolis Exchange Parkway  
Annapolis, MD 21401  
410-571-8270  
www.evergreen.net

**BOOTH 4, 5**

Tiffany Schummer  
Mktg. Communications  
Associate

Evergreen Assurance has created the world's first Disaster Recovery Management System (DRMS) – an integrated solution that protects your company's most critical applications. The Evergreen DRMS provides real-time disaster recovery of application functionality and data during any crisis

or disaster, planned or unplanned. Simply pushing a button triggers an automated failover to a dedicated secondary site. The system also prevents downtime using behavior-based monitoring to correlate events and real-time analytics to pinpoint impending or actual failure. Evergreen puts the client in complete control of the environment through a secure web-based console. Designed around crisis management, the DRMS provides integrated command and control capabilities to affect a complete and rapid recovery. Evergreen for Exchange leverages the DRMS system to provide complete protection for Microsoft Exchange.

**EVERGREEN DATA CONTINUITY, INC.**

28 Green Street  
Newbury, MA 01951  
978-499-7711  
[www.evergreen-data.com](http://www.evergreen-data.com)

**BOOTH 80, 81**

Jennifer Zucco  
Director of Marketing  
Communications

EverGreen Data Continuity offers software products and services for business continuity planning and disaster recovery. EverGreen's suite of products and services enable its customers to mitigate and manage organizational risks, lessening the impact on their businesses, of natural disasters, terrorism and other catastrophic events.

**FEDEX CUSTOM CRITICAL**

1475 Boettler Rd.  
Uniontown, OH 44685  
800-762-3787  
[www.customcritical.fedex.com](http://www.customcritical.fedex.com)

**BOOTH 70**

Jennifer Meek  
Market Specialist

When disasters strike, you need a transportation company you can count on – any time of day or night. That's why FedEx Custom Critical should be an integral part of your disaster recovery plan. Whether you're in the midst of a disaster or running test shipments, we're available to transport your critical freight 24/7 – including nights, weekends and holidays at no extra charge. Our exclusive-use vehicles, available in five sizes, ship freight anywhere in the United States or Canada and are equipped with a satellite tracking system, so you can know where your freight is at all times. If your freight requires special care in handling, our White Glove Services® division offers vehicles equipped with temperature control, lift gates and air-ride suspension. When ground expedite isn't fast enough, choose our Air Expedite division for an array of expedited air solutions.

**FORSYTHE SOLUTIONS GROUP**

7500 Frontage Road  
Skokie, IL 60077  
800-843-4488  
[www.forsythe.com](http://www.forsythe.com)

**BOOTH 93, 94**

Since 1971, Forsythe has served as a national provider of technology infrastructure solutions to organizations nationwide, including many Fortune 1000 companies. A trusted, independent advisor, Forsythe brings cross-platform expertise to its technology consulting, technology leasing, and value added reseller services. While addressing the complete technology lifecycle, including assessment, design, integration, and management, Forsythe offers a single point of contact for

managing the cost and risk of information technology infrastructures. For more information, please visit Forsythe at [www.forsythe.com](http://www.forsythe.com).

**GIGATREND, INC.**

5115 Avenida Encinas, Suite G  
Carlsbad, CA 92008  
800-743-4442  
[www.gigatrend.com](http://www.gigatrend.com)

**BOOTH 48**

Greg Jabin  
Director of Marketing

GigaTrend designs, develops and markets backup and storage solutions for every network, from small one-server shops to Fortune 500 multi-platform enterprises. We provide complete hardware and software solutions, including tape libraries, NAS, SAN, low-cost RAID-5 Disk, and turn-key data backup systems. GigaTrend offers tape solutions utilizing 4mm DAT, 8mm Helical Scan, DLT, Super DLT, AIT, and LTO, as well as RAID storage systems and Optical drives for archiving. We cover a wide range of operating environments including Windows NT/2000, Novell NetWare, UNIX, PCs and Macs, as well as solutions for AS/400. GigaTrend has been successful worldwide in supplying high quality, competitively priced backup and storage solutions. GigaTrend is partnered with today's leading hardware and software vendors, including Overland Storage, QualStar, Nexsan, StorServer, Procom, InoStore, Veritas, BakBone, and SyncSort.

