

# 2013 Software Directory

The **PC Based Directory** addresses some issues to consider when purchasing a software package. The survey does not include enough information to make a final selection; each package has its own strengths which cannot be assessed in a survey of this type. When selecting a software package, the most useful information comes from understanding your needs and discussing them with a company representative.

The directory looks at the following questions:

**Price Range/Maintenance:** This is usually the first question on everyone's list, but comparing prices isn't necessarily a meaningful way to compare software.

**Format:** Most packages operate as a database, a word processor or both. Each format has its own strengths and applications.

**Compatibility:** This may be critical when importing an established plan or importing information from other files.

**Hardware Statistics:** This is the computer setup required to effectively run the program.

**Operating Systems:** Like the hardware configuration, you must be able to match your existing system with the operating system required for the software.

**Risk/Impact Analysis:** A program that includes an impact analysis can help you conduct one and keep it up to date. Some manufacturers offer impact analysis software as a separate package.

**Menu Driven:** These programs tend to be more user-friendly.

The **Mainframe Directory**, found on page 72, addresses some issues to consider when purchasing a software package for mainframe computer systems. The survey does not

include enough information to make a final selection; each package has its own strengths which cannot be assessed in a survey of this type. When selecting a mainframe software package, the most useful information comes from understanding your needs and discussing them with a company representative.

The directory examines the following points:

**Price Range/Maintenance:** This is usually the first question on everyone's list, but comparing prices isn't necessarily a meaningful way to compare software.

**Compatibility:** This may be critical when importing an established plan or importing information from other files.

**Hardware Statistics:** This is the computer setup required to effectively run the program.

**Operating Systems:** Like the hardware configuration, you must be able to match your existing system with the operating system required for the software.

**Recovery of systems or applications:** This question addresses the products' ability to recover data from systems and/or applications.

**Recover Critical Dependencies:** This subject was covered in two questions. The first asks whether all critical dependencies can be recovered from systems. The second considers whether the product can recover all critical dependencies of applications.



For more information on any product listed, contact the manufacturer directly. DRJ does not promote any particular product. This directory is conducted for informational purposes.

**DRJ** DIRECTORY

*Disaster Recover Journal* publishes five directories per year on a variety of business continuity topics. Our policy is to only edit the information to meet our guidelines. We neither evaluate nor rate any of the participating vendors' products or services. Our goal is to maintain an independent view while sharing information to assist our readers in making successful, well-informed decisions. Contact the vendor directly for further information on any product or service listed in one of our directories.

Software Company/Product	Price Range/ Maintenance	Format	Compatible	Hardware Statistics	Operating Systems	Risk/ Impact Analysis	Menu Driven	Other Services
<b>ALBION RESEARCH LTD.</b> <i>The Risk Assessment Toolkit</i> Michael Bell 3145 Ridgetop Road Dunrobin, Ontario, CA K0A1T0 www.RiskyThinking.com	\$1495  Maint: free minor upgrades, discount on major updates	Internal database	MS Excel/ Word (export)	2GB RAM/1GHz CPU	Windows 8/7/Vista/ XP sp3	Yes	Yes	The Risk Assessment Toolkit assists with the creation and analysis of your business impact assessment, risk register and disruption timelines. We also provide consulting and training in these areas.
<b>AVALUTION CONSULTING</b> <i>Catalyst</i> <i>The Planning Portal</i> Robert Giffin 1220 W. 6th Street, Suite 307 Cleveland, OH 44113 866-533-0575 www.bccatalyst.com	Cata- lyst Basic: No monthly fee. Others range from \$100 to \$1000 per month depending on software.  Maintenance included or N/A depending on software	Catalyst - database  TPP - Both database and word processing, based on client needs	All	N/A	Web based	Yes	Yes	Emergency notifica- tion, initial software deployment and config based on organization require- ments, BC, continuity of operations, and IT disaster recovery consulting and out- sourcing solutions.