**HEWLETT PACKARD**

800-863-5360  
[www.business.continuity@hp.com](mailto:www.business.continuity@hp.com)

**BOOTH 91, 92**

In today's business environment, change is the norm. To win in this volatile environment, you must become an adaptive enterprise. An adaptive enterprise tightens integration and synchronization between IT resources and business processes while delivering a level of interoperability that supports the requirements for a new infrastructure ecosystem. HP has a long legacy of solving business continuity problems for customers worldwide. We have applied proven methodologies and best practices in order to develop our own adaptive enterprise - and we share this knowledge and experience in developing business continuity solutions for our customers. Today's Internet-based enterprise requires your infrastructure to be available, continuous and secure. HP provides a comprehensive collection of business continuity solutions that incorporate people, processes and technologies – from expert consulting services to high-availability and storage technologies, global recovery centers, and ongoing support – to ensure your business is up and on track, no matter what. For further information, visit [www.hp.com/go/businesscontinuity](http://www.hp.com/go/businesscontinuity) or [www.hp.com/go/recovery](http://www.hp.com/go/recovery).

**HITACHI DATA SYSTEMS**

750 Central Expressway  
Santa Clara, CA 95050  
408-970-1000  
[www.hds.com](http://www.hds.com)

**BOOTH 65, 66**

Hitachi Data Systems is committed to enabling organizations to exploit the full potential of information. By adhering to our TrueNorth™ strategy, we provide customers with a broad range of data storage solutions. Our offerings include centralized and distributed storage systems, storage

management software, and professional services, complemented by best-of-breed products from channel partners and industry alliances. Hitachi Data Systems is a wholly-owned subsidiary of Hitachi, Ltd., one of the world's largest electronics companies. With 2,700 employees, Hitachi Data Systems conducts business through direct and indirect channels in the public, government and private sectors in over 170 countries. Its customers include more than 50 percent of Fortune 100 companies. For more information, please visit our web site at [www.hds.com](http://www.hds.com).

**IBM**

300 Long Meadow Road  
Sterling Forest, NY 10979  
800-599-9959  
[www.ibm.com/services/continuity](http://www.ibm.com/services/continuity)

**BOOTH 34, 35**

Jennifer Jung  
Lead Manager

Technological expertise alone does not adequately address the business continuity challenge – you can count on IBM to combine business knowledge with technological expertise to deliver strategic technology solutions that achieve real business results. Using a personal consulting approach, IBM will help identify your integrated IT and business vulnerabilities and design and implement solutions that proactively shield your company's critical multivendor IT and business processes. In an e-business world operating at Web speed, IBM will help you address the vital issue of business continuity, ensuring maximum availability of your critical business information and processes. With over 300 successful customer recoveries worldwide and operation in over 72 countries, you can count on the people of IBM to develop and implement recovery solutions that protect your business. For more information about IBM Business Continuity and Recovery Services, visit our home page at [www.ibm.com/services/continuity](http://www.ibm.com/services/continuity).

**INDIGO STORE**

One River Place, Suite 2628  
New York, NY 10036  
212-971-4432  
[www.indigostore.com](http://www.indigostore.com)

**BOOTH 40, 41**

Bobby Paulus  
North American Sales  
– Relationship Manager

Indigo Stone brings a business process application-centric perspective to recovery/mitigation that is both innovative and open to market/customer demand. A software tool set that offers a reliable, reputable and certain solution for recovering your enterprise. Universal Recovery Methodology (URM) reduces "recovery time objectives" (RTO) and ensures business resiliency through software automation, storage management and end user functionality. We are proud to announce the release of our in-house recovery software for the Intel world – Homebase – IS. Customers can now have comfort of a URM recovery in their production Intel environment. Through strategic channels, alliances, partnerships and direct sales, Indigo Stone will make its products and services available to the global marketplace.

**INNOVATIVE RESEARCH, INC.**

3025 Harbor Lane N., Suite 300  
Plymouth, MN 55447  
763-519-0105 ext. 209  
[www.inres.com](http://www.inres.com)

**BOOTH 74**

Amir Radmehr  
Director, Sales And Mktg.