Software Company/Product	Price Range/ Maintenance	Format	Compatible	Hardware Statistics	Operating Systems	Risk/ Impact Analysis	Menu Driven	Other Services
<b>BPSi</b> <i>Business Protector</i> 1) Standard Edition 3) Enterprise Edition 4) Credit Union Edition 5) Public Sector Edition Richard Cooper 5041 La Mart Dr., Suite 200 Riverside, CA 92507 800-582-1645 www.BPSi.com	Subscription (SaaS) or Enterprise pricing available. Both inclusive of 24/7 support and maintenance.	SaaS (Software as a Service) and Self Hosted Options available. All versions run on a Relational Database	Integrates with automated notification systems and internal resource and personnel databases	N/A for SaaS. Web and database servers (or virtual servers) for self-hosted	Microsoft Windows Server	Yes	Yes	BPSi helps organizations of all types, sizes and budgets deploy effective risk mgmt plans with proven, user friendly software. Planning software includes comprehensive templates that can be tailored.
<b>CASSIDIAN COMMUNICATIONS,</b> an EADS North America Company <i>The Communicator NXTT</i> GeoCast WebT 117 Seaboard Lane, Suite D-100 Franklin, TN 37067 615-790-2882 www.cassidiancommunications.com	Customer specific quoting; please contact for pricing. Hosting solutions are annual fee-based. On-premise solutions are software sale with annual support.	Browser-based application, runs on Microsoft Internet Explorer version 6, 7 and 8	Integrates with virtually any third-party software via SOAP API	Required only for on-premise deployments. Specific hardware varies based on customer configuration.	Microsoft Windows Server 2008	No	Yes	Geospatial alerting (GeoCast Web), network alerting, survey, self-registration portal, custom reports, interactive voice response applications - campaign manager, configurable inbound hotline (instant info)
<b>COOP SYSTEMS, INC.</b> <i>myCoop</i> 607 Herndon Parkway, Ste. 200 Herndon, VA 20170 703-464-8700 www.coop-systems.com	Call for a quote. Prices depend on number and type of users as well as if COOP Systems hosts  Maintenance based on license price.	N/A	Compatible browser (5 types) only requirement if COOP Systems hosts	With hosted solution, not a factor	MS Windows Server 2003, SQL Server 2005/2008	Integrated with planning	Yes	Implementation services, mass notification solution
<b>CPO, INC.</b> <i>CPOtracker</i> Tim Lord PO Box 290505 Columbia, SC 29229 803-712-6105 www.CPOtracker.com	Prices provided upon request  Maintenance included for CPO hosted service; client hosted solutions has annual fee of 15%	Web based; Microsoft SQL Server Database	Internet Explorer, Firefox, Safari, Google Chrome	Pentium processor; 1 GB RAM; 200MB disk space	Windows 2003 Server and above for Client Hosted Solution	Yes	Yes	BIA and DR/BC plan development and consulting provided at whatever level desired; managed services - we will build, manage and maintain your plans.
<b>DISASTER MANAGEMENT, INC.</b> <i>Template for BCM</i> Doug Henderson 1531 SE Sunshine Ave. Port St. Lucie, FL 34952 772-337-2985 www.disastermgt.com	\$399  No maintenance fee	Word processing	Windows	Any standard PC	Windows	Yes	No	Full consulting services for businesses and specialized consulting services and products for colleges and universities.