Is your data center cooled properly? Are you planning to retrofit your data center or improve the cooling of the computers? Innovative Research, Inc. has a new software product "TileFlow" that allows you to model the airflow distribution in your data center. TileFlow, which is delightfully easy to use and runs very fast, enables you to simulate the reconfiguration of air-handling units and perf tiles, explore the effect of under-floor blockages, and predict failure scenarios. With TileFlow, you no longer need to go through the expensive and tedious trial-and-error process to improve the cooling of your data center.

**INTEGRESOURCE, INC.**

1501 N. Graham St.  
Charlotte, NC 28206  
877-629-6688  
[www.integ-resource.com](http://www.integ-resource.com)

**BOOTH 1**

John North  
President

A full-service resource management company offering commercial property owners and managers complete solutions for disaster response and pre-disaster planning, including experts to keep catastrophes from causing major interruption to your business. Our national network of restoration partners, strategically located throughout the U.S. means we can mobilize and be on damage sites promptly. IntegResource has extensively qualified these companies to ensure they are operationally and financially stable, and that they are trained and knowledgeable in our specialized mitigation and reconstruction techniques and documentation methodology. Commercial services include emergency mitigation/structural drying; fire and smoke damage; water damage; inventory and contents drying, cleaning and restoration and building reconstruction. Technical services include mold/mildew testing and remediation, environmental remediation, document drying, art restoration, electronic and manufacturing equipment and much more.

**INTERSTATE RESTORATION GROUP, INC.**

8910 Oak Grove Road  
Ft. Worth, TX 76140  
800-622-6433  
[www.interstaterestoration.com](http://www.interstaterestoration.com)

**BOOTH 69**

Wayne R. Myer  
National Accounts Manager

Interstate Restoration Group, Inc. is a national full-service disaster recovery company specializing in restoration and reconstruction of commercial properties. Interstate provides technical recovery solutions for electronic, telecommunication, and mechanical equipment compromised by fire, water and/or other contaminants.

**iTERA**

150 N. Wright Brothers Drive, Suite 500  
Salt Lake City, UT 84116  
801-799-0300  
[www.iterainc.com](http://www.iterainc.com)

**BOOTH 83**

Dave Nelson  
Administrative Assistant

iTera, Inc. is a leading developer and integrator of iSeries high availability and continuous availability solutions. iTera's flagship product, Echo2 High Availability is an affordable, easy-to-use solution

that ensures fast, dependable mirroring of all critical system objects. Echo2 is cluster-designed, which provides extensive automation of high availability functions in any iSeries environment – whether clustered or not. Echo2 requires minimal operator intervention, switchovers can be performed quickly and reliably, and Echo2 costs less than half of most iSeries HA solutions. Other iTera solutions include: GuardianSave (backup without downtime), Reorganize While Active, and Purge & Archive. For more information, see [www.iterainc.com](http://www.iterainc.com).

**KASHYA INC.**

2001 Gateway Place  
San Jose, CA 95110  
408-969-4010, 1-866-Kashya1  
[www.kashya.com](http://www.kashya.com)

**BOOTH 50**

Mehran Hadipour  
Vice President of  
Product Marketing

The KBX4000 is an advanced enterprise-class disaster recovery solution. Developed from the ground up with a completely new approach, Kashya's unique technology is designed to deliver superior data protection at a fraction of the total cost of existing solutions. Kashya's architecture is based on an intelligent Data Protection Appliance™ that connects to the SAN and IP Infrastructure and provides bi-directional data replication across any distance for heterogeneous storage and server environments. Highlights: Bi-directional data replication across heterogeneous server and storage platforms; Guaranteed data consistency across multiple servers and storage platforms in the event of any possible failure or disaster; Intelligent use of bandwidth reduction technologies to deliver an unprecedented reduction in bandwidth requirements; User-defined policies to support full range of data protection service levels; Dynamic support of full spectrum of replication modes from synchronous, to asynchronous, to point-in-time; Synchronous, no-data-loss levels of protection with no application degradation and no distance limitations; Snapshot history to allow rollback to any point-in-time to enable quick recovery; Enterprise-class availability and scalability.

**KENYON INTERNATIONAL EMERGENCY SERVICES**

15180 Grand Point Drive  
Houston, TX 77090  
281-872-6074  
[www.kenyonInternational.com](http://www.kenyonInternational.com)

**BOOTH 73**

John Warren  
Vice President  
Personnel, Administration and  
Contracting

Kenyon is the world specialist in disaster management. Since 1929, Kenyon has acted on behalf of air, sea, ground, and rail carriers, commercial and private organizations, insurance companies and governments, both nationally and internationally in over 260 mass fatality incidents. Kenyon maintains offices in Houston, Texas (USA), London, England and Sydney Australia. Services offered range from a single incident consultant to a full Disaster Response Team (DRT) contingent upon the needs of the client. As requested, Kenyon can: recover remains and personal effects, identify remains, associate personal effects, process remains and personal effects for disposition, effect disposition of remains and personal effects, collect, document and collate ante and post mortem identification data, provide Call and Crisis Intervention Support Centers, provide family assistance; acquisition of facilities and equipment to establish a Family Assistance Center; interview and escort relatives; provide mental health services including urgent response services and grief/bereavement management and supportive counseling, communicate/ liaise with other agencies, embassies and

local governments, design memorials and orchestrate memorial services, provide experienced consultants of training, advice or assistance as requested.

**LAKEVIEW TECHNOLOGY**

1901 S. Meyers Rd., Ste. 600  
Oakbrook Terrace, IL 60181  
630-282-8100  
www.lakeviewtech.com

**BOOTH 9**

Bob Johnson  
VP Sales

Lakeview Technology is a worldwide leader in infrastructure software for the information enterprise. Lakeview's MIMIX® family of solutions provides Optimum Availability™ by maintaining real-time or near real-time backup of mission-critical data and applications, enabling businesses to quickly switch to backup servers in any instance of unplanned or planned downtime. Lakeview's OmniReplicator™ solution facilitates data movement, transformation and integration across both similar and disparate databases, including DB2, SQL Server, Oracle and Sybase. Lakeview provides solutions through partners in more than 200 business centers and 70 countries worldwide, supported by solution services and support offices in Europe, Asia Pacific and the Americas.

**LBL TECHNOLOGY PARTNERS**

2501 Wayzata Boulevard  
Minneapolis, MN 55405  
888-437-5051  
www.DRplan.com

**BOOTH 31**

Geoffrey H. Wold  
Partner

LBL Technology Partners are leaders in providing enterprise-wide business continuity consulting services. Our consultants have been involved in over 12,000 business continuity plans and have published several books, videos and articles on the subject. We have developed a proven methodology for the planning process that focuses on the high risk and mission critical aspects of an organization. Our consultants have a number of certifications including the CBCP. We are not affiliated with software vendors or companies that provide recovery facilities or services. Therefore, we are independent and objective with respect to these needs. LBL has a high commitment toward class service. We use both a responsive and proactive approach in servicing our clients. Our software, the LBL Contingency Planner, contains electronic guides and tools to facilitate the preparation and maintenance of business continuity plans.

**LEFTHAND NETWORKS**

1688 Conestega St.  
Boulder, CO 80301  
866-4-IPSANS  
www.lefthandnetworks.com

**BOOTH 60**

Tracey Floming

LeftHand Networks, based in Boulder, CO, led the market in 2002 with the first full-featured IP SAN. By utilizing the Ethernet infrastructure, the LeftHand IP SAN eliminates the learning curve, expensive components, and complexity of fibre channel SANs. IT administrators get the benefits of shared storage, with the simplicity of IP networking. LeftHand Networks will demonstrate the

flexibility and ease of management of its IP-based SAN technology. Come by our booth for a demonstration of our hardware/software solution and discover how you can benefit from the LeftHand Networks IP SAN.