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<b>DISASTER SURVIVAL PLANNING NETWORK (DSPN)</b> <i>Small Business Plan Template and Business Recovery Planning Guides</i> 5352 Plata Rosa Court Camarillo, CA 93012 800-601-4899 www.dspnetwork.com	\$129.95 to \$299.95  No maintenance fee	Word processing	Mac and PCs	Works on all	Mac OS and Windows	Yes	No	DSPN helps organizations develop comprehensive enterprise-wide business continuity programs. We also evaluate existing programs based on current industry standards.
<b>eBRP SOLUTIONS</b> <i>eBRP Suite</i> Jennifer Craig 230-7895 Tranmere Drive Mississauga, ON Canada L5S 1V9 888-480-3277 www.eBRP.net	Prices available upon request. Unlimited user licensing.  20% of license cost/year. Maint. included in SaaS version.	Microsoft SQL	Multi-browser compatible	Web browser	MS Windows	Yes	Yes	eBRP Suite is a unified BCM platform which supports the entire BCM lifecycle, including Incident Management, dashboards and smart device capability. Can be self-hosted, or SaaS. Global 24/7 product support by eBRP.
<b>EVault, A SEAGATE COMPANY</b> <i>EVault Data Protection and EVault Remote Disaster Recovery Service</i> Shawn Swanson 201 Third St., Suite 400 San Francisco, CA 94103 877-901-DATA (3282) www.evault.com	Pricing is variable. Call for details.  Standard maint. included in service price, addl. pkgs. available	EVault solutions protect entire systems and data, both physical and virtual	MS Windows, MS System Center, Linux, Sun Solaris, HP-UX, IBM AIX, IBM i, VMware, Novell	Minimal hardware configs based on systems that need protection	MS Windows	Yes	Yes	Offers DR consulting, training, risk assessments, and implementation services. EVault Cloud Disaster Recovery service enables customers to recover quickly, rebuilding key systems in an offsite virtual environment.
<b>FUSION RISK MANAGEMENT, INC</b> <i>Fusion Risk Management, Inc.</i> Andy Mercker 3601 Algonquin Road, Suite 510 Rolling Meadows, IL 60008 847-632-1002 x 519 www.fusionrm.com	\$19,500 - \$150,000 annual recurring fee inclusive of software, support and upgrades.  No maint. fees	Database	Browser-based and Mobile  Integrates with Notification systems and enterprise applications via Web Services API	100% SaaS based	Force.com platform, provided by Salesforce.com	Yes		Industry-leading Advisory Consulting Services: Risk Management, Business Continuity, Disaster Recovery, Incident Management, and Data Center Resilience. Capabilities & Gap Assessment, BIA & Risk Assessment, Executive & Board-level Strategy, Program Definition, Plan Development, Testing, and Staff Augmentation.
<b>KINGSBRIDGE</b> <i>Shield</i> Steve Rogers 812 Proctor Ave. Ogdensburg, NY 13669 888-246-6642 ext. 399 www.DisasterRecovery.com	\$400 month to \$2,000 year  No Maintenance	Online tool	PC, Mac, iOS, BlackBerry and Android	Internet connection	Windows, Linux and Mac	Yes	Yes	Plan development, plan exercising and auditing