**MIR3, INC.**

12636 High Bluff Drive  
San Diego, CA 92130  
858-724-1200  
www.mir3.com

**BOOTH 56, 57**

Suzi Nawabi  
Director Operations

When your communication must get through, you need a reliable and trusted notification and response solution. MIR3's family of software products combines hosted and deliverable operations to ease implementation and to provide flexibility of product delivery. INlogicPRO: When a business or a government organization needs to communicate critical events in a guaranteed, timely and managed fashion, INlogicPRO is the answer. INlogicPRO is a platform independent delivered solution that helps organizations streamline and manage critical communication activities. INlogicNOW. Secure and reliable, this hosted service offers the power of MIR3's flagship product, INlogicPRO, with a powerful feature-set and an intuitive interface. With no hardware to install, it's easy to have thousands of users in your organization receive and respond to Intelligent Notifications on any number of communication devices.

**MAIL-GARD**

1044 Pulinski Rd.  
Ivyland, PA 18974  
215-957-1007  
www.mailgard.com

**BOOTH 26, 27**

Christine Burke  
Marketing Manager

Mail-Gard is the nation's leading/provider of print-to-mail continuity and recovery services. The company provides recovery solutions to Fortune 1000 companies throughout North America. A pioneer in the print-to-mail recovery industry, Mail-Gard maintains a dedicated recovery facility in Pennsylvania, a testing facility in California, and a satellite operation in Canada to deliver recovery solutions for critical print and mail applications. Whether it's a natural disaster, or any other business interruption, Mail-Gard provides clients with recovery solutions for their critical document processing, supporting cut sheet, continuous, duplex, MICR, highlight color, accumulation, and intelligent inserting systems, warehousing, and on-site U.S. postal substations.

**MAINSTAR SOFTWARE CORPORATION**

12011 NE 1<sup>st</sup> St. Ste 102  
Bellevue, WA 98005-3182  
800-233-6838, 425-455-3589  
www.mainstar.com

**BOOTH 62**

Betsy Petko  
Marketing Assistant

Mainstar Software Corporation, founded in 1978, provides complete storage management and

disaster recovery solutions for MVS environments throughout the U.S., Europe, Australia and the Asia/Pacific region. Mainstar's DR products are widely recognized as market leaders, and currently include Backup & Recovery Manager, ASAP and a number of specialized tools. Our storage management products include Catalog RecoveryPlus, Storage Manager, HSM Reporter/Manager, FastAudit/390, Real-Time Defrag (RTD) and VSAM Manager. Our new mirroring solutions product suite includes: Mirroring Solutions/Volume Conflict Rename (MS/VCR) and Mirroring Solutions/Copy Services Manager (MS/CSM). We also provide comprehensive consulting and implementation services. Visit our web site at [www.mainstar.com](http://www.mainstar.com) for more details.

**MARSH INC.**

One California Street  
San Francisco, CA 94111  
415-743-8646  
[www.marsh.com](http://www.marsh.com)

**BOOTH 84**

Scot Ferrell  
Senior Vice President

Marsh's Business Continuity Management consulting practice can systematically identify critical business processes, develop recovery strategies and help organizations in the event of a severe disruption. With deep experience in business continuity and a thorough understanding of the business and regulatory drivers that affect your business processes, we'll add value through an end-to-end solution. Our clear understanding of regulatory requirements and fiduciary responsibilities can help you to avoid potential penalties and litigation. By working with you to improve employee readiness, we will help you enhance safety by establishing an organized, company-wide response to disruption. We will also prioritize recovery of your organization's business processes to help you to achieve the optimal allocation of resources that protect revenue and contains costs.

**MESSAGEONE, INC.**

9420 Research Blvd., Ste. 300  
Austin, TX 78759  
512-652-4500  
[www.messageone.com](http://www.messageone.com)

**BOOTH 18, 19, 87, 88**

Janet Vito  
Director of Marketing

MessageOne helps enterprises prepare for and respond to disruptions in their normal business operations with the best and most cost-efficient solutions in the industry. The company's flagship product, EMS (Emergency Messaging System), provides guaranteed continuity of corporate enterprise messaging and email communications as well as emergency employee notification services. Designed as a hot-standby email system that kicks in when a company's primary email system has been taken down by any one of a number of natural, man-made or technological disasters, EMS guarantees the uninterrupted flow of business-critical information between a company and its customers, partners and employees. All of this is delivered in an incredibly affordable package (less than one-twentieth the price of traditional, replicated backup email systems) that deploys in well under a day and requires zero ongoing maintenance/management.

**MINDGENT**

40 Shuman Blvd. Ste. 348  
Naperville, IL 60563  
630-718-4245  
[www.solutiontechnology.com](http://www.solutiontechnology.com)

**BOOTH 76**

MindGent is an IT consulting company that offers its clients a complete line of solutions in IT infrastructure and business-to-business integration.

**NATIONAL COMMUNICATIONS SYSTEM**

701 South Courthouse Rd.  
Arlington, VA 22204-2198  
703-961-1344  
[www.ncs.gov](http://www.ncs.gov)

**BOOTH 68**

Mary Ann Stoops  
Marketing Director

The National Communications System-Critical Infrastructure Protection (CIP) Division provides priority telecommunications services and other related programs to support NS/EP efforts across federal, state, and local organizations. The CIP Services support the initiation, coordination and restoration of NS/EP telecommunications under all conditions. These services and programs collectively are referred to as One Stop Shop Services (OSSS) and may be accessed through a single-source, Virtual Call Center at 1-866-NCS Call. OSSS includes the following services: Government Emergency Telecommunications Service (GETS), Wireless Priority Service (WPS), Telecommunications Service Priority (TSP), Emergency Notification System (ENS) and SHARED RESources (SHARES) High Frequency Radio program.

**NATIONAL NOTIFICATION NETWORK**

438 W. Cypress Street  
Glendale, CA 91204  
818-239-3898  
[www.3nonline.com](http://www.3nonline.com)

**BOOTH 10**

Desiree Palmari  
Administrative Assistant

In an emergency or non-emergency situation the 3n notification system has the ability to transmit a single voice or text message to one, ten or thousands of people simultaneously through all their contact paths, by making one toll-free call from any phone or accessing our website via any computer.

**NETWORK APPLIANCE**

495 East Java Drive  
Sunnyvale, CA 94089  
800-44-FILER  
[www.netapp.com](http://www.netapp.com)

**BOOTH 61**

Network Appliance, Inc. (NetApp) is a world leader in unified storage solutions for today's data-intensive enterprise. Since its inception in 1992, Network Appliance has pioneered technology, product, and partner firsts that continue to drive the evolution of storage. NetApp storage solutions include specialized hardware, software, and services, providing seamless storage management for open network environments. Major corporations and service providers, including Citicorp Securities, Lockheed, Merrill Lynch, Oracle, Texas Instruments, and Yahoo!, utilize NetApp global data management solutions. Information about Network Appliance solutions and services is available at [www.netapp.com](http://www.netapp.com).

**PERM-A-STORE, INC.**

105 S. Broadway #640  
Wichita, KS 67202  
316-264-4144  
[www.turtlecase.com](http://www.turtlecase.com)

**BOOTH 15, 16**

Sheila Frye  
Corporate Sales

TURTLE brand backup tape containers protect all vital computer media during transportation, offsite storage, library moves and disaster recovery situations. These patented cases provide unique protection against impacts, temperature and particle contamination. The TURTLE shell absorbs impacts and insulates without using foam interiors. Magnetic tape manufacturers are adamantly opposed to foam contacting tapes. The foam will deteriorate and migrate to the tape causing data errors. That is why IMATION, MAXELL, FUJI, EMTEC and IBM distribute TURTLES under their label. TURTLES made by Perm-A-Store have been protecting mainframe and midrange media for over 12 years. Perm-A-Store, Inc. is committed to be the leading global manufacturer of computer media protection providing unique, quality products that exceed our customers' expectations.

**PRIVATE & PUBLIC BUSINESSES, INC.**

P.O. Box 510229  
St. Louis, MO 63151-0110  
314-894-2052

**BOOTH 20A**

Private & Public Businesses, Incorporated's mission is to act as a clearinghouse for the exchange of information between private business, public agencies and emergency management through communication, training and standards-setting in order to increase awareness of the economic viability of a community as an issue during recovery from disasters.