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<b>MISSIONMODE SOLUTIONS</b> <i>Notification Center</i> <i>Situation Center</i> <i>EarShot</i> Robert Edson 20 W Kinzie St., Suite 1420 Chicago, IL 60654 877-833-7763, International +44 203 021 1036 www.missionmode.com	Price varies depending on customer requirements  No maintenance costs	Emerg. Notification, incident mgmt., mobile crisis mgmt.	All web browsers. API allows interoperability with other systems	Any computer or device with a web browser. Tablet and smart-phone apps available	SaaS, web-hosted, any browser	No	Yes	Implementation, consulting, integration, exercise development and management, training (on-site instructor-led or virtual instructor-led).
<b>NOVASTOR</b> <i>NovaBACKUP</i> Sean Curiel 29209 Canwood Street Agoura Hills, CA 91301 805-579-6700 www.novastor.com	\$49 0 \$1499  Maintenance: 50%	N/A	PCs, workstations, laptops, servers, small networks	Pentium4, 5112MB RAM, 3GB free space	Windows Operating Systems	No	Yes	NovaStor provides software solutions for data protection and disaster recovery. Our software protects a range of infrastructure from individual workstations and servers, to enterprise environments.
<b>PARADIGM SOLUTIONS INTL INC</b> <i>OpsPlanner</i> <i>OpsPlanner Xpress</i> Rebecca Folk 6701 Democracy Blvd., Suite 300 Bethesda, MD 20817 800-558-9568, 814-943-4007 ext. 308 www.ParadigmSI.com, www.OpsPlannner.com	Pricing available upon request based on product, number of users (including enterprise level unlimited users) and SaaS or Premise License.  No Maint. Fees	Relational Database - SQL Server	IE, Mozilla Firefox, Google Chrome, all MS Office Apps and mobile access	N/A for SaaS Solution - needs supported internet browser. The OpsPlanner onsite solution requires Intel compatible PC wkstn or server, 1 GB disk space, 1GB RAM.	MS Windows	Yes, fully integrated BIA/RA Expert	Yes	Our team of Certified Business Continuity Professionals is available to assist with all aspects of client's BC/DR program, from risk assessment and BIA development, to plan migration and tabletop testing.
<b>PREMIER CONTINUUM INC.</b> <i>ParaSolution</i> Isabelle Primeau 1010 Sherbrooke W. #800 Montreal, Quebec, Canada H3A 2R7 877-761-6222 www.premiercontinuum.com	Prices avail. upon request. Based on # of plans. Unlimited users. SaaS or license for user host. No maint. fee for SaaS and 1st yr of license for user hosted (% for following yrs) - includes upgrades	Web based; SQL; HTML and word forms (input+output)	MS Office products and Internet Explorer	N/A for SaaS/ASP model; MS Windows 2003 Server for user-hosted model and virtual machine	Windows	Yes	Yes	Multilingual web-based tool, emergency notification, 24/7 tech support, training, certified BCMS consulting/instructor led BCI training.

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<b>RECOVERYPLANNER</b> <i>RPX - Enterprise Edition</i> <i>RPX - Bank Edition</i> <i>RPX - Credit Union Edition</i> <i>User Interface of all Editions Supports Multi-languages and Internationalization</i> George Liscinsky 101 Merritt Boulevard Trumbull, CT 06611 877-455-9990 www.recoveryplanner.com	Best price/performance SaaS & site license available - all web-based with unlimited users. More info upon request.  N/A for SaaS and 1st year of site license. Unlimited Help Desk access at no addl cost.	100% Web-browser based UI, relational database	All web-browsers: IE, Firefox, Safari, Chrome. MS Office applications. Mobile device access. Attach any type of file. Syncs with customer network files and Sharepoint.	N/A for SaaS, For site license, info upon request	N/A for SaaS; For site license, info upon request	Yes	Yes	RecoveryPlanner's certified consultants cover all areas of BCM including risk assessment; BIA, BC/DR/COOP planning, maintenance, testing/exercising, and crisis/incident management (CIM). Expert data and plan integration and migration services also available.
<b>ROTHSTEIN ASSOCIATES, INC.</b> 1) <i>BCM Framework</i> 2) <i>BCM SmartPLAN: BC Management</i> 3) <i>BCM SmartBIA: BIA</i> 4) <i>BCP Self-Assess. Checklist on CD</i> 5) <i>Go.Recovery-Data Center</i> 6) <i>Go.Recovery-E-Business</i> 7) <i>SLA Framework: Service Level Agreements Framework for IT and Technology</i> 8) <i>The Comprehensive BC Mgmt. Program: BIA, BCP &amp; Crisis/Risk Mgmt. Plan Templates</i> Philip Jan Rothstein, FBCI 4 Arapaho Rd. Brookfield, CT 06804-3104 203-740-7444, 888-ROTHSTEIN www.disasterrecoverybooks.com	1) \$379 2) \$295 3) \$395 4) \$89 5) \$99.95 6) \$175 7) \$379 8) \$349  Maintenance: 15% after first year	1) word processing, spread sheets, MS project 2, 3) MS Access database 4-7) word processing 8) MS Word templates, 720 pages	N/A	N/A	1, 2, 3) Windows  4) N/A	1, 2, 3) Yes  4) N/A	1, 4) N/A  2, 3) Yes	Books, software, videos, consulting
<b>STRATEGIC BCP, INC.</b> <i>ResilienceONE BCP Software</i> Jack Dibeler 600 West Germantown Pike Plymouth Meeting, PA 19462 866-594-SBCP (7227) www.strategicBCP.com	All inclusive subscription for unlimited users, at a fixed cost. Prices avail on request  No maint. fee	Relational Database (SQL Server)	all Web browsers - IE, Firefox, Safari etc.) and MS Office applications	Browser accessible, from servers hosted by Strategic BCP	Cloud based solution works with all Microsoft iterations and Apple/Mac	Yes	Yes	Complete BCM consulting including risk assessment, BIA, business and IT recovery, and plan assessment to identify, prioritize and evolve new strategies.