**QUANTUM-SUPER DLTtape**

4001 Discovery Drive  
Boulder, CO 80303  
720-406-5130  
[www.sdlit.com](http://www.sdlit.com)

**BOOTH 86**

Marilyn Kroner

Only DLTtape™ Technology has a long track record of leading innovations. Always ahead of its time, by designing for future development. That's why the industry looks to DLTtape Technology for today and tomorrow. From simple, value driven drives for small business, to colossal tape library systems for enterprise solutions, to everyone in between. The adaptability and universal embrace of DLTtape™ Technology means a wide range of products for you to pick from, to do the job you want it to do. Available from all major computer and library manufacturers, DLT and SuperDLT systems back up the business world more than all the other tape technologies combined. They are the de facto standard for mid-range tape backup, found everywhere from small to medium businesses, to Fortune 500 enterprises. With over 81 million tape cartridges, with 2 million drives sold, look to the platform more industries trust.

**QUICK INTERNATIONAL COURIER**

175-28 148<sup>th</sup> Ave.  
Jamaica, NY 11434  
718-995-3616  
[www.quickintl.com](http://www.quickintl.com)

**BOOTH 79**

Marie Vigliarolo  
VP of Marketing

Quick International Courier is uniquely positioned to provide you with the fastest and most secure data transportation services, 24/7. Quick International offers 20 years of experience in moving critical shipments across the country and around the world. Quick offers a nationwide network of charter and commercial aircraft as well as climate controlled trucking services, to provide our customers with cost-effective high-priority transportation. Quick provides complete transportation services for disaster recovery, disaster recovery drills, tape library relocation and emergency tape expediting. Rates are quoted within 10 minutes, and pick up within one hour of your call in most cases. Each shipment is monitored throughout transit, meeting or exceeding all deadlines. Completely secure and confidential. Please visit booth #79 at DRJ Fall World 2003.

**RENTSYS RECOVERY SERVICES**

200 Quality Circle  
College Station, TX 77845  
800-955-5171  
[www.rentsys.com/recovery](http://www.rentsys.com/recovery)

**BOOTH 21, 22**

Ginger Zwicker  
Marketing Representative

Rentsys Recovery Services is the premier, nationwide continuity provider of recovery and contingency solutions. Our services focus on the recovery of clients' critical business processes through our alternate workspaces, replacement hardware, and restored communications. We have fixed facilities located throughout the U.S., access to a mobile fleet of over 90,000 trailers, and an extensive inventory of tier-one technology available to recover your organization. Visit booth #21 and 22 for additional information regarding our alternate sites, mobile and modular recovery centers, dropship solutions and communications recovery. It is time to learn how Rentsys Recovery Services can help you plan for the continuity of your business.

**RSM MCGLADREY**

445 Minnesota St., Suite 1700  
St. Paul, MN 55101  
800-648-4030  
[www.rsmmcgladrey.com](http://www.rsmmcgladrey.com)

**BOOTH 53**

Stan Mork  
Director of BCP

RSM McGladrey, Inc. is one of the largest business services firms in the nation focused on offering industry-specific advice to help businesses succeed. Together, RSM McGladrey and McGladrey & Pullen are the seventh largest provider of consulting, accounting and tax services in the U.S. with more than 100 offices nationwide. RSM McGladrey's technology advisors help organizations achieve focused strategies to meet internal and external customer demands, as well as rapidly changing security requirements. Products and services include: business continuity planning, planning software, network and application security reviews, internal/external intrusion testing, strategic technology planning and system selection.

**SIONIX CORP.**

7275 W. 162<sup>nd</sup> Street, Suite 103  
Stilwell, KS 66085  
888-746-6495, 913-681-3377  
[www.sionix.com](http://www.sionix.com)

Sionix has designed and is manufacturing a portable, packaged water treatment system that is housed in a standard, 40-foot truck trailer. The unit produces up to 300,000 gallons of water per day. It can produce enough water to take care of a community of 2,500 – 2,600 people (about 500 – 600 homes).