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<b>SUNGARD AVAILABILITY SERVICES</b> <i>SunGard Assurance</i> <i>BIA Professional</i> <i>Risk Assessment</i> <i>Vendor Assessment</i> <i>Work Force Assessment</i> <i>LDRPS</i> <i>Test Management</i> <i>Incident Manager</i> <i>NotiFind</i> Marc Wezner 650 E. Swedesford Road Wayne, PA 19087 484-582-5761 www.sungardas.com	Prices and maintenance fees are available upon request.	Notifind: MS SQL Server 2012. SunGard Assurance: MS SQL 2005, MS SQL 2008, Net 2.0 No Touch deployed app, requires IE versions 8, 9 or 10	Notifind: SaaS Emergency notification solutions  Assurance: MS based solution/ Windows 2003 or 2008 R2, SQL 2005 or 2008, Windows XP, 7 or 8 with IE 8, 9 or 10	Notifind: SaaS, requires a supported browser  Assurance: hosted in secure SunGard data centers	Notifind: PC, Mac, supported browsers - IE, Safari, Chrome, Firefox, Mobile browsers  Assurance: Windows 2003, 2008, Windows XP, 7 or 8	Yes	Yes	Disaster recovery services, managed IT services, information availability consulting services and business continuity management software.
<b>TAMP SYSTEMS</b> <i>Disaster Recovery System (DRS)</i> Patty Catania 1732 Remson Ave. Merrick, NY 11566 800-252-4080 www.tampsystems.com	Scalable depending on model and number of users  Depends on model (i.e. SaaS/ASP or client-hosted)	Relational database, SQL Server, Oracle	MS Office Suite and Internet Explorer	Internet Explorer	Windows	Yes	Yes	As a DRI Certified Business Continuity Vendor (CBCV), TAMP provides business continuity and disaster recovery consulting services; and automated voice notification software services.
<b>VIRTUAL CORPORATION</b> <i>Sustainable Planner</i> Margaret Langsett 98 US Highway 46, Suite 12 Budd Lake, NJ 07828 973-426-1444 www.virtual-corp.net	From \$5K annually based on # of users up to unlimited SaaS and perpetual use options.  Maint: 15% to 20% for perpetual use; incl in annual SaaS fee	SQL Server or Oracle, supports over 300 doc types	HR systems, CMDBs and all other client data sources; LDAP; Mir3 and other ENS's.	Pentium 2GHz, 1 GB RAM, 50GB disk, Not a factor with hosted or SaaS options. Runs under VM.	Windows Server 2003/2008	Yes	Yes	BC/ITDR program design, BCMM program assessment, risk/ impact analysis, drills, tests and exercises, initial SP deployment, program maintenance.
<b>WAYPOINT ADVISORY</b> <i>Web Planner</i> Jeff Wagner 27 Twin Creeks Suite 200 Thornton, PA 19373 610-358-1202 www.waypointadvisory.com	Starts at \$1900 one-time  Maint included with hosting services	SharePoint-Databases	Hosted Service, SharePoint	Hosted Service	Hosted Service	Yes	Yes	Web Planner includes BIA, risk analysis, comprehensive DR planning, incident response management, app recovery dashboards, 150+ reports and much more.