**SPRINT**

2002 Edmund Halley Dr., Summit Building  
Reston, VA 20191  
703-295-5978  
[www.sprintbiz.com](http://www.sprintbiz.com)

Sprint is a global integrated communications provider serving more than 26 million customers in over 200 countries. With approximately 70,000 employees worldwide and nearly \$27 billion in annual revenues, Sprint is widely recognized for developing, engineering and deploying state-of-the-art network technologies, including the United States' first nationwide all-digital, fiber-optic network and an award-winning Tier 1 Internet backbone. Sprint provides local voice and data services in 18 states and operates the largest 100-percent digital, nationwide PCS wireless network in the United States. For more information, visit [www.sprint.com](http://www.sprint.com).

**STRATEGIC TEACHING ASSOCIATES, INC.**

3750 Snowdrop Road  
Baldwinsville, NY 13027  
315-622-5924  
[www.drpwthdrtom.com](http://www.drpwthdrtom.com)

The mission of Strategic Teaching Associates is to mitigate the impact of disasters and emergencies by assisting communities, corporations, small business enterprises, not-for-profit agencies, and educational institutions in the development and implementation of customized disaster preparedness and contingency plans. STA offers vulnerability analysis, emergency and contingency plan development, exercise development and evaluation, evacuation plan development, staff training, command posts operations planning, crisis communications training, crisis management planning, and public-private partnership development. In addition, we prepare and deliver keynote addresses on emergency management services. NEW for 2003: On-line Emergency Management Training with CEU availability. Contact Lynda Mura at [sta@twcny.rr.com](mailto:sta@twcny.rr.com) or 315-622-5924.

**BOOTH 59**

Larry Stocker  
Vice President, Development

**BOOTH 75**

Adrian Yeoh  
Senior Program Manager

**BOOTH 20B**

Dr. Thomas Phelan  
President

**STROHL SYSTEMS**

631 Park Ave.  
King of Prussia, PA 19406  
800-634-2016, 610-768-4120  
[www.strohlsystems.com](http://www.strohlsystems.com)

**BOOTH 36, 37, 38**

Chris Worton  
Senior Vice President

Strohl Systems is dedicated to the design, development, and support of business continuity software and services. The recognized global industry leader, Strohl Systems offers a depth and breadth of resources unmatched in the industry. Strohl software, consistently leading edge, includes LDRPS business continuity planning software, BIA Professional business impact analysis software, Incident Manager emergency command center software, and NotiFind emergency notification software. Other services provided include Strohl Consulting Services, renowned for its unbiased, innovative solutions. View our website at [www.strohlsystems.com](http://www.strohlsystems.com) for more information.

**SUNGARD AVAILABILITY SERVICES**

1285 Drummers Lane  
Wayne, PA 19087  
800-434-5002  
[www.sungard.com/availability](http://www.sungard.com/availability)

**BOOTH 13, 14**

SunGard Availability Services (SAS) helps ensure that nearly 8,000 clients worldwide have uninterrupted access to their business-critical information systems through a complete continuum of information availability services including planning, disaster recovery, business continuity, high availability, managed hosting and IT outsourcing. We understand that information availability solutions must provide for both the protection of information and plans to enable people to access that information. That's why we employ our people, technology and infrastructure to provide organizations with multiple points of access to information and flexible options to help ensure people have a fully-equipped place to work to carry on business operations. At SunGard, we're the net beneath you, always there with services that cover every phase of your IT needs.

**SUNGARD PLANNING SOLUTIONS**

680 E. Swedesford Rd.  
Wayne, PA 19087  
800-434-0002  
[www.sungard.drexperts.com](http://www.sungard.drexperts.com)

**BOOTH 12**

Pat McAnally  
Sr. Marketing Director

SunGard Planning Solutions offers unrivaled expertise, packaged into easy-to-use software products, making our products the industry standard. The methodology behind them is an effective demonstration of the knowledge and experience our own consultants bring to their clients. Our powerful software solutions include PreCover and CompAS, client/server software tools that automate every stage of the business continuity planning life cycle, ePlanner and Revolution, fully web-enabled fully integrated products which link your operations, people and resources worldwide and ASP Hosted ePlanner and Revolution. SunGard has the largest team of dedicated business continuity consultants. Our comprehensive consulting solutions range from information security

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